

WIB report to the WDC
(For October 17, 2013 WDC Meeting)

Date:	June 6, 2014
Island:	Maui County (Maui, Molokai, and Lanai)
Prepared By:	Roland Prieto

1) SUMMARY

The County continued to be involved in discussions regarding restructuring of WIA services in the State. The County has provided requested information to the State regarding budget of hours and funding as it pertains to a model proposed to the neighbor island counties earlier this year. This proposed model would subcontract services to the neighbor island staff to provide certain services for their respective concerns which include monitoring of the Adult and Dislocated Worker program, some staff responsibilities to the LWIB. The discussions are still current with Hawaii County and City and the County of Honolulu not accepting the proposed model at this time. Kauai County have also expressed their reservations recently as well.

Earlier this year, the County of Maui went out for a Request For Proposals (RFP) to solicit a vendor to provide WIA youth services for Program Year 2014. The County received two (2) proposals; one from Rise Services, Inc and the second from the University of Hawaii Maui College's Ku'ina program (the current youth services provider). The contract was awarded to the Ku'ina Program on May 15, 2014.

With regards to the programs, the service providers continue to provide quality services to the community of Maui County while facing the many challenges that come with an economy such as ours. Program reports of the Service Providers activities are as follows.

Regarding housekeeping issues for the MCWIB, the board lost a valuable member in Lisa Knutson of the Maui Memorial Medical Center. She provided valuable insight due to her experience, especially of the needs of the healthcare industry. In addition, The Youth Council also experienced some transition. Two new members joined the council as replacements for departed members: Rose Duey, MEO's Youth Director, and Nadine Gushi-Lo, Maui High Counselor. Furthermore, the Youth Council also suffered the loss of its Chair, Tina Krau, who in her short term, provided insight and much needed leadership to the council. Finding her replacement is still in process.

Finally, the County received allocations for Program Year 2014 (PY14) from the State. Maui County's allocation reflected a decrease of about 27% from PY13 levels. Annual Budget plans are in process and forthcoming for submittal to the State for approval.

2) INDIVIDUAL PROGRAMS

A) Workforce Development Division (WDD)/WorkSource Maui (WSM) (WIA Adult and Dislocated Worker Service Provider)

The Workforce Development Division/WorkSource Maui (WDD/WSM) continued to assist employers with their respective on-site recruitment efforts. In addition, WDD/WSM daily

maintenance of current and newly posted job listings from Employer Relations and/or telephone, email and faxed job orders is ongoing. Furthermore, outreach services to various agencies, employers, businesses and Department of Education schools have also been ongoing.

Other activities that WDD/WSM have participated in:

- ✓ Conducted mock interviews for students at Maui High and Baldwin High Schools
- ✓ On-going assistance provided to High Schools for Guest Speakers to talk with students about industries and careers, employer involvement with mock interviews, soft skills information, internships, mentoring, job shadowing, application and resume preparation
- ✓ WDD/WSM participated in the following Webinars and teleconferences:
 - USDOL – ALC – H2A/H2B
 - Community College Career & Technical Training Grant (C3T)
 - Disability Employment Initiative (DEI)
 - Geographic Solutions, Version 14 (HireNet Hawaii)
 - Dislocated Worker Training National Emergency Grant
 - Geographic Solutions – Lunchtime Learning – Templates
 - DVOP-LVER Conference Call – Communication of Program Policy, Procedures and Pertinent Issues – JVSG
 - Work Opportunity Tax Credit – Updates to WOTC Operations
 - Employment & Training Fund (ETF)
 - Trade Adjustment Assistance (TAA) – Reversion 2014
 - Geographic Solutions – HNH – (W)A) Making Sense of the Adult and Dislocated Worker Programs and VOS
 - Alien Labor Certifications – H2A, Housing Inspections
- ✓ Pacific Radio Group Job Fair – Kaahumanu Center
- ✓ UH-Community College On-line Registration – ‘DESTINY’
- ✓ Continue meeting with and learning the needs of the Agricultural community
- ✓ Data Validation – Trade Adjustment Assistance
- ✓ Workshop – Discrimination/Harassment Free Workplace
- ✓ C3T Evaluation/Monitoring – Federal and UH-Maui College Staff

