

Resume



Mediator, Arbitrator and/or Facilitator: Mediator since 1984. Arbitrator since 1978. Member, National Academy of Arbitrators. Recognized by peers as one of the "best lawyers" in the fields of arbitration and mediation (2005-2020). "2018 Honolulu Mediation Lawyer of the Year", "Lawyer of the Year: 2016, Arbitration, and 2013, Alternative Dispute Resolution". Broad range of business, banking, construction, contract, condominium, insurance, employment, labor, probate, property, franchise, leasing, personal injury, property damage, professional malpractice and civil matters.

<u>Panel Arbitrator, Mediator and/or Facilitator:</u> On the panels of the Dispute Prevention & Resolution, Inc., American Arbitration Association (Mediation, Construction, Commercial and Large Complex Case, Labor & Employment Panels), Federal Mediation & Conciliation Service arbitrator panel. State and Federal Court Mediation Panels (Hawaii).

Labor & Employment Arbitration, Mediation and Fact Finder: Panel arbitrator under various public and private sector collective bargaining agreements. Arbitrations of labor and employment matters have included interest, discipline and termination grievance arbitrations concerning wages, FLSA, benefits, attendance, theft, workplace violence, dishonesty, job performance, conduct, violations of work rules, drugs, discrimination, harassment, statutory rights and contract interpretation issues. Mediation matters have involved interest, impact bargaining, discipline and contract interpretation matters and at will wrongful termination, EEO, Worker Compensation, whistle-blower, sexual discrimination, age and ethnicity discrimination and sexual harassment.

Attorney at Law: Over 40 years as a civil and commercial trial lawyer (licensed in the federal and state courts of Hawaii), arbitrator and mediator concentrating in construction, commercial, corporate, condominium, community association, real property, mancial services, arbitration and litigation. Majority of practice in construction law dealing with a broad range of design and construction deficiencies, changed conditions, change orders, bond claims, insurance defense and coverage, product defects, petroleum and mold contamination and other issues. Remainder of practice includes labor and employment matters, property, corporate, professional liability, franchise, banking and financial services.

Lou Chang, ALC

P.O. Box 61188 Honolulu, Hawaii 96839 Tel: (808) 384-2468 E-Mail: louchang@hula.net National Academy of Arbitrators LouChang.com **Educational Background**: University of California, Berkeley, Boalt Hall, Juris Doctor 1973. University of Hawaii, Bachelors of Art, 1969 (Phi Beta Kappa)

<u>Professional Associations:</u> National Academy of Arbitrators (Chair of the Advocates Continuing Education Sub-Committee, 2015-17) Hawaii Bar Association and its Sections on Labor & Employment and Alternative Dispute Resolution (Co-Chair 2011-15). American Arbitration Association, Board of Directors (1997-2005) Industrial Relations Research Assoc. (Hawaii Ch.) (IRRA), LERA (2016). Association for Conflict Resolution (Hawaii Ch.) (ACR-Hawaii Board Director 2012-2014). Society of Professionals in Dispute Resolution (SPIDR), Director [1993 - 99], Qualification Commission, Co-chair, Commercial Sector, Past President - Hawaii Chapter.

Teaching:

Adjunct Faculty: University of Hawaii, Manoa. Advanced Facilitation and Mediation, Graduate Certificate in Dispute Resolution program. Mediation Skills, Negotiation. Mediation Theory & Practice. (2003-2017)

Adjunct Faculty: Chaminade University, Executive MBA Program. Negotiation. (2015-16)

Adjunct Professor: Wm. S. Richardson School of Law, University of Hawaii, Manoa. Mediation and Advocacy. Spring, 2005, Lecturer: School of Architecture. Conflict Management for Managers, Architects & Engineers. 2007-2008. Lecturer: Department of Urban Planning, Negotiation and Mediation in Planning 2011.

Trainer:

Faculty trainer of Arbitrators and/or mediators for the American Arbitration Association. Center for Alternative Dispute Resolution, The Accord Group, Federal Mediation and Conciliation Service, Mediation Center of the Pacific, ADR Institute Ontario. Australian Commercial Disputes Centre. Hong Kong International Arbitration Centre, Subordinate Court-Singapore, International Institute of Mediators (Singapore), Singapore Institute of Surveyors and Valuers, Kuala Lumpur Regional Centre for Arbitration, Supreme Court of the Republic of Palau and others.