MAUI WORKFORCE DEVELOPMENT BOARD STATUS REPORT TO THE WORKFORCE DEVELOPMENT COUNCIL (WDC)

1. Please list accomplishments of the Maui WDB in 2018.

- AJC establishment & renovation
- AJC MOU negotiations and near completion
- Collaboration on and support of the Maui Health Sector Partnership and its Mentorship Program
- 2. Please share success stories for participants and employers.

WIOA Dislocated Worker Program

When Kmart closed its doors on Maui in June of 2017, 50 year-old Gina – a Department Manager – was out of a job. That same month, through a connection initiated during Rapid Response, she was dually enrolled in the WIOA Dislocated Worker Program and Act 71. Among Gina's concerns regarding employment was her ability to be competitive with younger job-seekers, especially due to her limited skills working with computers, stating "everything is now computerized." Following assessment and reviewing her employment goals, Gina was assisted in enrolling into UH Maui College – EdVentures computer classes. Starting at the very lowest beginner level, Gina persevered and successfully completed eight (8) computer classes, eventually moving up to the intermediate level class. In December of 2017, Gina announced that her job search had borne fruit in the form of a job offer as an Assistant Manager at a local food establishment. She began work in January of 2018 and continued to work there through her most recent follow-up call in June.

3. What are Maui WDB priorities for 2019?

- Increasing participation in WIOA adult and youth programs
- Improving services and community awareness of the AJC
- Working more collaboratively between AJC partners

4. Please share Maui WDB's plan to address chronic low enrollment in the Adult Program in 2019.

- WIOA Adult program staff was colocated into the AJC in December 2018 to improve/encourage additional outreach.
- WIOA Adult program will focus on outreach efforts with support from the AJC manager and AJC partner programs through direct meetings with other workforce program staff to discuss outreach efforts and establishing an improvement plan.
- AJC partners will coordinate a joint workshop/training day in the first quarter of 2019 to share and learn about the work of each individual AJC program, how they can work collaboratively, and how they can support each other in outreach to customers job seekers & businesses.

5. Please share Maui WDB's plan to meet the requirement of 20% of Youth Program expenditures on work experiences in 2019.

• Maui County WDB staff will meet at least twice monthly with WIOA Youth Program staff to review work experience hours and provide support in identifying hours that should be counted toward the 20% as well as monitor progress on setting up work experience opportunities for job seekers.