

# Reemployment System Integration Dislocated Worker Grant – Hawaii (Update)

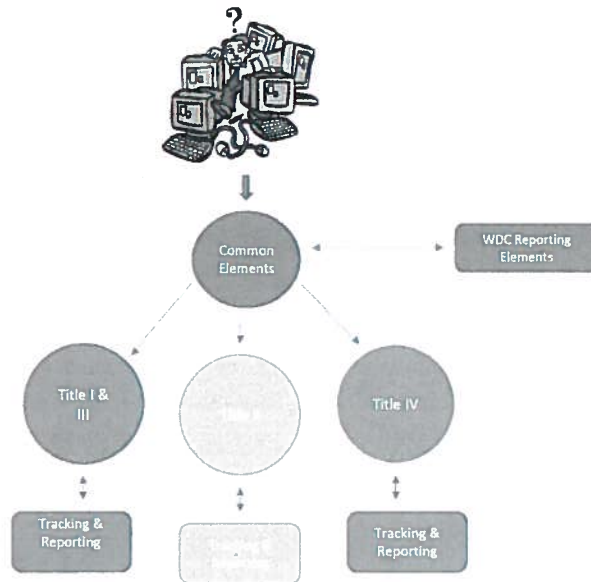
State of Hawaii Workforce Development Council  
Data Management and Technology Committee  
September 27, 2017

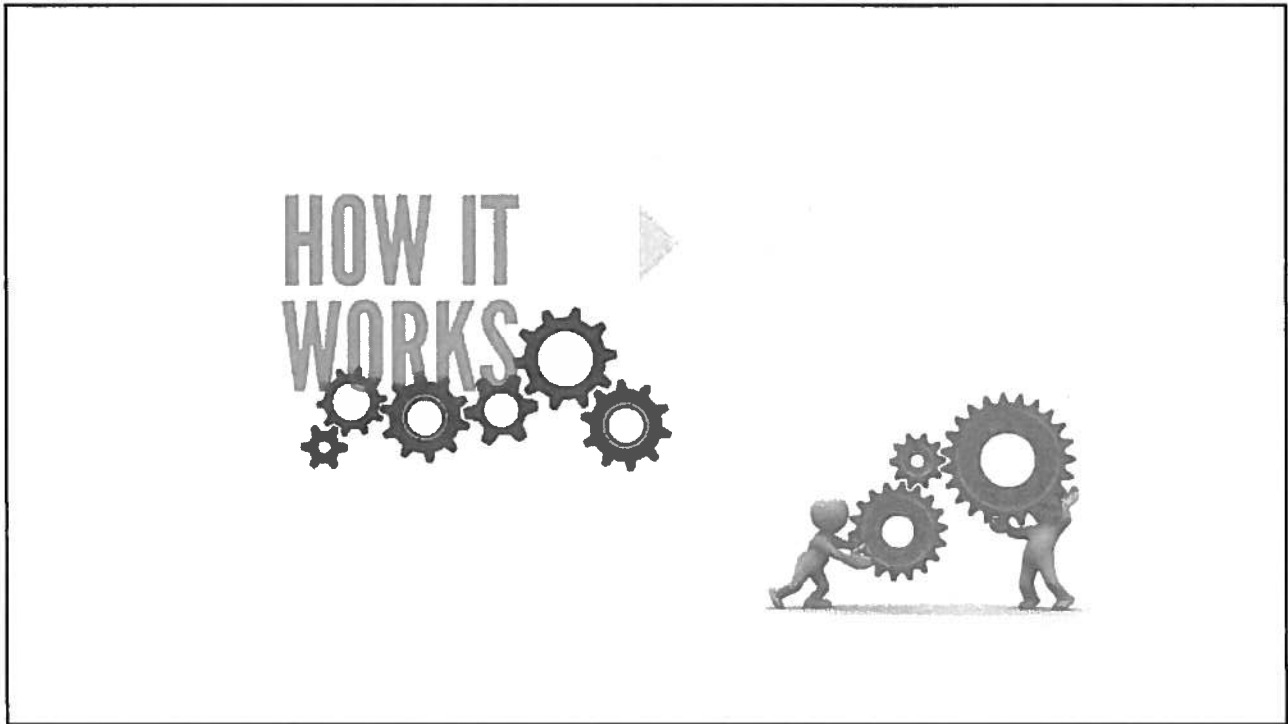
## Review of Past Activities on the Re-Employment System Integration Grant

- Based off the feedback and discussion that we had with the Core Partners
  - May 3, 2017 – Data Management and Technology Meeting – Discussion and Review of the Grant
  - May 4, 2017 – Post Meeting Research on Individual Title Client Management Systems
  - May 23, 2017 – WIOA Core Partner Data Team Meeting (Staff of Core Partners)
  - May 24, 2017 – WDC Core Partner Meeting
  - June 2, 2017 – WDC Re-employment System Integration Grant Meeting
  - June 16, 2017 – Data Management and Technology Meeting – Update on the Status of Client Management Systems
  - June 19 – 23, 2017 – Geographic Solutions Conference and Technology Review
  - July 18 and 19, 2018 – Workforce Connect Presentation
  - July 26, 2017 – Core Partner Meeting – Agreement on Single Sign On Approach for all Titles
  - August 3, 2017 – WDC Update and Grant Planning Meeting



Single Sign On Solution for all Hawaii's residents seeking support from our public workforce system that makes navigating the services easy and effective.





## Title Selection Page

- I am applying for services to: (Please select all that apply)
  - Adult Dislocated Services & Youth - Title I
  - Adult Education and Literacy – Title II
  - Employment Services – Title III
  - Vocational Rehabilitation Services – Title IV
  - I don't know what services I need?