WIA (Workforce Investment Act)

WIA staff continued its efforts in the recruitment and enrollment of eligible Adult and Dislocated Worker customers to provide Core, Intensive and Training information and services. Intensive screening for potential participants through HNH, walk-ins, UI claimants, referrals from other WDD programs (Wagner Peyser, Worker Profiling, REA, REA EUC, Veterans), development of Work Experience and On-the-Job-Training components. Management continued to work on strategies to improve recruitment, enrollment, counseling, case management, performance outcomes and overall services provided in the WIA programs.

WIA program overview was presented to numerous community organizations, businesses, support agencies, groups of individuals and committees involved with the Disability Employment Initiative. Working together with DEI’s Disability Resource Coordinator, WIA staff was able to establish lines of communication and offer in-depth information on services available to eligible adults in need of short term vocational training, interest in on-the-job-training, work experience, voluntary internships, support services, counseling, career assessments and labor market information.

C3T UH-Maui College personnel is available at WDD (Store Front) to provide and assist with in depth information on classes currently available, ones in development, completion of community college enrollment application and has provided overview of C3T to claimants attending EUC, REA, Worker Profiling and FTW weekly sessions. Development of training classes in the areas of

Agriculture, Sustainable Energy and Health Care are on-going. Recruitment for C3T training continues, including enrollment into i-Can classes to enhance English and Math skills.

WIA staff is also tasked with enrollments to the Dislocated Worker National Emergency Grant (DW/NEG). This grant will provide training to eligible dislocated worker participants with priority given to those unemployed for a period of 27 consecutive weeks or more. The grant looks to place participants into On-the-Job training (OJT) contracts and occupational skills (classroom) training that leads to credential. Dual enrollment into WIA/DW and DW/NEG. Grant period from July 1, 2013 through June 30, 2015.

Included in all above tasks, WIA staff has also continued the maintenance of current and exited participant files, including four (4) quarters of follow up services.

Other Items

- Local Veterans Employment Representative (LVER) continues his efforts in providing a variety of services to our Military personnel. Assistance with resumes, job search and development, monitoring of the Federal Contractor Job Listings (FCJL), counseling, assistance with application processes for the various Veteran re-employment and support programs and referrals to Veteran and Non-Veteran support services agencies.

LVER conducts weekly outreach services to the Maui Veterans Center, daily/weekly employer relations to various businesses including the Trade Unions. Outreach also includes educating our businesses on the benefits to hiring Veterans. Information and overview provided include Toolkit for Employers (USDOL – Veterans Administration website); VOW to Hire Heroes, Hire Vets First.

Annual site visit to Molokai – LVER met with Veterans and Employers on the Island to provide overview of Veteran services including updates on Federal, State and Local Area policies, rules and regulations. Veterans and eligible Spouses were assisted with the use of HireNet Hawaii, eligibility to the various services, tips on resume writing, job search and referral, interviewing techniques and priority of service

- Disability Employment Initiative (DEI) - DEI services are provided by the Disability Resource Coordinator (DRC) and Business Relations Inclusion Coordinator (BRIC).

DRC activities/meetings/training: Workforce Solutions; Developmental Disabilities Committee (DD); Maui Disability Alliance (MDA) Legislative Forum; UH/Manoa Center for Disabilities Study Workshops; Big MAC Planning meeting; Benefits Planning training; monthly DEI teleconferences; Business Leadership Network (BLN) meeting; webinars for DEI program and technical assistance; asset Development function; staff training/updates, including Guest Speaker from Hawaii Disability Rights Center.

BRIC activities/meetings/training: Business Leadership Network (BLN) meeting; Outreach to Hawaii Job Corps Center; Developmental Disabilities Committee (DD); Workforce Solutions; UH/Manoa Center for Disabilities Study Workshops; Assistive Technology Workshop; Maui Disability Alliance; monthly DEI teleconferences; attended numerous webinars; weekly local office staff training/updates.

