



# HCEOC

HAWAII COUNTY ECONOMIC  
OPPORTUNITY COUNCIL

## Community Needs Assessment FFY 2023-2025



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## **Introduction**

### **Agency Background**

Hawaii County Economic Opportunity Council (HCEOC) is a private, 501 (c)(3) nonprofit Community Action Agency (CAA) established in 1965 to serve low-income individuals and families in Hawaii County. The mission of HCEOC is to prevent, alleviate, and eliminate poverty in Hawaii County. The agency's goal is to enable low-income individuals to be self-sufficient.

HCEOC has four focus areas or divisions: Community, Food Service, Housing & Energy, and Transportation. HCEOC's programs and services are designed to address the obstacles that low-income families and individuals face. Each program and service has qualifications that households must meet to receive assistance, and transportation is one of the services HCEOC has offered from the agency's inception. The Food Service Department worked with other nonprofits to provide meals for homeless participants, who have limited financial resources to secure fresh produce and have limited transportation access to grocery stores. The Housing and Energy Department has offered utility payment assistance, rental assistance, and other energy-efficient programs. Seniors, people with disabilities, and people with financial insecurity utilize transportation services to access employment, social services, community activities, banking, grocery stores, and congregate meal sites. Malama Kupuna is a senior case management program for clients who are 60 years of age or older.

As a CAA, HCEOC has completed a Community Needs Assessment to comply with the Community Service Block Grant (CSBG) Act requirements. Each year, HCEOC distributes a Community Needs Assessment Survey and utilizes the data gathered to update its Community Needs Assessment. HCEOC submits the Assessment to its board for review every three years before submitting it to the Office of Community Services in the State of Hawaii.

### **Geographic Service Area**

HCEOC serves the entire County of Hawaii, which is the island of Hawaii. Hawaii County is one of the five counties in Hawaii, with nine districts: Puna, North Hilo, South Hilo, Hāmākua, North Kohala, South Kohala, North Kona, South Kona, and Ka'ū.

The districts vary in the physical environment, population, access to services (social, internet, education, and essential businesses), and economic needs. The data shared in the report will show the differences within the County.

### **Data Collection Methods and Data Sources**

HCEOC staff collected data from research, surveys, and personal narratives. The quantitative data presented in the Assessment are from the agency's CNA survey responses and Federal, State, and Local sources. The qualitative data in the report are from clients, community members, staff, and partners sharing their perspectives on

poverty issues. Individuals completed the survey online or on paper. The survey asked participants about education, transportation, employment, financial literacy, financial management, housing, health care, nutrition, and how last year and COVID-19 affected them.

## Hawai'i County Poverty Levels

### A. United States, State of Hawai'i, and County of Hawai'i

According to the U.S. Census Small Area Income Poverty Estimates 2021, 152,656 (10.9%) residents in Hawaii live in poverty. In Hawaii County, 29,361 (14.7%) people live in poverty, which is 19.23% of the state population living in poverty.<sup>1</sup>

Place	Population	Number in Poverty	Percent in Poverty	Total Percent of Population
United States	324,173,084	41,393,176	12.8%	
State of Hawai'i	1,402,376	152,656	10.9%	0.37% of Nation's Poverty Level
Hawai'i County	199,624	29,361	14.7%	19.23% of State's Poverty Level

In a comparison of the four primary counties of the State, Hawaii County has the highest percentage of residents living in poverty. See the table below to compare the total population, poverty population, and poverty percentages.<sup>2</sup>

Place	Population	People in Poverty	Poverty Percentage
County of Hawai'i	199,624	29,361	14.7%
Maui County	162,299	18,548	11.4%
Kauai County	72,535	8,101	11.2%
City & County of Honolulu	967,920	96,646	10.0%

### B. Poverty by Age Groups

According to the U.S. Census American Community Survey (ACS) Five-Year Estimates, 36,482 children from ages 0 to 17 and 97,258 adults live in poverty in the State.<sup>3</sup> In Hawai'i County, 7,752 children live in poverty, for adults aged 18 to 34, 31,340 in the State and 5,885 in the County live in poverty. There are 21,983 seniors ages 65 and up in the State living in poverty. For the County, 4,051 seniors are living in poverty.

Place	Ages 0-17	Ages 18-34	Ages 65 and Up
State of Hawai'i	36,482	31,340	21,983
Hawai'i County	7,752	5,885	4,051

<sup>1</sup> Small Area Income Poverty Estimates, 2021, U.S. Census Bureau

<sup>2</sup> Small Area Income Poverty Estimates, 2021, U.S. Census Bureau

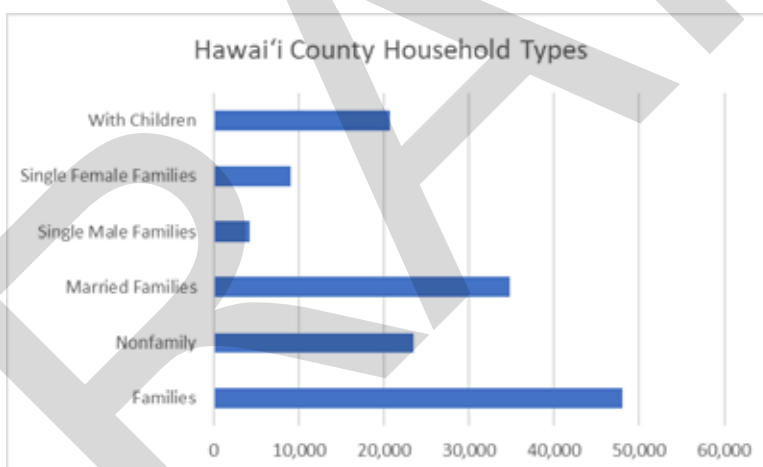
<sup>3</sup> "Poverty Status in the Past 12 Months by Sex by Age." U.S. Census Bureau, American Community Survey 5-Year Estimates, 2021

Hawai'i County has the highest percentage of impoverished children and adults per the population of each age group. Below is each County and State's poverty percentage per age group.<sup>4</sup>

	<b>Ages 0-17</b>	<b>Ages 0-4</b>	<b>Ages 5-17</b>	<b>Ages 18-34</b>	<b>Ages 35-64</b>	<b>Ages 65-Up</b>
Hawai'i County	18.30%	20.70%	17.40%	16.30%	12.50%	9.60%
Kaua'i County	11.60%	16.00%	10.10%	9.70%	7.90%	8.40%
Maui County	10.80%	11.20%	10.70%	11.30%	8.60%	8.00%
Honolulu County	11.00%	11.80%	10.60%	9.40%	7.10%	8.00%
State of Hawai'i	12.00%	13.10%	11.60%	10.40%	8.10%	8.30%

### C. Households and Housing

According to the U.S. Census Bureau ACS 5-Year Estimates, there are 71,402 households in Hawaii County.<sup>5</sup> There are 47,976 family households and 23,426 nonfamily households on the island. Of the family households, 34,804 are married families, 4,181 are single male families, and 8,991 are single female families. In the County, there are 20,677 households with children.



In Hawaii County, 10,386 households, 14.6% of homes, are in poverty.<sup>6</sup> There are 46,313 impoverished households in the State, which is 9.70%. There are 10,850 households in which 50% or more of the total household income goes toward housing costs. It is severe when 50% or more of the revenue goes toward housing costs. This data includes both homeowners and renters.<sup>7</sup>

<sup>4</sup> "Poverty Status in the Past 12 Months." U.S. Census Bureau, American Community Survey 5-Year Estimates, 2021

<sup>5</sup> "Selected Social Characteristics in the United States." U.S. Census Bureau, American Community Survey 5-Year Estimates, 2021

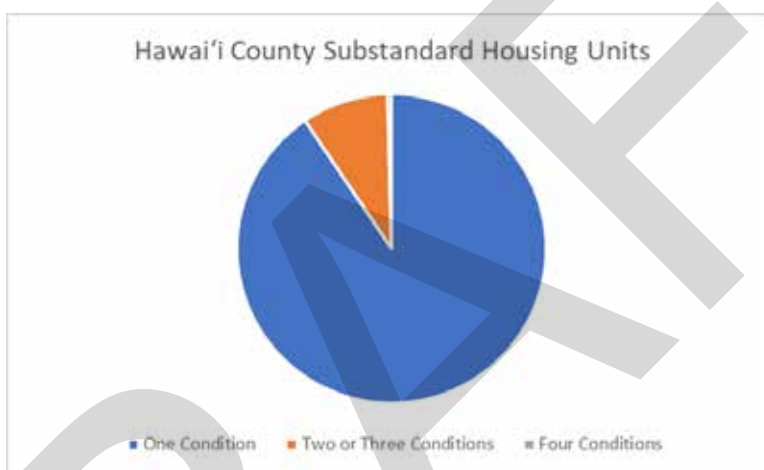
<sup>6</sup> "Households in Poverty." Community Action Partnership's Data Hub

