Data Management and Technology Committee Report
Executive Committee: December 4, 2019

Hawaii Online Workforce Referral System

The Workforce Development Council (WDC) has met with the DHS and TANF leadership on two occasions to demonstrate the referral system. To greater benefit from the referral system, the WDC recommended that DHS add questions to the current 13 question-set referral form so the system could improve the refinement of the algorithm to determine qualification for DVR and TANF participants. The WDC has not received response from DHS since these meetings.

WDC will do a soft launch of the new system in January 2020 and thereafter will schedule statewide training to AJC staff, core and mandatory partners, and service providers.

The Hawaii Online Workforce Referral System can provide valuable benefits to its partners. For example, the Division of Vocational Rehabilitation (DVR) under the Department of Human Services (DHS) went into an Order of Selection last year. During this time, if the Hawaii Online Workforce Referral System was live, participants that completed the referral form and qualified for services under multiple WIOA Titles could have been assisted by another WIOA Title (sharing of services). In addition, the easy accessibility of completing the referral form online to determine qualification as to having to visit the American Job Center directly provides valuable time savings to busy individuals.

IT Leadership Steering Committee

An IT Leadership Steering Committee has been formed within the department to ensure effective and efficient use of IT resources and capabilities across DLIR in order to meet the goals of the Director's Operational Plan.

WDC is represented by Allicyn Tasaka and Jayson Muraki on the committee and will inform the Data Management and Technology Committee on projects, policies and information relating to WDC.

Within the steering committee, a Salesforce Sub-Committee and Data Sharing Sub-Committee were created and WDC is also represented by Tasaka and Muraki. WDC uses Salesforce for the Hawaii Online Workforce Referral System. WDC uses UI data for wages inter and intra state matching and for reporting purposes.