

Quarterly Report to WDC

# Maui Workforce Development Board

Chairperson: Leslie Wilkins

Executive Director: Brian Nagami

**1. What is the status of the One Stop Operator in your area? Affiliates?**

The initial RFP for the One-stop Operator received no responses. The Maui Workforce Development Board named the County of Maui as the temporary One-stop Operator through the end of the year and created a Temporary Investigative Group to look into the best option for the One-stop Operator going forward.

**2. What progress have you made with the American Job Centers in your area?**

A. Who are partners in the AJC?

Maui's AJC partners currently include full time partnership from the WIOA Adult & DW Programs, Wagner-Peyser Act Employment Services, and JVSG programs. WIOA Youth program staff will be collocated part time at the AJC and part time at UHMC. Additional colocation may be provided by DVR and the local WIOA Native American provider (Alu Like). The board is also looking at additional non-required partners, including the Maui County Business Resource Center and additional WDD staff.

B. What is the status of the other partners not in the AJC?

Discussions regarding "direct access" for One-stop system partners not physically located in the AJC are occurring at monthly partner meetings.

C. What is the status of the MOUs and infrastructure Costs?

An MOU (with infrastructure costs) is being drafted based on the discussions around the AJC. While a location has not been determined and partner involvement discussions are still ongoing, progress is being made toward a final product, which the board plans to have completed by the end of the year.

**3. List the policies and procedures that have been issued to guide your service providers?**

The Maui County Workforce Development Board recently established its Governance Committee to work on the development of board policies and procedures. Assistance is being provided from the Oahu Workforce Development Board in the form of sharing their current policy and procedure manual.

A. Are the policies and procedures posted on your website?

Once the Maui WDB begins releasing policies and procedures, they will be listed online.

B. List the policies and procedures you plan to issue and deadline for each.

The Maui WDB is currently working on compiling and prioritizing a list of policies & procedures to develop. A list with dates of issuance is currently not available.

**4. Report on your performance measures with narrative explaining the metrics for Adult, Dislocated Worker and Youth programs.**

Below is a side-to-side comparison of the 2015 and 2016 data for the common measures as provided by the Hirenet-generated ETA 9090 WIOA Quarterly Summary, along with the dates associated with the measurements. The Workforce Innovation and Opportunity Act (WIOA) aligns the performance indicators for core programs, and adds new ones related to services to employers and postsecondary credential attainment. Those numbers are currently unavailable while Geosol is working on a fix. The number below reflect the common measures used under previous WIA legislation.

A. The current Federal performance measures for each program year to date and compare to last year.

**ADULT MEASURES**

During the time periods measured, there appears to be a significant drop in the areas of Entered Employment and Employment Retention. The large fluctuation in performance can be attributed to the low rate of participation. For example, both years saw a total of 2 individuals counted toward Entered Employment out of 3 individuals total for 2015 and 4 individuals total for 2016. Discussions with the service provider noted that, while training and education are encouraged by program staff members, job-seekers on Maui in the last few years have been especially eager to reenter the workforce as quickly as possible due to their need to maintain a steady income and provide for their families.

There was a noted increase in adult participants between 2015 (1077 Total Participants, 7/1/15-6/30/16) and 2016 (1925 Total Participants, 7/1/16-6/30/17). This increase is likely related to layoffs related to the closure of Maui's last sugar plantation and the closing of a resort for improvements. It is unlikely that the participant numbers will reflect a large increase in training participants in the future, as the vast majority of job seekers did not want training and instead were assisted with finding other work.

<b>Adult Measures</b>	<b>Q4-2015</b> (time period for performance)	<b>Q4-2016</b> (time period for performance)
Entered Employment Adult	(10/1/14-9/30/15) 66.67%	(4/1/15-3/31/16) 50%
Dislocated Worker	71.43%	66.67%
Employment Retention Adult	(4/1/14-3/31/15) 75%	(4/1/15-3/31/16) 50%
Dislocated Worker	100%	60%
Average Earnings Adult	(4/1/14-3/31/15) \$5,098.08	(4/1/15-3/31/16) \$12,118.40
Dislocated Worker	\$14,247.39	\$14,306.64

**YOUTH MEASURES**

Youth measures dropped significantly from the 2016 reporting period to 2015. During this period, the youth program for Maui County was undergoing a transition and was understaffed or unstaffed for a significant portion of the year. A new director was hired in late 2016, making great strides toward reinvigorating the program. Though she was forced to leave due to personal

circumstances, a new director was recently hired to continue the positive trajectory. The Maui County WDB is confident that the WIOA Youth Program will have stronger numbers in the next year to come.

<b>Youth Measures</b>	<b>Q4-2015</b> (time period for performance)	<b>Q4-2016</b> (time period for performance)
Plcmnt-Employment/Educ.	(10/21/14-9/30/15) 83.33%	(10/21/15-9/30/16) 66.67%
Attainment of a Degree/Certificate	(10/1/14-9/30/15) 78.26%	(10/1/15-9/30/16) 14.29%
Literacy & Numeracy Gains	(7/1/15-6/30/16) 0%	(7/1/16-6/30/17) 0%

**5. What is the status of the sector partnerships in your area?**

Maui County launched its Healthcare Partnership earlier this year on March 16<sup>th</sup>. The industry-lead endeavor has had two quarterly meetings since, as well as numerous committee meetings. The lead agencies for the partnership are the Maui Economic Develop Board and the Maui Chamber of Commerce. The partnership currently has six (6) active committees, including Critical Occupations & Career Paths, Worker Retention, Partnerships with Schools, Increasing Alignment, Medicaid Reimbursement Policy & Practice, and Build Community Awareness.

**6. Share success stories as a result of the services provided by your American Job Center and affiliates, if any.**

The Maui WDB is currently working on developing its American Job Center, and its One-stop System partners continue to work together to provide services to their shared customers. The prioritization of getting the AJC up and running has meant less time to focus on sharing about the successes occurring in their programs; however, the Maui WDB will be sure to have a success story ready for the next quarterly WDC meeting.