

Outreach & Branding Services

Update for Employer Engagement Committee Aug. 22, 2018



Getting To Know WDC







1. Identity Assessment

Qualitative assessment:

- 25 interviews with business leaders
 - Employers on O'ahu, Maui,
 Hawai'i and Kaua'i
 - Large and small businesses
 - Established and growing industries

Quantitative assessment:

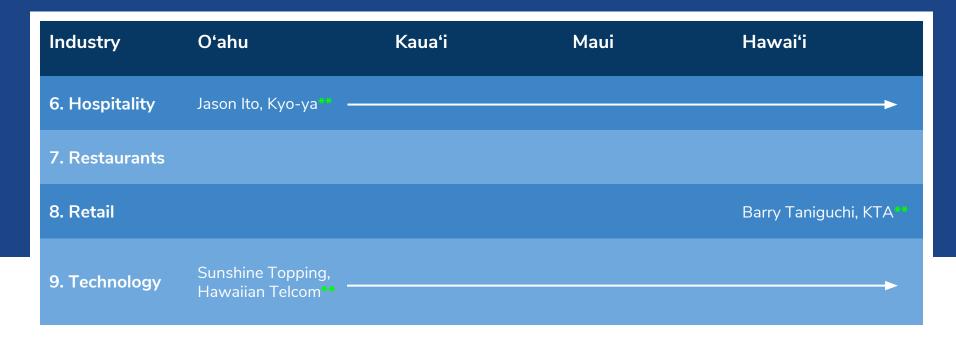
- Statewide survey of businesses
 - Obtaining bids from SMS,
 OmniTrak, and Ward Research
 - Research firm to be selected based on cost and proposal
 - Online survey methodology for efficiency and effectiveness
 - In the field in October

Preliminary Interviewee List (Based on WDC Affiliation)

Industry	Oʻahu	Kaua'i	Maui	Hawai'i
1. Agriculture	Michael Kamiya, Kamiya Gold			
2. Construction	Sheryl Nojima, Gray, Hong, Nojima & Associates**			
3. Energy	Alicia Moy, Hawaii Gas	_		•
4. Financial	Beth Whitehead, American Savings Bank**			-
5. Healthcare	Yvette Gibson Hawaiʻi Pacific Health	-		

^{** =} WDC Board Member

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2. Branding Identity

- Branding identity concepts
 - American Job Center Hawaii
 - Localizing the brand
 - Articulating the brand (Five Categories of Brand Personality)
 - Sincerity
 - Excitement
 - Competence
 - Sophistication
 - Ruggedness
- Brand maintenance process and users guide
- Brand rollout plan

3. Outreach Plan

- Key Performance Indicators
- Audience Profiles
- Key Messages
- Strategies
 - Increasing awareness
 - Building relationships and partnerships
 - Statewide strategies
 - Island-specific strategies
 - Industry-specific strategies
- Proposed Activities and Schedule
- Materials and Estimated Costs

Project Timeline