<sup>7</sup> "Housing Costs – Cost Burden, Severe (50%)." Community Action Partnership's Data Hub

The quality of housing in Hawaii County varies. At this time, staff examined the data for substandard housing for this report. The following conditions are substandard housing:

1. lacking complete plumbing facilities
2. lacking complete kitchen facilities
3. with one or more occupants per room
4. selected monthly owner costs as a percentage of household income greater than 30%
5. gross rent as a percentage of household income greater than 30%

There are 27,759 housing units (38.88%) with one or more of the above substandard conditions. Of those substandard housing units, 35.19% have one condition, 3.52% have two or three, and 0.16% have four. In 2021, there were 1,458 houses without plumbing.<sup>8</sup>



### Ethnicity and Race Information for the County

When reviewing the data on the different ethnicities residing in the County, the percentage of each group living in poverty is higher than the State's. Approximately 26,602 people of Hispanic or Latino origin reside in the County of Hawaii. About 4,952 people of Hispanic or Latino origin (18.60%) live in poverty of the total population. Of the overall State's population of people of Hispanic or Latino origin (18,730), only 12.20% live below the poverty line.<sup>9</sup>

Population in Poverty by Ethnicity Alone – Hispanic or Latino Origin		
Place	Number	Percent
Hawai'i County	4,952	18.60%
State of Hawai'i	18,730	12.20%

<sup>8</sup> "Housing Quality – Substandard Housing." Community Action Partnership's Data Hub

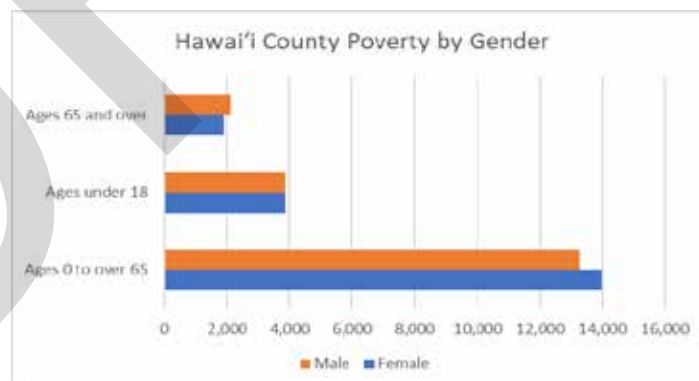
<sup>9</sup> "Population in Poverty by Ethnicity Alone." Community Action Partnership's Data Hub

When reviewing race alone for impoverished residents, the percentage for all is higher than the State's. An estimated 1,414 Blacks or African Americans live in the County, and 546 (38.60%) live below the poverty line, much higher than other races. In the County, there are an estimated 65,306 Whites and 8,768 (13.43%) living in poverty. An estimated 44,271 Asians are living in the County, of which 3,550 (8.14%) are living in poverty. There are 995 Native Americans or Alaska Natives living, of which 190 (19.11%) are living in poverty in the County. An estimated 24,098 Native Hawaiian and Pacific Islanders live in the County, of which 4,532 (19.34%) are living in poverty. In the County, an estimated 4,586 people of other races live, and 297 (6.72%) live in poverty. An estimated 59,754 people of multiple races live in the County, of which 9,445 (16.02%) live in poverty.<sup>10</sup>

Poverty by Race Alone, Total Numbers and Percent							
Place	Black/ African American	White	Asians	Native American/ Alaska Native	Native Hawaiian/ Pacific Islander	Other Races	Multiple Races
Hawai'i County	546 (38.60%)	8,768 (13.43%)	3,550 (8.14%)	190 (19.11%)	4,532 (19.34%)	297 (6.72%)	9,445 (16.02%)
State of Hawai'i	2,376 (9.32%)	32,950 (10%)	33,001 (6.15%)	825 (20.56%)	27,821 (18.68%)	1,572 (7.22%)	35,195 (10.11%)

### Gender

In the County of Hawaii, 13,976 females and 13,267 males from zero to over 65 live in poverty.<sup>11</sup> There are 3,878 boys and 3,874 girls under 18 living in poverty.<sup>12</sup> There are 2,126 males and 1,925 females in the County who are 65 and older and living in poverty.<sup>13</sup>



<sup>10</sup> "Population in Poverty by Race Alone, Percent and Total." Community Action Partnership's Data Hub

<sup>11</sup> "Population in Poverty by Gender." Community Action Partnership's Data Hub

<sup>12</sup> "Children in Poverty by Gender." Community Action Partnership's Data Hub

<sup>13</sup> "Poverty by Gender: Age 65 and Up." Community Action Partnership's Data Hub

## **Languages Spoken**

In Hawaii County, Hawaiian is the number one language spoken besides English. The second most spoken language is Ilocano. The other top ten languages in the County are Other English-based Creole, Spanish, Japanese, Tagalog, Marshallese, Chinese (including Cantonese and Mandarin), Other Eastern Malayo-Polynesian, and French.

## **Employment**

In the County of Hawaii, the employment rate for residents below the poverty level is 37.20%, and for residents at or above the poverty level, it is 75.70%. According to the U.S. Census Bureau 2021 American Community Survey 5-Year Estimates, the unemployment rate for residents below the poverty level is 26%. For residents at or above the poverty level, it is 4.80%.<sup>14</sup>

In the County, there is a one percent difference in the unemployment rate for males (7%) and females (6.4%). The employment rate for males is 71.3%, and for females, the rate is 68.5%.<sup>15</sup>

The unemployment rate for the residents of Hawaii County based on education attainment varies from 3.8% to 8.4%. The unemployment rate for residents without a high school degree or equivalence is 8.4%. The rate for residents with a high school diploma or equivalency is 8%. The rate for residents with an associate's degree or some college experience is 5.9%. People with a Bachelor's degree or higher have a much lower unemployment rate of 3.8%.<sup>16</sup>

According to the U.S. Census Bureau 2021 American Community Survey 5-Year Estimates, the employment rate for educational attainment varies from 54.7% to 76.9%. Individuals with a Bachelor's degree or higher have an employment rate of 76.9%. The rate for residents with associate's degrees or some college experience is 71.4%. People with a high school diploma or equivalent have an employment rate of 66%. The employment rate for individuals without a high school diploma is 54.7%.<sup>17</sup>

## **Consumer Price Index**

The Consumer Price Index (CPI) measures the changes in various commodities and services prices over time purchased by urban consumers. The U.S. Bureau of Labor Statistics collects this data every other month. They also release annual and six-month data. Only Honolulu (Urban Hawaii) has consumer price index information for the State of Hawaii. The index shows the rate of inflation for specific goods and services. The cost

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<sup>14</sup> "Employment Status." U.S. Census Bureau, American Community Survey, 5-Year Estimates, 2021

<sup>15</sup> "Employment Status." U.S. Census Bureau, American Community Survey, 5-Year Estimates, 2021

<sup>16</sup> "Employment Status." U.S. Census Bureau, American Community Survey, 5-Year Estimates, 2021

<sup>17</sup> "Employment Status." U.S. Census Bureau, American Community Survey, 5-Year Estimates, 2021



of goods and services for the first six months of 2023 is 322.718, which is a 3.39% (312.137) increase from 2022 at the same time.<sup>18</sup>

## Income

According to the U.S. Census Bureau American Community Survey 5-Year Estimates for Median Income in the past 12 months, Hawaii County's median income per household is **\$68,399**.<sup>19</sup> For families, the average median income is **\$81,910**. For female householders with no spouse, the median income is **\$48,542**. On the other hand, male householders with no spouse have a median income of **\$50,266**. Male householders' median income is \$1,724 more than female householders.<sup>20</sup>

For nonfamily homes, the median income is **\$38,425**. For females living alone, their median income is **\$29,756**. For males residing alone, their median income is **\$33,750**. Males' median income is \$3,994 more than females' median income.<sup>21</sup>

