

Frequently Asked Questions

Answers to the most-asked questions for the electronic filing of the **WC-1 Employer's Report of Industrial Injury** form with the new Department of Labor and Industrial Relations Disability Compensation Division's Electronic Case Management System (DLIR DCD eCMS).

1. I'm already sending electronic WC-1 data to DCD, is that going to change with DCD's new eCMS?

No, you will continue to file claims electronically. However, data will no longer be sent via email but by calling a Salesforce REST API.

2. Is the type of data that we send going to change?

Yes, the WC-1 form has been enhanced. There is more information than the current form which will require changes on your part. Also, form data will be sent one form at a time (instead of your current batch format).

3. Is the data format going to change?

Yes, the data will be sent in a pre-defined JSON format. Please refer to this Public API Documentation - <https://documenter.getpostman.com/view/4932673/T17KcmHB?version=latest>

4. Will the data transmission be secure? How will this be done?

Yes, data will be sent using Secure Socket Layer (SSL) technology which will protect your information using both server authentication and data encryption. Each Carrier will authenticate using their own service account, which will be provided by DCD.

5. Will I be required to purchase any licenses in order to send data?

No, DCD will provide you credentials to access the new eCMS.

6. Are there other costs that I need to be aware of?

Only the cost of implementing these changes within your organization.

7. What is the timeline for when this format change will occur?

We anticipate the change happening in the Spring/Summer 2021.

8. I'm currently not filing the WC-1 data electronically but am interested. What can I do to participate?

You can begin now by preparing for the Spring/Summer 2021 filing date. Please review the link referenced in Question #3 and email us at DLIR.DCDeCMS@Hawaii.gov to discuss your plans.