

OAHU WORKFORCE DEVELOPMENT BOARD

innovation + opportunity + economic growth + human capital

Board WIOA Activities

One Stop Operator RFP

The Board through the Purchasing Division of the City's Budget and Fiscal Services Department completed the procurement of the One Stop Operator for the American Job Center System on Oahu. The contract was awarded to our current service provider, WorkHawaii, and it will be executed by July 1, 2017 to meet the requirement set forth by USDOL.

OWDB Committees

At its first meeting of 2017, OWDB created six standing committees: Finance, Performance Measures and Accountability, Sector Strategies and Career Pathways, Employer Engagement, Data Management and Technology, and an Executive Committee comprised of the chairs of each committee and the Board Chair. The committees will be working to accomplish the goals and priorities set forth in the Local Plan.

Eligible Training Provider Program

All providers on the current ETP List (Kumu A'o) will expire on June 30, 2017. Board staff is taking this opportunity to talk with each provider and review all training courses.

Next OWDB Meeting

The next full board meeting is scheduled for July 25, 2017 at 9:00am in the Board Room of the Queen's Conference Center.

One Stop Operator's Report: April 1, 2017 – June 30, 2017 for WIOA Title I (Adult, Dislocated Worker & Youth)

Center Visits

- Dillingham – 290 new customers and 1228 returning customers
- Waianae – 48 new customers and 206 returning customers

Program Enrollment (PY16 Cumulative)

- | | |
|---------------------|-----|
| • Adult | 164 |
| • Dislocated Worker | 118 |
| • Youth | 283 |

American Job Center Activity Highlights

- On April 13, a very successful Youth Job Fair was held at the Dillingham Comprehensive American Job Center (AJC). Thirteen employers participated, over 100 youth attended, over 70 interviews were conducted and **39 job offers were made**. At the end of the event, employers were surveyed. Here is some of the feedback they provided:

"The fair was very organized and we appreciate the lovely hospitality room." ~Verdene Allen, HMS Host

"Perfect event to provide employment assistance for the youth." ~Jeffrey Aglanao, Y. Hata.

"This event and the staff were exceptional!" ~Steven Scott, G4S Secure Solutions.

"The feeling in the air was one of hope and excitement, from both the youth and the vendors. It was great to see some of the young adults that walked away with job offers. They looked full of confidence and self-esteem." ~Marcy Cabading, Be A Jerk Program.

- On May 8, HMS Host held their own customized job fair at the Dillingham AJC, which resulted in **37** applicants. **30** of them were offered jobs.
- On May 16 and 17, selected staff members who serve as "trainers" attended a two-day Hirenet training hosted by Geographic Solutions (GeoSol) at McKinley Community School for Adults. This event was sponsored by WDC. The sessions were very helpful as attendees learned the newest system features, including staff account settings and efficiency. The HireNet trainer addressed the new WIOA performance measures in a side-by-side comparison with WIA. Staff also had the opportunity to enter data into the training site and practiced enrollment and closeout for WIOA customers.
- Currently, the WIOA youth program has **85** participants who received their credentials and/or high school equivalency diploma, **49** entered unsubsidized employment, **10** entered post-secondary/college and **1** entered the military.
- On June 8, 2017, **31** WIOA Youth participants participated in the graduation ceremony at McCoy Pavilion. Speakers inspired and motivated the graduates as they shared their own personal stories about overcoming the odds and the hardships they faced on their journey into adulthood. They thanked the people who did not stop believing in them. It was a wonderful event.
- On June 7, the WDC conducted an on-site program monitoring at Dillingham AJC. They reviewed sample files and provided guidance and technical assistance for AJC and OWDB staff.
- The Disability Employment Initiative (DEI) grant has **21** enrolled participants entered into the portal system which include **5** Ticket- to-Work (TTW) holders, and **4** pending Social Security Administration (SSA) approval. The foremost benefit of the DEI project within the AJC/Oahu WorkLinks location is the dedicated position of a Disability Resource Coordinator. As the title suggests, this role is not only to provide information to customers on resources available, but to assist in the coordination and procurement of those resources. This process of working with a person with disability would include several phases: intake and assessment, outlining needs and goals, referral/guidance/assistance/development accordingly, then follow-up with further assistance as needed.
- The staff at Dillingham AJC increased their engagement with employers by hosting customized recruitment fairs for HMS Host, Hawaii Coffee Company, Aerotek, CVS, Gate Gourmet, Covanta and the US Census Bureau. These job fairs yielded the following outcomes: **124** attendees, and of these, **54** were offered jobs.
- The Title I funded Business Developer and Employment Consultants continue to provide business outreach and development; information on economic, business, and workforce trends; standard and customized recruitment; referrals to job vacancies for targeted business and industry; job candidate qualification review; on-the-job training contracting, information about the Employment Training Fund for existing employees; incumbent worker training; customized training; and work-based training that includes work experience and paid or unpaid internships. They outreached to about **100 employers**, executed **6** on-the-job training (OJT) agreements and placed **3** participants into an OJT during this quarter.