## Energy and Utilities

Energy costs vary throughout the Country. According to the U.S. Bureau of Labor Statistics, the average electricity per kilowatt hour was **\$0.160** in June 2022. When comparing the prices among cities in the Western States, Seattle has the lowest price, at **\$0.118 per kilowatt hour**. Urban Hawaii's price is the highest in the region and the Country, at **\$0.426 per kilowatt hour**.<sup>22</sup>

According to the U.S. Bureau of Labor Statistics, the average price for utility gas in June 2022 was **\$1.699 per therm**. When comparing the prices of cities in the Western States, Urban Alaska had the lowest price at **\$1.106 per therm**. Again, Urban Hawaii's price was the highest in the region and Country, at **\$7.704 per therm**.<sup>23</sup>

## Transportation

In June 2022, the average cost of gasoline per gallon in the Country was **\$5.149**. According to the U.S. Bureau of Labor Statistics, in the West Region, the average price was **\$5.908 per gallon**. The lowest price of gasoline was in Denver, at **\$4.905**. The highest price was in San Francisco, at **\$6.556**. In Hawaii, the average price was **\$5.507**.<sup>24</sup>

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<sup>18</sup> "Consumer Price Index." U.S. Bureau of Labor Statistics

<sup>19</sup> "Income – Median Household Income." Community Action Partnership's Data Hub

<sup>20</sup> "Median Income in the Past 12 Months (In 2021 Inflation-Adjusted Dollars." U.S. Census Bureau, American Community Survey, 5-Year Estimates, 2021

<sup>21</sup> "Median Income in the Past 12 Months (In 2021 Inflation-Adjusted Dollars." U.S. Census Bureau, American Community Survey, 5-Year Estimates, 2021

<sup>22</sup> "Electricity/Piped Gas/Gasoline Prices." U.S. Bureau of Labor Statistics.

<sup>23</sup> "Electricity/Piped Gas/Gasoline Prices." U.S. Bureau of Labor Statistics.

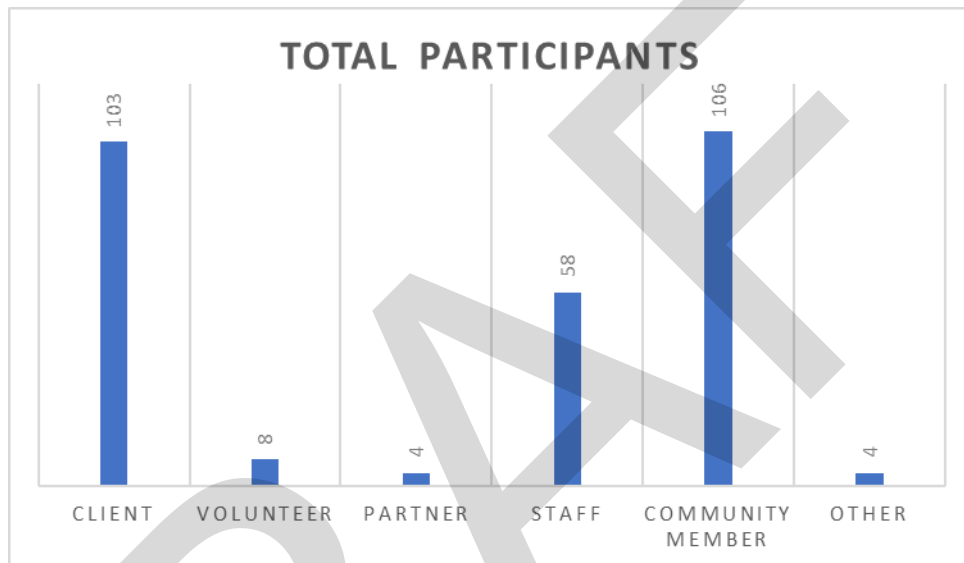
<sup>24</sup> "Electricity/Piped Gas/Gasoline Prices." U.S. Bureau of Labor Statistics.

In Hawaii, 37,988 households were without motor vehicles (7.94%), and the County had 3,426 homes without motor vehicles (4.80%).<sup>25</sup>

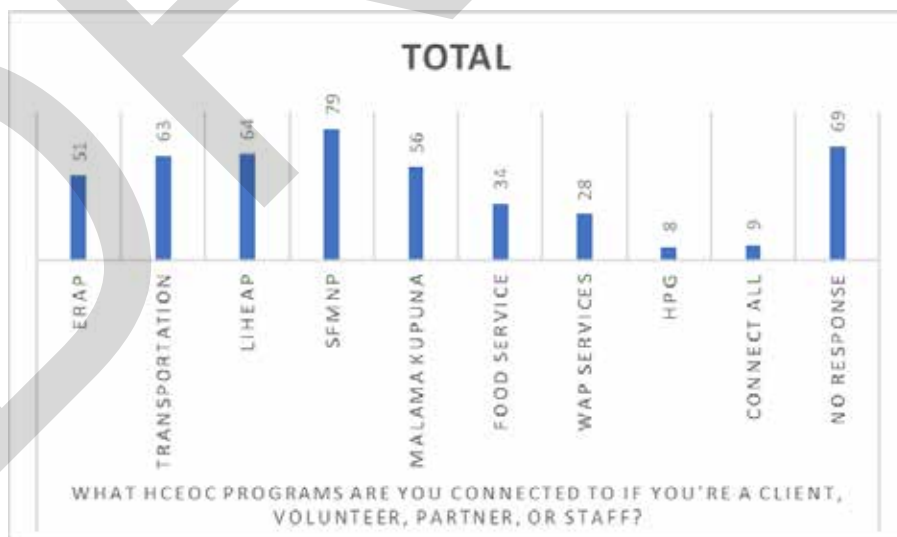
### Community Needs Assessment Demographics

Participants who completed the Community Needs Assessment Survey provided their demographic information. They provided their age, household information, income, gender, ethnicity, and race.

HCEOC was able to obtain surveys from 283 people. The participants were clients, volunteers, partners, staff, community members, and others.

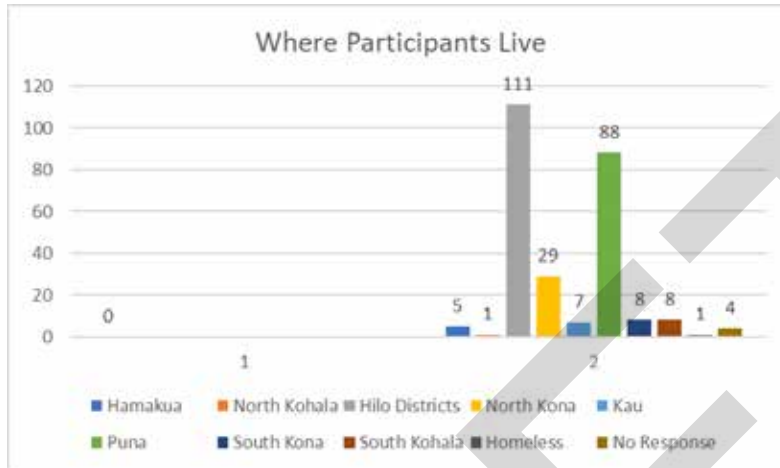


Participants identified which HCEOC programs they are connected to if they are clients, staff, volunteers, and partners.

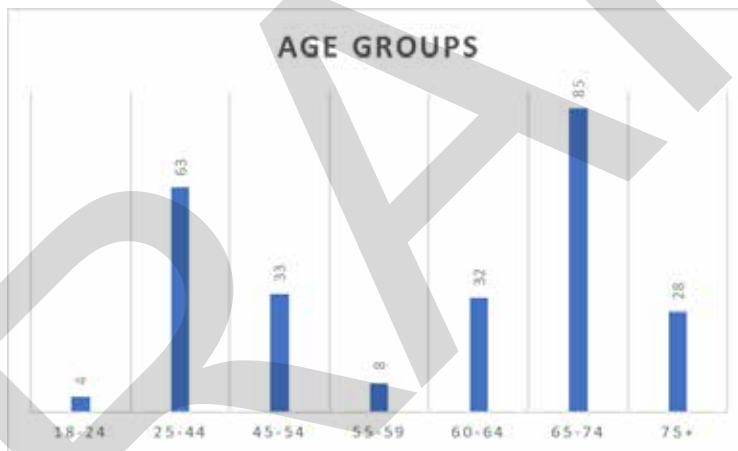


<sup>25</sup> "Households with No Motor Vehicle." Community Action Partnership's Data Hub

The participants identified which district they lived in. Most participants live in the Hilo Districts (North and South).