- Trade Adjustment Assistance (TAA) - Staff continued to provide case management and follow up services to former employees of Maui Land and Pineapple Company (ML&P) laid off since 2007 and is currently serving 2 TAA eligible participants from Washington State.

Case management and training needs assessment is on-going and enrollment to the Fall and Spring Semesters have been completed. Tuition and support services (books, tools,

etc) have been requested and requisitioned. Courses of study include Sustainable Energy and Health Care.

TAA staff also assisted participants with updated information on COBRA, Unemployment Insurance, TRA/ATAA (trade associated benefits), job search, development and referral services.

- Re-employment & Eligibility Assessment (REA) – A weekly overview of UH-Maui College resources is presented to orientation claimants. Counselors from UH-MC provide overview of Non-Traditional employment and classroom training, C3T programs and industry. Interested claimants may request for one-on-one career exploration with UH-MC counselors.

An additional group of claimants have been added to the REA program, these claimants are identified as receiving Emergency Unemployment Compensation (EUC). Claimants will be afforded the same services provided to “REA” participants including but not limited to specialized individual counseling and assessment.

For the quarter ending December 31, 2013, the WDD Maui office serviced 314 REA participants and 172 EUC participants; Molokai WDD office serviced 8 EUC participants. EUC referrals ended December 31, 2013. For the quarter ending March 31, 2014, the WDD Maui services 241 REA participants.

- Volunteer Internship Program (VIP) - For Maui County, 109 customers have completed the VIP application process on-line, 89 have been provided VIP overview and orientation and 32 have been placed into VIP agreements with various employers.

More information may be found at www.hawaii.gov/labor/vip.

- On-going assistance is provided to employers interested in Alien Labor Certification (ALC) and Work Opportunity Tax Credit (WOTC). In this past quarter, WDD assisted with one (1) H2A application for Haleakala Ranch, recruitment for Goat/Shepherd. Housing inspection conducted for this new recruitment and follow up inspection conducted for previous H2A application. Assistance provided to Hawaii County in their efforts to recruit US workers for an H2A employer.

B) KU'INA PROGRAM – (WIA Youth Services Provider)

Post-Secondary Education

The Ku'ina Program had 9 college graduates for the 2013-14 school year. Their degrees ranged from Liberal Arts, Culinary, Automotive, Accounting, and Nursing. These students are currently working in a career field related to their majors or have obtained internships based on their areas of interest.

During the Spring 2014 semester, total Ku'ina College Participants is at 48. Current active participants enrolled in college are 42 and out of these students, 4 are attending off-island Four-Year Universities. Current active participants who are employed but are not enrolled in college are 6 and there are 6 students pursuing higher education. The Ku'ina Program is currently partnering with UHMC support service programs, such as Pai Ka Mana, Mu'O A E, and Ka hikina O Ka La, to offer engaging activities for participants in order to cultivate a connection to the Maui community, UHMC college, and Developmental Orientations: Math and ENG.

Students that are both enrolled and not-enrolled in college are provided services such as in-depth academic counseling services, workforce development strategies through paid internships, and created a Student Appointed Leadership program to elicit paid leadership opportunities for

Ku'ina participants. In order to reach more college students, on-going outreach to Molokai and Hana has been a priority. The Ku'ina program supported Molokai students at the most recent Financial Aid Kickoff on February 7, 2014 and held an informational session in Hana on April 28, 2014. The Ku'ina program is currently partnering with the Lanai Educational Center to develop a small scale support service outreach fair to interested Lanai residents.

High School

There were 14 Ku'ina students who graduated this year with their High School diploma or GED. Of these students, 7 were employed and 1 attained an internship.

Since January, our High School counselor did 11 outreach presentations at 8 different high schools and organizations to about 256 youth. As a result, there were about 20 students who were interested in the program and will need to do eligibility screenings and intake whenever applicable.

A-Game Pre-Vocational Training

In March, Ku'ina staff conducted A-Game training to about 8 students. In June, Ku'ina staff will conduct another A-Game training. There are currently 18 students signed up.

3) OTHER: NONE