

WIB report to the WDC
(For October 24, 2014 WDC Meeting)

Date:	October 14, 2014
Island:	Maui County (Maui, Molokai, and Lanai)
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1) SUMMARY

Over the past year, one of the main topics of discussion has been the possible restructuring of WIA services in the State. On July 2, the counties were notified by the State, via e-mail, that the portion of the proposed MOD to the State Plan concerning the proposed reorganization had been withdrawn. Shortly thereafter, it was announced that the new Workforce Innovation and Opportunity Act (WIOA) was signed into law. On September 25, the counties participated in a teleconference call with Carol Padovan, USDOL Federal Project Officer, and Bryan Rogers, USDOL Regional Director regarding WIOA readiness consultation.

With regards to the programs, the service providers, Workforce Development Division/WorkSource Maui (Adult and Dislocated Worker) and the University of Hawaii Maui College (UHMC) Ku'ina Program (Youth) continued to provide quality services to the community of Maui County. On July 4, both service providers participated in the Lana'i Pineapple Festival to conduct outreach for the Lana'i community. This was a result of a meeting between WDD, UHMC, WIB and Lana'i Community Health Center staff to develop health program training. It is our hope that their participation will open up more avenues to help service Lana'i. Program reports of the Service Providers activities are as follows.

Regarding housekeeping issues for the MCWIB, Program Year 2014 contracts are still in process, anticipating execution of those contracts to be completed by the end of October to beginning of November. Execution of contracts with service providers will follow shortly thereafter.

2) INDIVIDUAL PROGRAMS

A) Workforce Development Division (WDD)/WorkSource Maui (WSM) (WIA Adult and Dislocated Worker Service Provider)

The Workforce Development Division/WorkSource Maui (WDD/WSM) continued to assist employers with their respective on-site recruitment efforts. In addition, WDD/WSM daily maintenance of current and newly posted job listings from Employer Relations and/or telephone, email and faxed job orders is ongoing. Furthermore, outreach services to various agencies, employers, businesses and Department of Education schools have also been ongoing.

Other activities that WDD/WSM have participated in:

- ✓ Conducted mock interviews for students at Maui High and Baldwin High Schools
- ✓ On-going assistance provided to High Schools for Guest Speakers to talk with students about industries and careers, employer involvement with mock interviews, soft skills information, internships, mentoring, job shadowing, application and resume preparation
- ✓ WDD/WSM participated in the following Webinars and teleconferences:

- USDOL webinars/teleconferences on WIOA
- Unemployment Insurance – Administrative Office – Re-employment & Eligibility Assessment (REA) PY14
- Geographic Solutions (HireNet Hawaii) – System operations for WIOA
- Technical Assistance – Disabled Veterans’ Outreach Program (DVOP)
- Jobs for Veterans State Grant (JVSG) – Entrance and Exit Briefing (State Monitoring)
- Job-Driven National Emergency Grant
- ✓ Job Fairs – Pacific Radio Group (Lahaina Cannery Mall) and Disability Employment Initiative (Wailuku Community Center)
- ✓ Continue meeting with and learning the needs of the Agricultural community
- ✓ Rapid Response for Maui Lu resort (on-site) and United Airlines (Kahului Airport)
- ✓ Lana’i Pineapple Festival – Outreach, Informational WDD/WSM
- ✓ Labor Director Dwight Takamine visit
- ✓ Housing Inspections – H2A

WIA (Workforce Investment Act)

WIA staff continued its efforts in the recruitment and enrollment of eligible Adult and Dislocated Worker customers to provide Core, Intensive and Training information and services. Intensive screening for potential participants through HNH, walk-ins, UI claimants, referrals from other WDD programs (Wagner Peyser, Worker Profiling, REA, REA EUC, Veterans), development of Work Experience and On-the-Job-Training components. Management continued to work on strategies to improve recruitment, enrollment, counseling, case management, performance outcomes and overall services provided in the WIA programs.