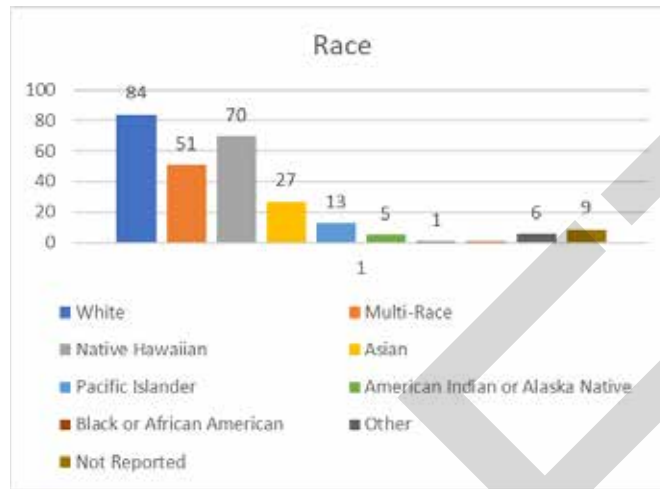
The participants' ages varied from 18 years old to 92 years old. Most participants fell in the 65 to 74 years range. The smallest age group was the 18 to 24 years old range.



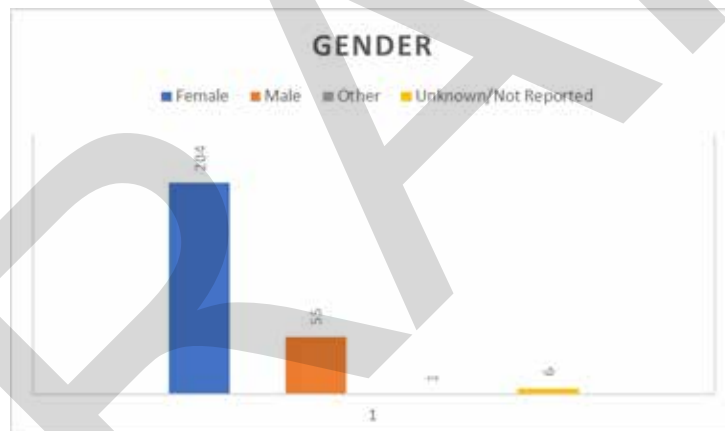
Most participants did not identify as Hispanic, Latino, or Spanish origin. Only 18 individuals identified as Hispanic, Latino, or Spanish.



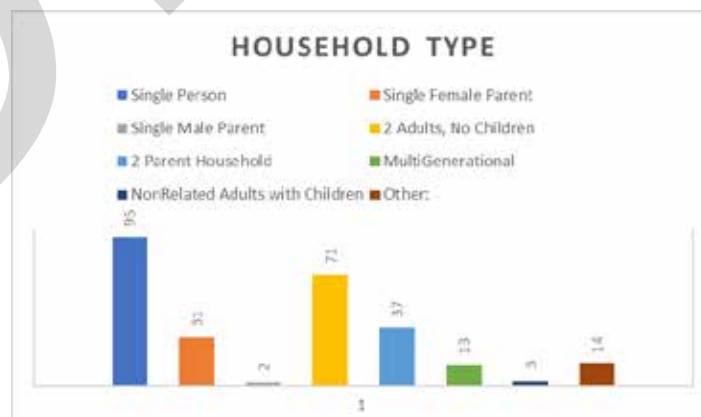
The most significant race group who completed the survey was Whites. The second largest group was Native Hawaiians. The smallest group was Black or African American (1 person).



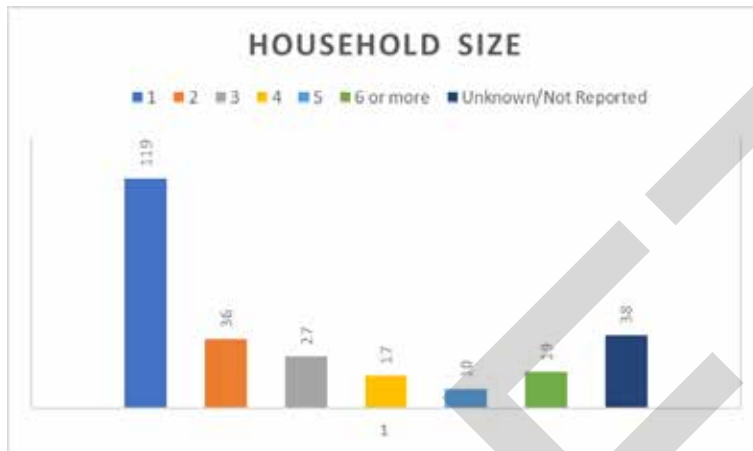
There were 204 females and 55 males who completed the survey—one person identified as other and six people who did not respond or report their gender.



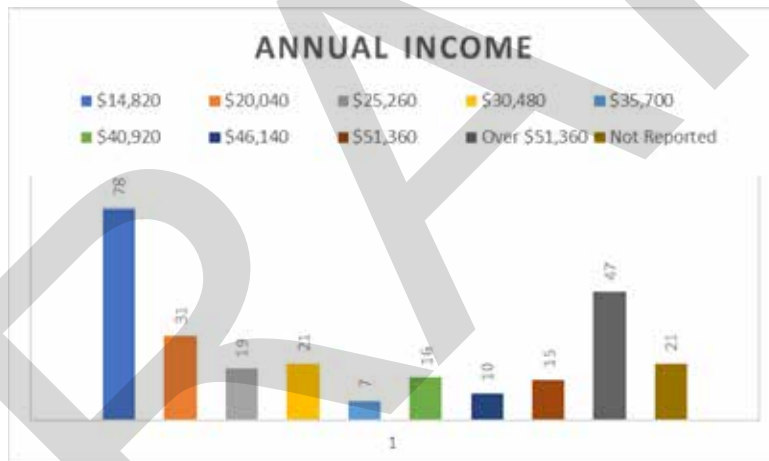
For household type, most participants were single persons (95). The second largest group was two adults with no children (71).



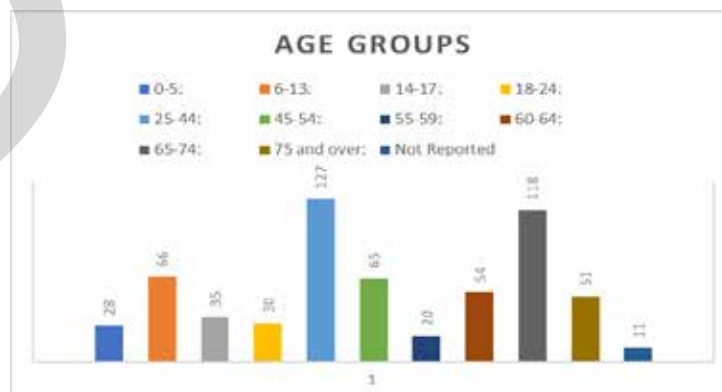
Regarding household size, most participants reported that they were a household of one person (119). 38 participants did not report their household size. 36 participants stated that their household size was two.



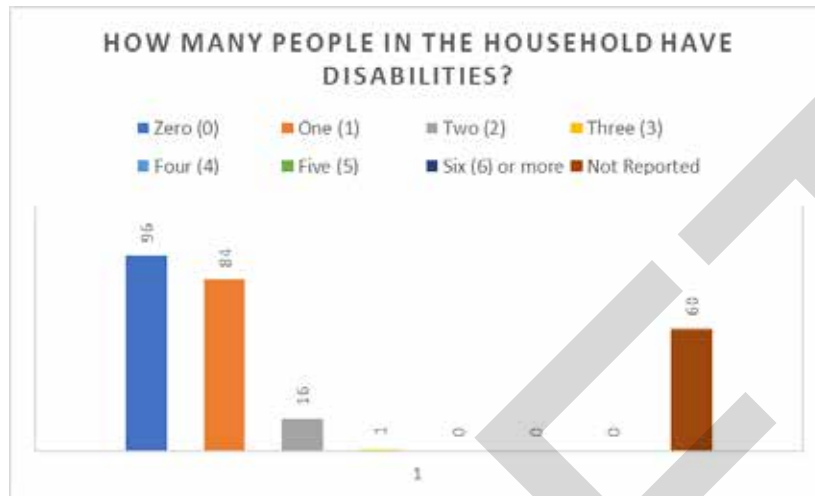
Most participants (78) had an annual household income of \$14,820. The second highest (47) annual income was over \$51,360. The lowest income bracket was \$35,700 (7).



