

# OAHU WORKFORCE DEVELOPMENT BOARD

innovation + opportunity + economic growth + human capital

## SUMMARY OF ACTIVITIES – May 2016

### LOCAL BOARD REQUESTS OF THE STATE COUNCIL:

1. **Request: Please attach the “Local Board Updates” to the WDC Minutes** – this may be an easier way to record our summaries. The WDC Minutes could simply read: “\_\_X\_\_ Workforce Development Board Update – see attached”. This would make the WDC Minutes more accurate and Minutes note taking a lot easier for WDC staff. Please see our Update from the March 2016 meeting too (attached).
2. **Request: A cost-benefit analysis of HireNet’s current vendor contract** – HireNet is the name of the website that jobseekers input resumes and businesses list job openings. The current system is described consistently in underwhelming terms by current business users and job seeker customers. The transition to WIOA provides an excellent opportunity to analyze performance of the current vendor and determine what to do on a go forward basis.
3. **Request: Eligible Training Provider (ETP) program** – Please unfreeze this program. The WDC froze this program last June 2015. At the time, WDC indicated that a new policy would be in place by August 2015. We are still waiting. With this program frozen, a number of schools/training programs and students are in limbo and not able to offer nor receive job training. Please issue the new WDC Eligible Training Provider (ETP) policy as soon as possible or at least extend the expiration date of the current ETP list.

Without the WDC’s action on this, all (not just new schools/training programs) will cease to exist July 1, 2016 and job seekers will not have access to job training programs. According to our current one-stop operator, the following number of job seekers will and training programs/schools will be impacted:

Number of Participants	Training Provider
40	Honolulu Community College
18	Leeward Community College
8	Kapiolani Community College
3	Simplified and Computer Tech Training
3	Applied Computer
2	University of Hawaii West Oahu
1	Hawaii Medical College
5 pending	Newman Consulting

In addition, there are five (5) new schools/training programs that have been waiting in limbo since the WDC implemented a freeze. I

4. **Request: Firewall Policy** – When it is finalized, we are requesting a copy of the WDC firewall policy that the US DOL required the WDC to have in place. This is because we hope to use the state’s policy as one of the references we use to develop the firewall policy for our Local Board. We are told that the WDC draft firewall policy is currently with the Attorney General’s Office for review after which it will be reviewed and voted on by the WDC before it is submitted to the US DOL for their review.

## TECHNOLOGY STRATEGIES: Monster.com

WIOA mandates its Local Boards with several functions. Among them are those that direct Local Boards...

- To develop strategies for using technology to maximize the system's accessibility and effectiveness for business and job seekers
- To lead efforts to identify and promote proven and promising strategies for meeting the needs of business and jobseekers
- To lead efforts to engage the business sector in workforce initiatives

In performing its federal mandated functions, the Oahu Workforce Development Board, along with Hawaii's three other Local Boards, participated in presentations by Monster.com. The DLIR tells us that the current vendor for HireNet Hawaii/HIWI is on a year-to-year extension. This, along with the transition to WIOA, makes it an opportune time to re-look at how we are doing our jobs board in Hawaii. To date, OWDB received only positive feedback from the persons who attended the presentation here. Comments included –

*A Definite "Thumbs Up"!!! I was especially impressed with the "sixth sense" capabilities, and how closely they work with their clients, and their individual state needs, as they have shown in working with the states of Ohio and Washington. I was very impressed with what they can offer to the state of Hawaii! Thank you for including and inviting me to the presentation.*

*It's always worthwhile to review existing platforms for localization or customization to see if it can help on a local level. The service agreement is the key to the equation since we know that Monster has been a leading job board for nearly 20 years.*

*The technology looked really good and an improvement over current system.*

## LOCAL BOARD:

We held our first Oahu Workforce Development Board (OWDB) meeting in April.