Collaboration between UHMC – Office of Continuing Education, Lanai Community Health Center and Workforce Development Division to coordinate training programs in the Health Industry. WDD completed eligibility assessments at the Lana’i Pineapple Festival on July 4, 2014 for Lana’i residents interested in the Health Field. Eligible participants will be provided training in the Clinical Medical Assistant program. Awaiting start date from UH-Maui College

WIA program overview was presented to numerous community organizations, businesses, support agencies, groups of individuals and committees involved with the DEI. Working together with DEI’s Disability Resource Coordinator, WIA staff was able to establish lines of communication and offer in-depth information on services available to eligible adults in need of short term vocational training, interest in on-the-job-training, work experience, voluntary internships, support services, counseling, career assessments and labor market information.

C3T UHMC personnel is available at WDD (Store Front) to provide and assist with in depth information on classes currently available, ones in development, completion of community college enrollment application and has provided overview of C3T to claimants attending EUC, REA, Worker Profiling and FTW weekly sessions. Development of training classes in the areas of Agriculture, Sustainable Energy and Health Care are on-going.

WIA staff is also tasked with enrollments to the Dislocated Worker National Emergency Grant (DW/NEG). This grant will provide training to eligible dislocated worker participants with priority given to those unemployed for a period of 27 consecutive weeks or more. The grant looks to place participants into On-the-Job training (OJT) contracts and occupational skills (classroom) training that leads to credential. Dual enrollment into WIA/DW and DW/NEG. Grant period from July 1, 2013 through June 30, 2015.

Included in all above tasks, WIA staff has also continued the maintenance of current and exited participant files, including four (4) quarters of follow up services.

Other Items

- The Local Veterans Employment Representative (LVER) conducted weekly outreach services to the Maui Veterans Center, daily/weekly employer relations to various businesses including the Trade Unions. Outreach also included educating our businesses on the benefits of hiring Veterans and overview of updated rules/regulations/law regarding Federal Contractor Job Listings (FCJL) contractors and the hiring process of Veterans and Persons with Disabilities. Information and overview provided include Toolkit for Employers (USDOL – Veterans Administration website); VOW to Hire Heroes, Hire Vets First.

LVER was involved with the resource center for Veterans on the UH/Maui Campus. UH/MC Vice Chancellor, Rural Development Program Manager, Veteran Affairs Rehab Counselor and other representatives from the University and Veterans Groups also participated. Priority of service for veterans included assistance with financial aid, counseling, career guidance, job placement and referral and retention.

Annual site visit to Lana'i and Moloka'i – LVER met with Veterans and Employers on each island to provide HireNet Hawaii overview and operations including job listings, priority of service for veterans and follow up services.

- Disability Employment Initiative (DEI) - DEI services are provided by the Disability Resource Coordinator (DRC) and Business Relations Inclusion Coordinator (BRIC).

DRC activities/meetings/training: Workforce Solutions; Developmental Disabilities Committee (DD); Maui Disability Alliance (MDA) Legislative Forum; UH/Manoa Center for Disabilities Study Workshops; Assistive Technology Workshop; BEST; Hawaii Disability Rights Center; Ticket to Work and Becoming an Employment Network; pre-assessment with potential eligible customers for DEI program; monthly DEI teleconferences; Business Leadership Network (BLN) meeting; review of numerous webinars for DEI program and technical assistance; weekly local office staff training/updates and Job Fair participation.

BRIC activities/meetings/training: Business Leadership Network (BLN) meeting; Outreach to Hawaii Job Corps Center; Developmental Disabilities Committee (DD); Workforce Solutions; UH/Manoa Center for Disabilities Study Workshops; Assistive Technology Workshop; Maui Disability Alliance; monthly DEI teleconferences; attended numerous webinars; weekly local office staff training/updates.

- Trade Adjustment Assistance (TAA) - Staff continued to provide case management and follow up services to former employees of Maui Land and Pineapple Company (ML&P) laid off since 2007.

Case management and training needs assessment is on-going and enrollment to the Fall Semester has been completed. Tuition and support services (books, tools, etc) have been requested and requisitioned. Courses of study include Sustainable Energy, Human Services, Accounting, Business Administration and Building Maintenance.