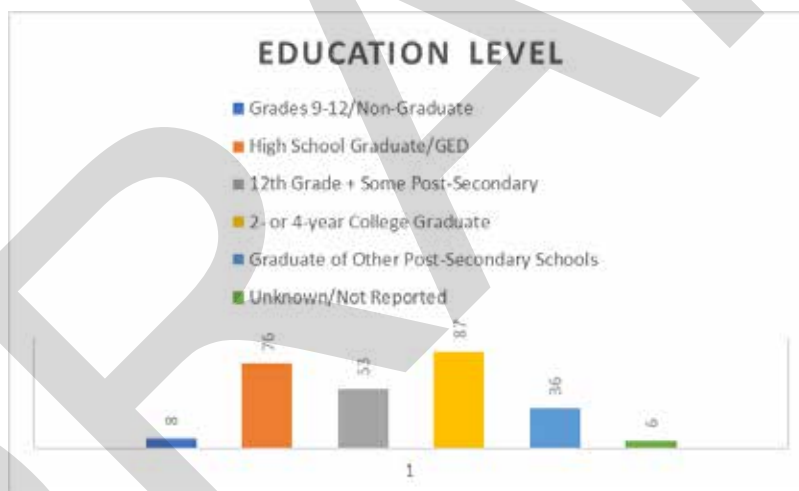
The ages of the households varied from 0 to over 75 years in age. The largest age group of households is 25 to 44 years old (127). The second largest group is 65 to 74 years old (118). The lowest age group is 55 to 59 years old (20).



Most participants did not have a disability. 84 people with disabilities were living in the households with the respondents.



Most respondents (87) had a two-year or four-year college degree. 76 respondents had a high school diploma or an equivalent degree. 53 participants had a high school diploma with some post-secondary experience.

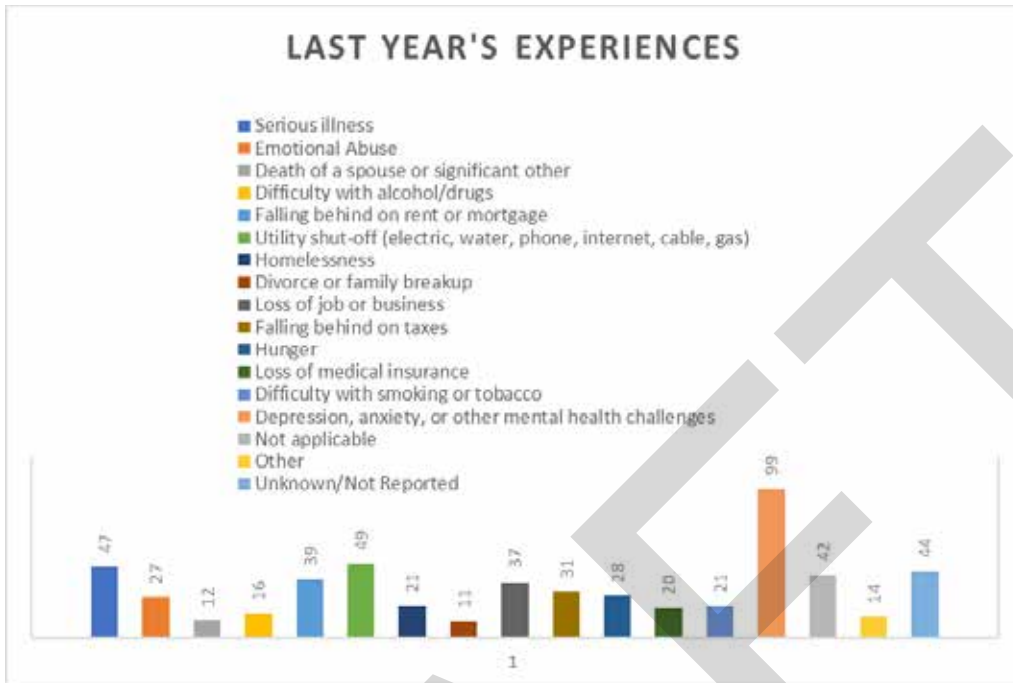


## Community Needs Assessment Survey Results

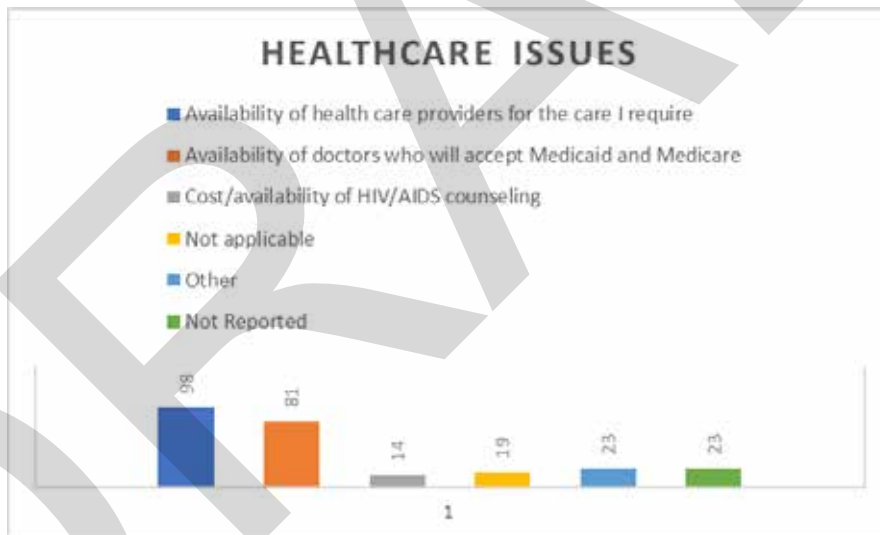
Participants answered questions about their experiences, the impact of COVID-19, education, transportation, finances, housing, employment, and other topics that impact the community. The following section contains the results from all surveys that HCEOC received.

### Last Year's Difficulties and Experiences

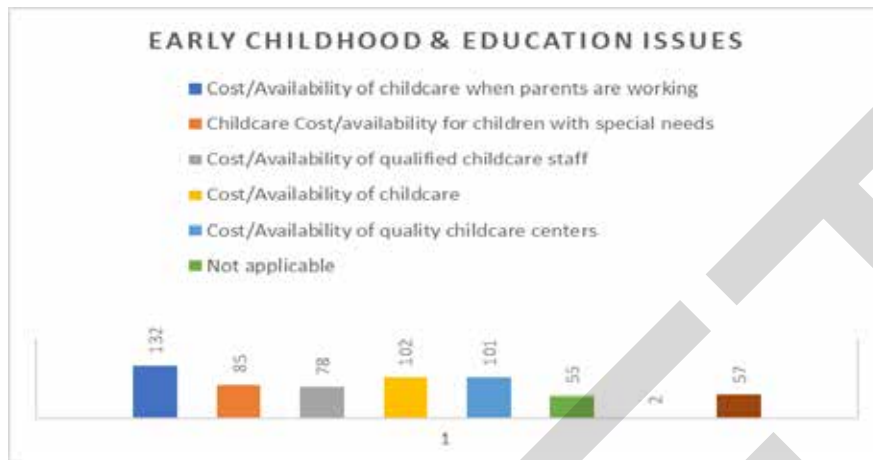
Respondents shared a variety of situations, experiences, and difficulties that impacted their lives. The survey had a multitude of hardships people faced throughout their lives: drug or alcohol addiction, abuse, financial problems, death of a family member, loss of health insurance, and many other situations.



