



## SIDES E-Response

State Information Data Exchange System (SIDES)

Developed through a strategic partnership between the U.S. Department of Labor and state Unemployment Insurance (UI) agencies, the National Association of State Workforce Agencies' (NASWA) SIDES E-Response website is accessible **free of charge** to any employer with internet access. SIDES E-Response provides a

**nationally-standardized format**, in which employers can easily respond to UI information requests, **attach documentation** when needed, and receive a **date-stamped confirmation** of receipt.

Employers who use SIDES E-Response are better able to:

- Anticipate and supply the data needed for UI information requests;
- Prevent improper payments;
- Reduce follow-up phone calls and paper work; and,
- And streamline UI response processes ultimately saving time and money.

Given the sensitive data exchanged between state UI agencies and employers, SIDES has multiple layers of security and uses secure communication protocols.

## SIDES replaces the paper-based UC-BP-35 “Request for Separation Information”

Register for SIDES E-Response at <http://uiclaims.hawaii.gov>

### Using SIDES E-Response

<b>How it Works</b>	SIDES E-Response is a free website through which employers may submit electronic responses to UI information requests. Employers participating in SIDES E-Response will receive a request for UI information from the participating state UI agency by mail or secure email. The request will include a PIN that permits the employer to log on to SIDES E-Response and enter the requested information in a standard format.
<b>What it Requires</b>	SIDES E-Response only requires a working internet connection and an employee who will enter the requested UI information. There is <b>no cost</b> to use SIDES E-Response.

For more information about SIDES E-Response visit our website at <http://labor.hawaii.gov/ui/sides/>

Or Email [dlir.ui.pdces@hawaii.gov](mailto:dlir.ui.pdces@hawaii.gov)