## Common Elements – WDC Reports

- Login Information (Allowing Users to set up their own account info)
- Name
- Individual Information
  - SSN
  - Date of Birth
  - Age (Calculated based on DOB)
  - Gender
  - Selective Service
  - Voter Registration
  - Citizenship
  - Ethnic Origin
  - Military Service
  - Marital Status
- Residential Address
- Mailing Address
- Contact Information
- Are you being referred from another state agency? If yes, which agency?

## Purpose of the Common Elements Page

- The solution will collect common data elements and allow the WDC and other WIOA Coordinating agencies to report on high level data elements. The common elements help us determine the collective impact the system is making through participation of all titles of the Opportunity Act throughout the State of Hawaii.
  - The solution will provide a log of the application date and generate a unique user ID number that can be used in place of the SSN.
  - The information can be used for SSN data match for longitudinal analysis
  - The data will be used as the primary source for reporting on statewide performance.
  - Eliminates replication between agencies
  - Improves coordination of services between agencies
  - The solution will log all of the titles the individual client is applying for multiple services
  - The solution will log all of the titles the client receives services from multiple agencies

## This is the Single Sign On Solution



- From this point, the responder to the RFP will propose a technological solution that will "refer" the user into the correct existing client management systems:
  - Geographic Solutions, Hirenet (Title I and III)
  - Literacy Pro, LACES (Title II)
  - Alliance Enterprise, Aware (or whatever system DVR uses based on the system unification currently underway at DHS) (Title IV)
- The solution will offer then populate the existing client management systems with the common data elements.

## User Enters Hirenet User Opted for Services from Title I or Title III



- |   |   |
|---|---|
| <ul style="list-style-type: none"> <li>• Educational Attainment Level</li> <li>• Employment History</li> <li>• Layoff Reason</li> <li>• Education/Training Qualification</li> <li>• Occupational Licenses/Certificates/Certifications</li> <li>• Employment History           <ul style="list-style-type: none"> <li>• Employer</li> <li>• Job Title</li> <li>• Full/Part Time</li> <li>• Salary</li> <li>• Reason for Leaving</li> </ul> </li> <li>• Skills</li> <li>• Abilities</li> <li>• Driver License Information</li> <li>• Desired Work Location</li> <li>• Desired Salary</li> </ul> | <ul style="list-style-type: none"> <li>• Availability to Work</li> <li>• Additional Information</li> <li>• References</li> <li>• Additional Military Service Data           <ul style="list-style-type: none"> <li>• Disabled Veteran/Disability Percentage</li> <li>• Homeless</li> <li>• Last 12 months without a paycheck for 27 or more weeks</li> <li>• Member of the Armed Forces who is wounded/ill/injured</li> <li>• Caregiver to a Member of the Armed Forces</li> <li>• Spouse of a Veteran who has a total service connected disability</li> </ul> </li> <li>• Migrant Seasonal Farmworker           <ul style="list-style-type: none"> <li>• ??</li> </ul> </li> <li>• Public Assistance Elements           <ul style="list-style-type: none"> <li>• ??</li> </ul> </li> </ul> |
|---|---|

## User Enters LACES

User Opted for Services from Adult Education and Family Literacy (Title II)



- Student Status
- Educational Attainment
  - Last School Attended
  - Last Grade Completed
- Employment Status
  - Full/Part Time
  - Unemployed (Looking)
  - Unemployed (Not Looking)
  - Unavailable to Work
  - Retired
- Goals (For NRS Students Only)
  - Enter Training Program
  - Achieve Citizenship
  - Register to Vote
  - Leave Public Assistance
  - Increase Involvement in Childs' Education
  - Increase Involvement in Community Activities

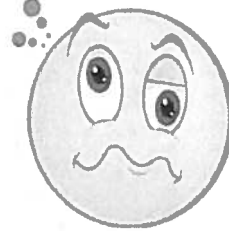
## User Enters Aware

Users Opted for services from Vocational Rehabilitation (Title IV)



- Geographic Service Data
  - County Served In
  - County of Application
  - Zip Code of Application
  - Referral Information
- Financial Data
- Medical Insurance Information
- Employment
- RSA-911 Programs
- Disabilities
- Special Programs
- Documentation

What if the client selects: I does not know what services they need?



## Example of System Algorithm Elements

- Title I and III questions
  - Are you currently employed?
  - Are you looking for better employment opportunities?
- Title II
  - Have you graduated from High School?
  - Are you currently a citizen of the United State of America?
- Title IV
  - Have you in the past, received disability services?
  - Are you seeking our assistance due to a recent injury or disability?

PRESTO!!



What else do we need to address in the future?

- Feedback Loop – What can be deployed electronically to help us determine the quality of service that Hawaii's residents seeking workforce development solutions are receiving? (e.g. Periodic User Satisfaction Survey)
- Single Data Entry Input for Employers
  - Determine the current level of employer participation and job posting within each title
  - What is the possibility of linking an existing title's job board to other client management systems?



## Next Steps

- **Initial Discussion with Procurement – Thursday, September 28, 2017**
  - How does the procurement system work?
  - Do we have enough data to complete the technical specification for the procurement instrument?
  - What is the timeline for completing the procurement?
- **Develop Project Timeline for the Reemployment Grant**
- **Presentation and update to Local WDBs and Providers**
  - Oahu WDB Data Committee – October 13, 2017 - Tentative
  - Hawaii Island WDB – I'll be in Kona on 10/27/2017
  - Kauai – TBD
  - Maui - TBD