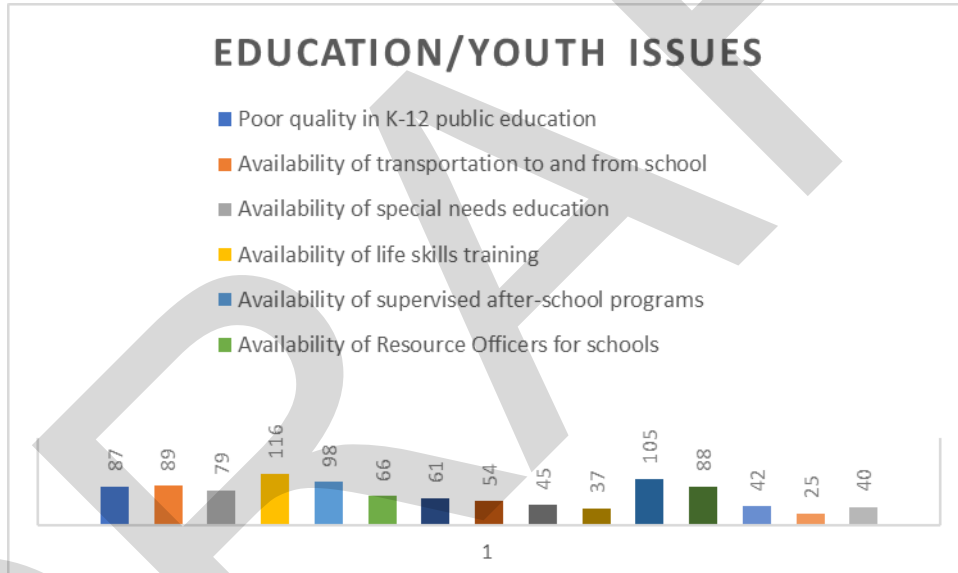
### Health Care Issues



## Early Childhood and Education Issues

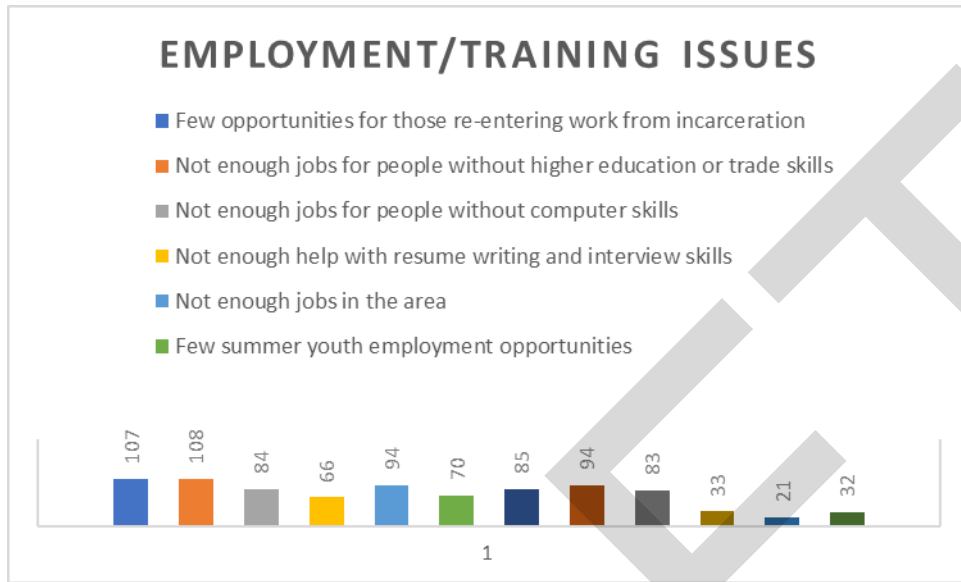


## Education and Youth Issues

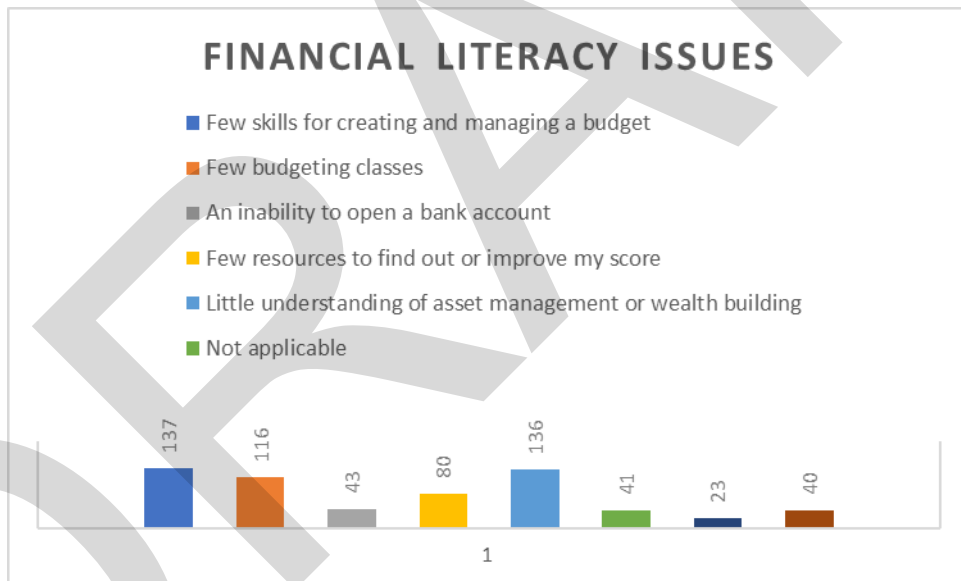




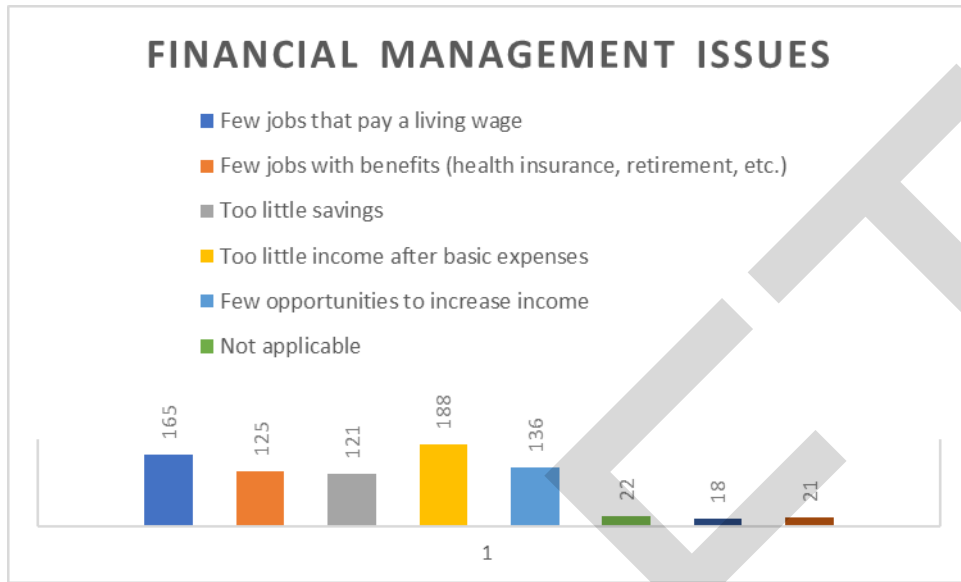
## Employment and Training Issues



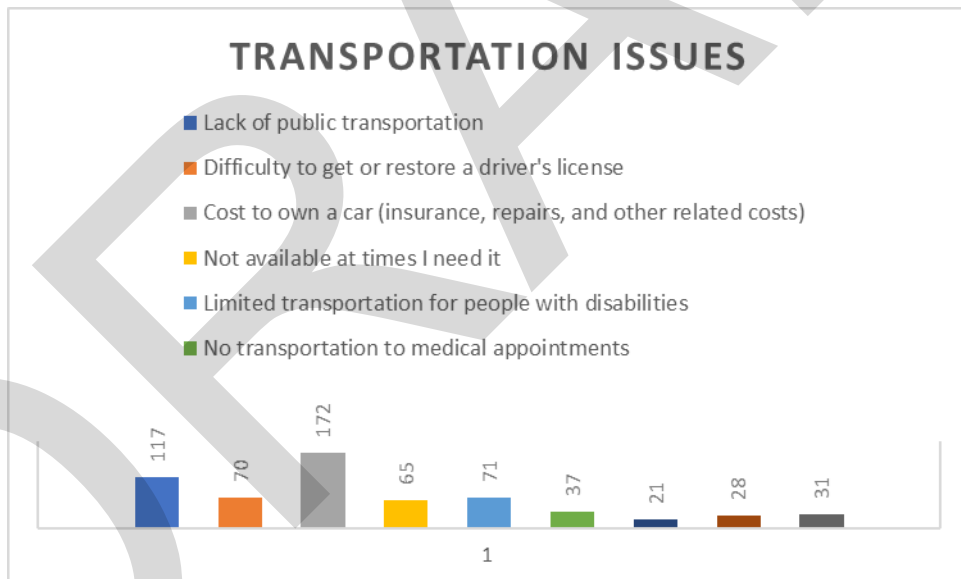
## Financial Literacy Issues



## Financial Management Issues



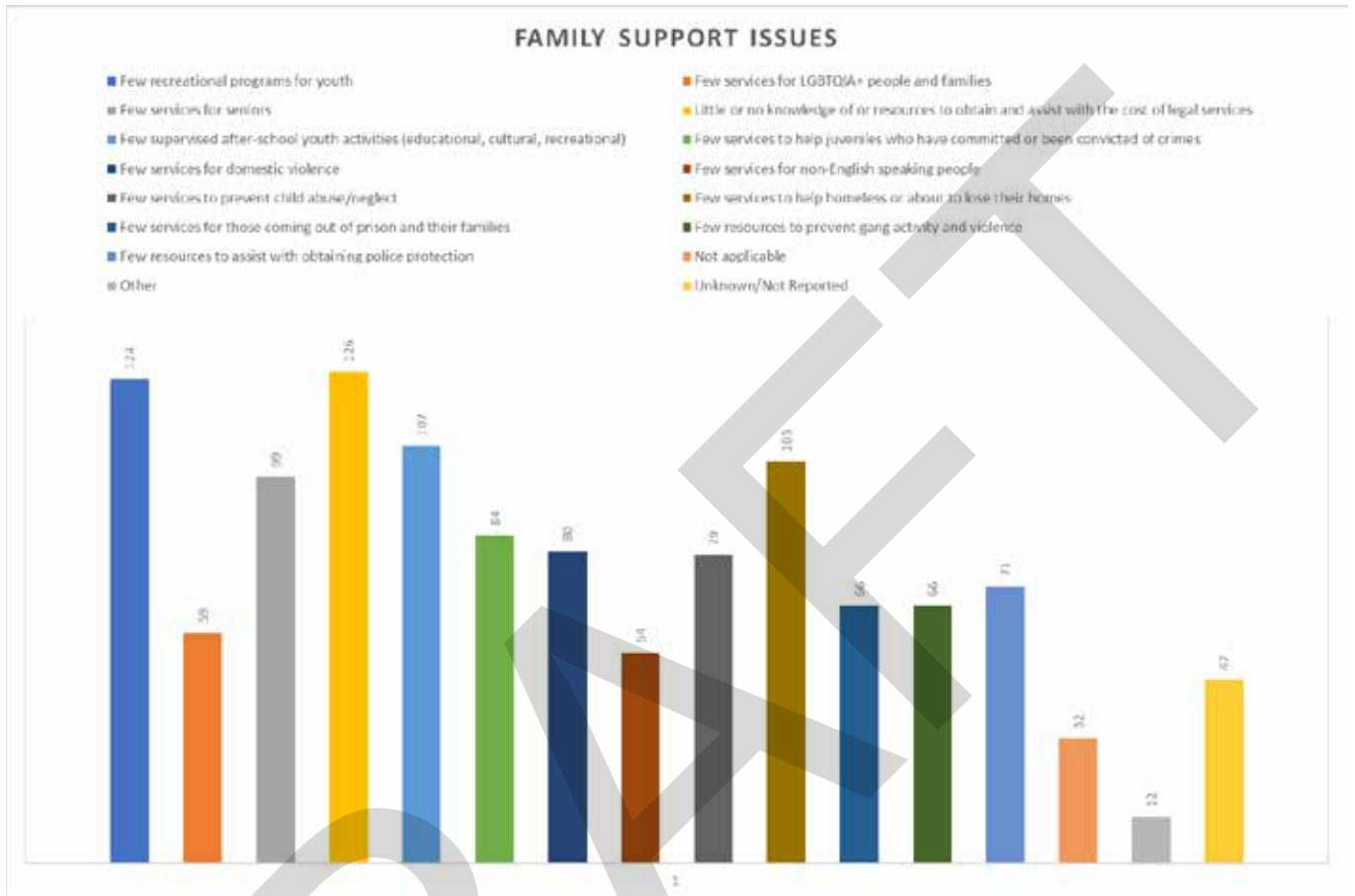
## Transportation Issues



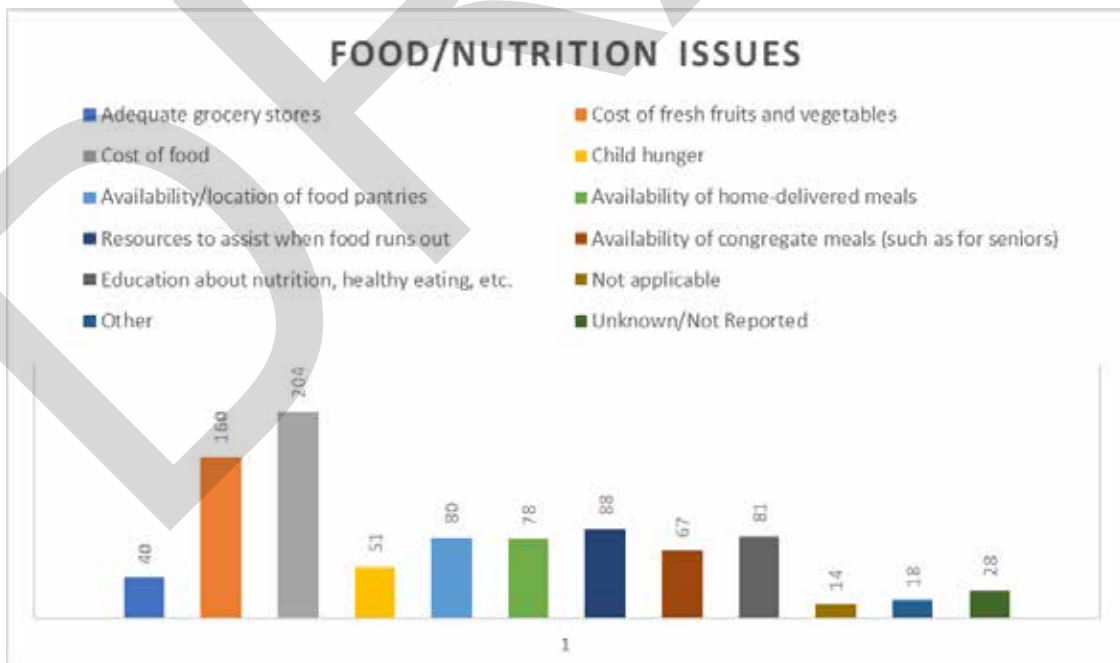
