



DEPARTMENT OF LABOR AND INDUSTRIAL RELATIONS

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FOR IMMEDIATE RELEASE

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STATE ANNOUNCES EXPANSION OF ONLINE UNEMPLOYMENT SERVICES

HONOLULU — The Hawaii State Department of Labor and Industrial Relations (DLIR) today announced that the unemployment services online has expanded to include an unemployment appeals system and the ability for employers to electronically file weekly reports. Currently, employers can file payments and access account information online, while employees can file and report for unemployment claims.

"Improving online services is a key part of the Abercrombie Administration's effort to streamline and transform the way state government operates," said DLIR Director Dwight Takamine.

"Expanding the online unemployment system makes crucial services more readily available to both claimants and employers."

The web-based paperless appeals system allows all parties to receive hearing notices, submit requests to reschedule a hearing date, monitor the status of an appeal, and receive their decisions via electronic notification. This convenient, secure, and user-friendly system is available Monday to Friday from 6:30 a.m. to 5:30 p.m., and on weekends and holidays from 9 a.m. to 5:30 p.m.

Another new aspect of the unemployment program's internet services is providing employers the ability to file electronically the Low Earnings Report. The system allows employers to file weekly reports of low earnings, file amended reports, receive notifications of missing reports, and verify report filing. This will expedite claimants benefit payments and eliminate time-consuming and less efficient paper process for employers.

Claimants and employers who wish to access these services can register for an account at uiclaims.hawaii.gov. To establish an account, business need to have the following:

- Registration name and address;
- FEIN and DOL numbers;
- Gross quarterly wages reported on the most recent quarterly reported submitted; and
- Email account for notifications.

For more information, please call (808) 586-9075.

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