



Unemployment Insurance Fraud

What is fraud?

Fraud is a crime. It leads to higher taxes for businesses and causes problems for workers who follow the law.

You may commit fraud if you give false or incomplete information to get benefits you should not receive. We look at intent and any incorrect information on your application or weekly claims for a possible fraud, including if you:

- Do not report that you are working and getting paid in cash ("under the table")
- Do not report your earnings
- Do not tell us that you are not able or available to look for or accept work.
- Give false information about looking for work
- Give false or incomplete information about why you lost your job
- Do not tell us that you are in jail or prison
- Use another person's identity (such as their name or social security number) to get benefits
- Do not tell us that you refused a job offer

Penalties for fraud

If you commit fraud, you could face serious consequences, including:

- Prosecution
- Possible jail or prison sentences
- Losing future income tax refunds
- Having a legal claim (lien) placed on your property
- Losing the right to receive UI benefits in the future
- Having your future wages taken to pay what you owe
- Having to repay UI benefits with additional penalties

How to report fraud

If you believe someone is getting unemployment benefits that they are not eligible for, please contact us below.

Unemployment Insurance (UI) Call Center
(808) 762-5752 or (833) 901-2272 (toll-free)

UI Website: Labor.Hawaii.gov/UI
TTD/TTY: Dial 711; ask for (808) 586-8842

Oahu Claims Office
830 Punchbowl St
Room 110
Honolulu, HI
96813-5080

Hilo Claims Office
1990 Kinoole St
Room 101
Hilo, HI
96720-5293

Kona Claims Office
Ashikawa Building
81-990 Halekii St
Room 2087
Kealakekua, HI
96750-0167

Maui Claims Office
54 South High St
Room 201
Wailuku, HI
96793-2198

Kauai Claims Office
4370 Kukui Grove St
Suite 3-214
Lihue, HI
96766-2001