## Housing Issues



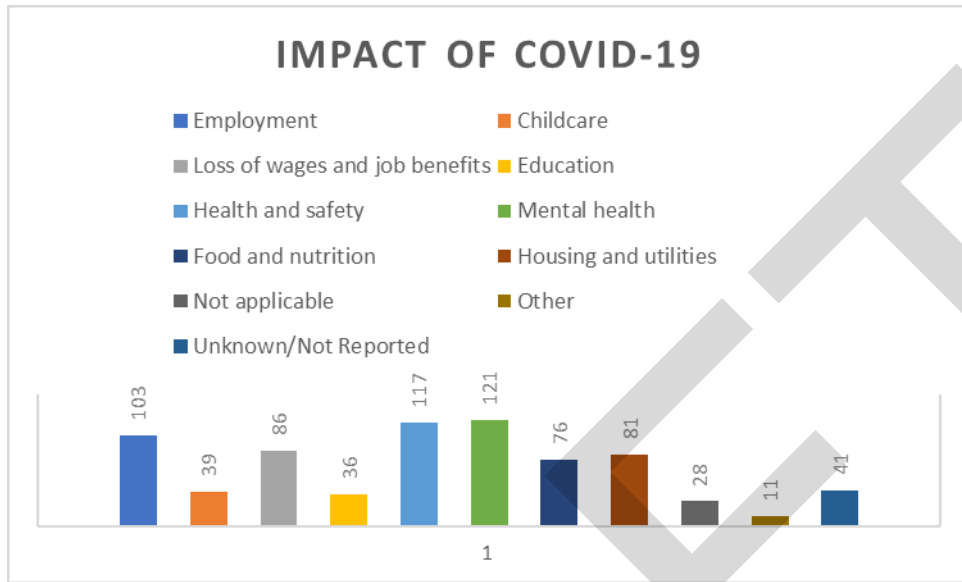
## Family Support Issues



## Food and Nutrition Issues



## Impact of COVID-19



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## Hawaii County Economic Opportunity Council's Community Needs Assessment Survey

Completing this survey will help us better understand our community's needs, the resources available, and what services are still needed. Thank you for your time! If assistance is needed to complete it, please call Tara at (808)796-3267.