TAA staff also assisted participants with updated information on COBRA, Unemployment Insurance, TRA/ATAA (trade associated benefits), job search, job development and referral services.

- Re-employment & Eligibility Assessment (REA) – REA participants are provided with in-depth labor market information including counseling services to facilitate their return to the workforce in the shortest timeframe possible. Claimants are provided workshops on career exploration, job outlook, occupational needs, resume assistance, overview of the WIA

programs including overview of Work Experience and On-the-Job-Training components and HNH.

For the quarter ending September 30, 2014, the WDD Maui office serviced 205 REA participants; Molokai WDD office serviced 12 EUC participants.

- Volunteer Internship Program (VIP) - For Maui County, 108 customers have completed the VIP application process on-line, 100 have been provided VIP overview and orientation and 33 have been placed into VIP agreements with various employers.

More information may be found at www.hawaii.gov/labor/vip.

- On-going assistance is provided to employers interested in Alien Labor Certification (ALC) and Work Opportunity Tax Credit (WOTC). In this past quarter, WDD assisted with two (2) H2A application for Haleakala Ranch, recruitment for Goat/Sheepherder. Housing inspection conducted for this new recruitment and follow up inspection conducted for previous H2A application. Assistance provided to Hawaii County in their efforts to recruit US workers for an H2A employers.

B) KU'INA PROGRAM – (WIA Youth Services Provider)

Post-Secondary Education

The total Ku'ina "College" participants (Phase I, II and III) for the current Fall 2014 semester is 50. Of these 50 enrolled students, 9 are attending off-island colleges. Five of these 9 students have attained their two-year degree and have continued on to pursue four-year degrees.

The Ku'ina Program is currently partnering with UHMC support service programs to offer engaging activities for participants in order to cultivate a connection to the Maui community and UHMC. Since the start of the semester, participants were offered 27 success workshops.

Students that are both enrolled and not-enrolled in college were provided services such as in-depth academic and career counseling, job readiness training, workforce development strategies through paid internships, paid Student Appointed Leadership positions and much more.

IS104B Transitions Fall 2014 Completed

The Transitions class ran from 8/27/14-10/8/14. Twelve students were enrolled in the class representing UHMC and the following high schools: King Kekaulike, Baldwin High, Maui High, and Kihei Charter School.

Two Ku'ina college students were hired as Adventure Mentors to develop their leadership skills and support the students in the class. These two students were first semester college students, previously enrolled last year in the Transitions class.

Outreach & Recruitment

Ku'ina conducted six outreach and recruitment events since July 2014. On July 4, Ku'ina staff, Meagan DeGaia, attended the Lana'i Health Center and Lanai Pineapple Festival, sharing the program with the Lana'i community, making contact with 10 community youth and 6 community adults. Staff identified one eligible youth who is encouraged to apply next year, when she will be graduating from high school.

On August 20, Ku'ina staff presented to 9 high school seniors at King Kekaulike High School, all of which have 504 documented learning disabilities. This presentation was made possible through the school's 504 counselor. Four students applied for the Ku'ina Program as a result of this presentation.

Between September 18 and October 2, Ku'ina staff attended four recruitment days at Maui High School in senior English classes, giving presentations during multiple class periods. These presentations were coordinated through Maui High School's special populations counselor, Nadine Gushi-Lo. During those four recruitment days, presentations were given to an approximate total of 320 students. Over 200 students provided their name and contact information, identifying themselves as interested in the program. These students will be contacted in Spring 2014 to boost Ku'ina's Out-of-School population.

As part of a success story, on one of these recruitment days at Maui High School, a current Ku'ina Student Appointed Leader volunteered to attend the full day of recruitment presentations with Ku'ina staff to speak about the benefits of the program and the positive impact it had on her life. This student reported that she "surprised herself by liking to speak in front of people" even though she expressed she was very nervous at first. This student has demonstrated increased participation, has set higher academic goals for herself and has shown increased leadership skills since taking the Transitions class as a high school senior in 2013. A presentation scheduled at Boys and Girls Club Maui was cancelled due to lack of student interest.

3) OTHER: NONE