- **Election of Officers:**
  - Chair – Jim Tollefson, Founder Vino Adventure and
  - Vice Chair, Jason Chang, COO & Executive VP, The Queen's Healthcare System
- **WIOA Board Member Orientation** – Local Board members were provided with an overview of the following items related to the role of the board and the laws governing it:
  - Hawaii's Open Meetings Law (a.k.a. Sunshine Law)
  - Ethics Commission – Training materials/videos and forms required by law
  - Local Board Functions - review of federally mandated functions
  - Membership categories – review of categories & who is filling what categories
  - State Unified Plan's contents v. Local Plan's contents – as mandated by WIOA
  - By-laws – approval of by-laws updated to conform with WIOA
  - Creation of Permitted Interaction Groups: Board Members volunteered to serve on the following:
    - Interim Local Plan Group,
    - Nanakuli Library Business Resource Center Advisory Group to the State Librarian
    - Manoa Library Innovation Maker Space Business Advisory Group to the State Librarian.

# O'ahu **Workforce** Investment Board

• *Making workforce connections*

## SUMMARY OF ACTIVITIES – March 2016

### **Board WIOA Transition Activities:**

1. Executive Permitted Action Group (hereinafter "Executive Group") meets to discuss ongoing transition activities.
2. WIOA compliant board is pending. Nominees were submitted to the Mayor's Office in January and appointed in March. Interim WDC Executive Director, Allcyn Tasaka, set Oahu's deadline as January 15, 2016 and thereafter extended it.
3. The City and County of Honolulu/Department of Community Services (DCS) is having their department deputy corporate counsel look at conflict-of-interest issues. OWIB is administratively attached to DCS. DCS is: (1) the board's current vendor for the one-stops, adult/dislocated worker and youth services; and (2) is the Mayor's representative. OWIB will issue RFPs this Spring or so for one-stop operator, adult/dislocated worker and youth services providers.

### **Pacific Region Meeting – January 19-22<sup>nd</sup>, 2016:**

1. Background: At last year's National Association of Workforce Boards (NAWB) Annual Forum in Washington, D.C., the Hawaii County Chairman David DeLuz and OWIB had the opportunity to talk with Virginia Hamilton, the US DOL Region VI Administrator. During the course of the conversation, Virginia asked if we would like to host a "Pacific Region Meeting" and we both replied "yes". Local Boards worked in partnership (Hawaii County, Maui County, Kauai County, and the C&C of Honolulu) to assist with logistics, funding, etc.
2. **First Part – US DOL Region VI**
  - a. WIOA Fiscal and WIOA Program Training. Participants: Invitations sent out by US DOL Region VI. They invited the Pacific Territories/Jurisdictions, State and Counties.
3. **Second Part – Local Boards Functions** (Hawaii County, Maui County, Kauai County and the C&C of Honolulu). Collaboration: Local Boards worked together and shared the costs to retain trainers to assist with Local Board functions. The trainers are with organizations who do/did training for the National Association of Workforce Boards.

### **National Association of Workforce Boards:**

Staff and Board Member attended this year's Annual Forum that focused on Innovation and Technology.

Board Member Dr. Richard Lum, protégé of Jim Dator, is an adviser to NAWB and led the discussion on the opportunities, innovative ideas, technologies, tools, expert advice, and strategies that were highlighted at the Forum this year. He was the closing session's featured speaker and helped people set in motion the next steps for moving from ideas discussed at the Forum to the next steps of development and implementation for their boards.

## **LOCAL BOARD REQUESTS OF THE STATE COUNCIL:**

**WIOA Transitions Activities:** Requesting State Council Meetings dedicate time for discussion and development of WIOA activities, such as, though not limited to:

1. Cost-benefit analysis of HireNet – with the new WIOA law and its requirement, it would be good business practice to re-examine vendors/RFPs to get the best service for the taxpayer dollar.
2. Development of WIOA Policies – here is just one example: the WDC froze processing of new Eligible Training Provider (ETP) provider applications. As a result, schools/training programs and students in limbo and not able to receive job training. Please issue the new ETP policy as soon as possible;
3. Alignment of technology/data across partners