### Demographic Information

This section is about your connection to HCEOC and demographic information about yourself and your household. Your information will be confidential, and we only report the total responses for each question.

1. What is your role with Hawaii County Economic Opportunity Council (HCEOC)?

Client    Volunteer    Partner    Staff    Community Member

Other: \_\_\_\_\_

2. What HCEOC programs are you connected to if you're a client, volunteer, partner, or staff? Select all that apply to you.

Emergency Rental Assistance Program    Malama Kupuna (Elderly Care)  
 Senior Farmer's Market Nutrition Program    Housing Preservation Grant  
 Food Service    Weatherization Assistance Programs    LIHEAP    Transportation

3. Where do you live? You may write the town or district. \_\_\_\_\_

4. What is your age (in years)? \_\_\_\_\_

5. Is your ethnicity Hispanic, Latino, or Spanish Origin?  Yes    No    Unknown

6. What is your race?

Native Hawaiian    Black or African American    American Indian or Alaska Native  
 Asian    White    Pacific Islander    Multi-Race (2 or more)

Other: \_\_\_\_\_

7. How do you identify your gender?  Female    Male    Other: \_\_\_\_\_

8. Which best describes your household? Select one answer.

Single Person    Single Male Parent    Single Female Parent    2 adults, no children

2-parent household    Non-related adults with children    Other: \_\_\_\_\_

9. How many people live with you? \_\_\_\_\_

10. The amount that best represents your annual household income?

\$14,820    \$20,040    \$25,260    \$30,480    \$35,700    \$40,920    \$46,140

\$51,360    Over \$51,360

11. Number of people in your household for each age category. Write the number living in the household.

0 – 5 years old: \_\_\_\_\_ 6 – 13 years old: \_\_\_\_\_ 14 – 17 years old: \_\_\_\_\_ 18 – 24 years old: \_\_\_\_\_

25 – 44 years old: \_\_\_\_\_ 45 – 54 years old: \_\_\_\_\_ 55 – 59 years old: \_\_\_\_\_

60 – 64 years old: \_\_\_\_\_ 65 – 74 years old: \_\_\_\_\_ 75 years and older: \_\_\_\_\_



12. How many people in your household are disabled? \_\_\_\_\_

13: Your highest education level:

- Grades 0 – 8     Grades 9 – 12/Non-Graduate     High School Graduate/GED  
 12<sup>th</sup> Grade + Some Post-Secondary     2- or 4-year College Graduate  
 Graduate of Other Post-Secondary Schools

### Community Needs, Resources, and Services

This section is your opportunity to share what you see as the community's needs, the resources, and the services available to you and others in the community. Once again, your responses will be confidential.

1. Have you experience any of the following in the last year? Select all that apply.

- Serious Illness     Emotional Abuse     Death of a spouse or significant other  
 Difficulty with alcohol or drugs     Falling behind on rent or mortgage     Hunger  
 Utility shut-off (electric, water, phone, internet, cable, gas)     Homelessness  
 Divorce or family breakup     Loss of job or business     Falling behind on taxes  
 Loss of medical insurance     Difficulty with smoking or tobacco  
 Depression, anxiety, or other mental health challenges     Other: \_\_\_\_\_  
 Not applicable

2. Health Care is a problem on Hawaii Island because of (select all that apply):

- Cost/availability of health, long-term, dental, or mental health care     Cost of health insurance  
 Cost/availability of adult daycare     Cost/availability of assisted living services  
 Cost/availability of women's health/pregnancy prevention services  
 Cost/availability of resources and support to assist with substance abuse  
 Availability of health care providers for the care I require  
 Cost/availability of HIV/AIDS counseling     Not applicable     Other: \_\_\_\_\_

3. Early Childhood and Education (for infants to preschoolers) is a problem because of (select all that apply):

- Cost/availability of childcare when parents are working     Cost/availability of childcare  
 Cost/availability for children with special needs     Cost/availability of quality childcare  
 Cost/availability of qualified childcare staff     Not applicable     Other: \_\_\_\_\_

4. Education (K-12 grade) is a problem in Hawaii County because of (select all that apply):

- Poor quality in K-12 public education     Availability of transportation to and from school  
 Availability of special needs education     Availability of life skills training  
 Availability of supervised after-school programs     Availability of resource officers for schools  
 Lack of crime prevention in public schools     The high school drop-out rate  
 Availability of programs to obtain a GED     Availability of English Language Learner classes  
 Cost of college or continuing education     Few resources to repair or replace old school buildings  
 Not applicable     Other: \_\_\_\_\_

5. Employment/Training is a problem in the County because of (select all that apply):

- Few opportunities for those re-entering work from incarceration     Not enough jobs in the area  
 Not enough jobs for people without higher education or trade skills  
 Not enough jobs for people without computer skills     Cost of computer skills training  
 Few summer youth employment opportunities     Not applicable  
 Not enough career counseling or employment services     Other: \_\_\_\_\_

6. Financial Literacy is a problem in Hawaii County because of (select all that apply):
- Few skills for creating and managing a budget     Few budgeting classes
  - An inability to open a bank account     Few resources to find out or improve my score
  - Little understanding of asset management or wealth building     Not applicable
  - Other: \_\_\_\_\_
7. Financial Management is a problem in Hawaii County because of (select all that apply):
- Few jobs that pay a living wage     Few jobs with benefits (health insurance, retirement, etc.)
  - Too little savings     Too little income after basic expenses
  - Few opportunities to increase income     Not applicable     Other: \_\_\_\_\_
8. Transportation is a problem in the county because of (select all that apply):
- Lack of public transportation     Difficulty to get or restore driver's license
  - Cost to own a car (insurance, repairs, and other related costs)
  - Not available at times I need it     Limited transportation for people with disabilities
  - No transportation to medical appointments     Not applicable     Other: \_\_\_\_\_
9. Housing is a problem because of the lack of (select all that apply):
- Safe, sanitary, and decent housing     Affordable housing     Rental housing
  - Senior housing     Down payment assistance     Energy assistance (electric, gas, oil, etc.)
  - Public/subsidized housing     Homeless shelters for families     Homeless shelters for men
  - Homeless shelters for youth     Homeless shelters for women     Weatherization services
  - Shelters for emergencies (domestic violence, fires, etc.)     Homeownership education
  - Resources to assist with the cost of security/utility deposits
  - Repair services (roof, foundation, plumbing, etc.)     Not applicable     Other: \_\_\_\_\_
10. Family Support services are a problem in Hawaii County because of (select all that apply):
- Few recreational programs for youth     Few services for LGBTQIA+ people and families
  - Few services for seniors     Few services for domestic violence
  - Few supervised after-school youth activities (educational, cultural, recreational)
  - Little or no knowledge of or resources to obtain and assist with the cost of legal services
  - Few services to help juveniles who have committed or been convicted of crimes
  - Few services for non-English speaking people     Few services to prevent child abuse/neglect
  - Few services to help homeless or about to lose their homes
  - Few services for those coming out of prison and their families
  - Few resources to prevent gang activity and violence     Other: \_\_\_\_\_
  - Few resources to assist with obtaining police protection     Not applicable
11. Food/Nutrition is a problem on Hawaii Island because of the lack of (select all that apply):
- Adequate grocery stores     Cost of fresh fruits and vegetables     Cost of food
  - Child hunger     Availability/location of food pantries     Availability of home-delivered meals
  - Resources to assist when food runs out     Availability of congregate meals (such as for seniors)
  - Education about nutrition, healthy eating, etc.     Not applicable     Other: \_\_\_\_\_
12. COVID-19 has impacted the following areas of my life (select all that apply):
- Employment     Childcare     Loss of wages and job benefits     Education
  - Health and safety     Mental health     Food and nutrition     Housing and utilities
  - Not applicable     Other: \_\_\_\_\_

13. Are there any programs or services you hope HCEOC will offer in the future?

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14. What have we not asked that you feel is important?

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Thank you for time in completing this very important survey. We appreciate your input and look forward to improving HCEOC's programs and services.

DRAFT