



STATE OF HAWAII  
WORKFORCE DEVELOPMENT COUNCIL  
830 Punchbowl Street, Suite 417, Honolulu, Hawaii 96813  
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**WORKFORCE CONNECT SESSION WITH WORKFORCE INNOVATION &  
OPPORTUNITY ACT (WIOA) CORE PARTNERS**

**Wednesday, July 19, 2017**

**8:30 A.M. – 12:00 P.M.**

Hawaii State Capitol  
415 Punchbowl Street, Conference Room 309  
Honolulu, Hawaii 96813

**MINUTES**

**Attendees:**

Thomas Kusnirik, NASWA, Information Technology Support Center  
Lou Ansaldi, NASWA, Information Technology Support Center  
Scott Murakami, Chair, Data Management & Technology Committee  
Sheryl Nojima, Vice-Chair, Data Management & Technology Committee  
Linda Chu Takayama, Director, Department of Labor & Industrial Relations  
Representative Mark Nakashima, Hawaii State House of Representatives  
Elaine Young, Department of Labor & Industrial Relations, Wagner-Peyser  
Joni Heatherly, Department of Labor & Industrial Relations, Wagner-Peyser  
Laurie Tachino, Department of Labor & Industrial Relations, Wagner-Peyser  
Lester Tanji, Department of Education, Adult Education  
Susan Foard, Department of Human Services, Division of Vocational Rehabilitation  
Rusnell Pascual-Kestner, Department of Human, Division of Vocational Rehabilitation  
Jean Osumi, Hawaii Data eXchange Partnership  
Todd Ikenaga, Hawaii Data eXchange Partnership  
Allicyn Tasaka, Workforce Development Council  
Jayson Muraki, Workforce Development Council  
Doreen Miyaki, Workforce Development Council  
Jan Kusakabe, Workforce Development Council

**I. Call To Order.....Allicyn Tasaka, Executive Director & Scott Murakami  
Chair, Data Management & Technology Committee**

The meeting was re-convened at 8:50 a.m. by Allicyn Tasaka and Scott Murakami.

**II. Group Discussion led by Thomas Kusnirik, Director of Software Services, Information Technology Support Center (ITSC) and Lou Ansaldi, ITSC Technology Director**

**A. Hawaii Project Vision**

In this section of the meeting, there was an extensive Q&A portion where attendees discussed with Thomas and Lou about the vision, costs and timeline associated with the project.

Thomas went over costs associated with application and efforts on implementation, which varies from state-to-state. There was a discussion about the costs incurred by other states like Kentucky, New Jersey and Mississippi. It was mentioned that the cost for Hawaii to implement a single sign-on platform could be anywhere from \$800,000 to \$1.2-.5 million with states paying 20-25% on a yearly basis after that. There are cost savings benefits for integrating into systems that have already been created (e.g. Burning Glass). USDOL has already made the investment on the initial created platform, so states can take advantage of the modules.

There was a question about whether we are able to log into other states systems? Thomas noted the Montana system is available, by creating an account. However, their other systems were not in production yet.

A question was asked for the areas that do not have self-service, and if the level of effort is greater in these areas? The response was that the opposite the information no self service is provided no capabilities but there are going to be info that you provide to seeker whether it's informational or even info about who they working with (Point of Contact) appointments can be integrated because it's display only and not back and forth integration with other systems.

There was a question about the Adult Education dashboard, whether the template will be different from the other modules. It was noted that different tabs with different views will be available for the jobseeker and employer.

Since this is an extensive project, a question was presented whether there was a decision made about hiring a project manager? Thomas was asked about how this was done in the other states? Thomas responded that in Kentucky, their IT division manages the system, however, they do not recommend this. Based on the discussion, hiring a project manager to manage the project would be a great idea. Chair Murakami agreed with the importance of having a good project manager and the project has to have ownership at the Core Partner level. A copy of the grant will be sent out to the Core Partners to be reviewed again before the next meeting. The Core Partners consist of Wagner-Peyser, Adult Education, and Vocational Rehabilitation with the addition of Unemployment Insurance division. It was

encouraged to see if a staff member from the State CIO office is available to attend the next meeting.

A question was presented that in a few years, if the decision is to move all the systems to a unified system, what would the system look like? Initially, it would work in conjunction with your other systems. The anticipation is that the framework will be developed by other states in the near future. Original business driver and other systems that have been developed are slowly becoming outdated. ITSC is focusing on these areas but are inviting all WIOA partners to the table for the states that are already on board. ITSC is anticipating that they will be able to make it configurable enough so the states can easily adopt it.

#### B. Workforce Connect Road Map

Thomas stated that the Workforce Connect Road Map was discussed yesterday around Phases 2 and 3. Already partnered with Idaho, Arkansas, Oklahoma, Kentucky, Montana, New Hampshire, Connecticut, on the “My Re-Employment Plan” focusing on a technology-based program. A mobile first web application is being created, which can be plug into the dashboard. My Re-employment plan will be easy to use on any mobile device of iPad and will be available around the first quarter of 2018. Phase 3, which consists of the Re-Employment case management system will be going parallel. It will help all partners get a better view of the services being provided.

#### C. Hawaii Enterprise Architecture

Thomas asked the partner agencies to provide them with architectural diagrams of their systems so they could better evaluate the project.

### III. **Unemployment Insurance Modernization Overview**

A small portion of the presentation was presented on the Unemployment Insurance Modernization overview, however the presentation was stopped due to the lack of attendance from the Unemployment Insurance division.

### IV. **Adjournment**

Scott Murakami adjourned the meeting at 11:27 a.m.