

# ONE SPA WORLD

AT SEA. ON LAND.

**RECEIVED**

By Jan Kusakabe at 12:19 pm, Mar 31, 2020

Director  
State Department of Labor and Industrial Relations  
830 Punchbowl Street, Room 321  
Honolulu, HI 96813

## **RE: Notice of Plant Closure/Furlough**

This notice is being provided to you pursuant to the New York State Worker Adjustment and Retraining Notification Act (“WARN”), which requires employers to give official notice to certain government units or officials of a pending plant closure.

Due to the COVID-19 pandemic, OneSpaWorld will experience a plant closures resulting in a reduction in its workforce and a number of employees being furloughed. OneSpaWorld’s intention is to reopen the spas, however, due to the unpredictable nature of the COVID-19 pandemic, a set date cannot be set. The location of the plant closures in Hawaii are as follows:

- Mandara Spa at Hilton Hawaiian Village, Waikiki Beach Resort, 4<sup>th</sup> Floor Kalia Tower, 2005 Kalia Road, Honolulu, Hawaii 96815.
- Mandara Spa at the Wailea Beach Resort, Marriot, Maui, 3700 Wailea Alanui Drive, Wailea, Maui, Hawaii 96753.
- Manua Kea Spa by Mandara, Manua Kea Beach Hotel 62-100 Manua Kea Beach Blvd. Kohala Coast, Big Island, Hawaii 96743.
- Mandara Spa at the Waikoloa Beach Marriott Resort & Spa, 69-275 Waikoloa Beach Drive, Waikoloa, Big Island, Hawaii 96738.
- Hapuna Spa by Mandara – The Westin Hapuna Beach Resort 62-100 Kanua’oa Drive Kohala Coast, Big Island, Hawaii 96743.

The entire facilities will be closed indefinitely. The date of closure for each location are as follows:

Hilton Hawaiian Village - March 17, 2020  
Mauna Kea – March 19, 2020  
Wailea – March 20, 2020  
Walikoloa – March 21, 2020  
Hapuna – March 21, 2020

OneSpaWorld will reopen the plant as soon as possible in accordance with federal, state and local laws. Because OneSpaWorld does not recognize seniority rights, bumping rights do not exist. OneSpaWorld employees are not represented by a Union.

Due to the emergency situation surrounding the COVID-19 pandemic, it was impossible for OneSpaWorld to provide advanced notice to these employees about the furlough. The plant was closed by order of the Hawaii and all employees were affected at that time. Job titles of affected positions and the number of affected employees in each classification consist of the following:

Job Titles Affected	# Of Employees Affected
Cosmetologist	4
Esthetician	7
Hair Stylist	1
Lead Concierge	3
Lead Esthetician	1
Lead Massage Therapist	2
Massage Therapist	50
Nail Technician	6
Operations Manager (Spa)	1
Principle Massage Therapi	2
Sales & Marketing Manager	1
Senior Concierge	5
Spa Attendant	3
Spa Concierge	16
Spa Supervisor	1
Trainer	1

<b>Total Emploeyss Affected:</b>	104
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Attached please find a sample of the letter that was sent to the employees. If you have further questions or need additional information, please contact me at 305-215-9284.

Sincerely,



Christina Sullivan  
Vice President, Human Resources

<b>Job</b>	<b>Street Address</b>	<b>City, State Zip</b>
Massage Therapist	44-423 Hoolokahi Drive	Honokaa, HI 96727
Massage Therapist	68-3883 Lua Kula Street 2305	Waikoloa, HI 96738
Massage Therapist	683890 Lua Kula Street Apt. 1107	Waikoloa, HI 96738
Massage Therapist	P.O. Box 385685	Waikoloa, HI 96738
Principle Massage Therapi	PO Box 1015	Honokaa, HI 96727

Job	Street Address	City, State Zip
Cosmetologist	1305 Makiki Street Apt. 607	Honolulu, HI 96814
Cosmetologist	469 Ena Rd #405	Honolulu, HI 96815
Cosmetologist	PO Box 15222	Honolulu, HI 96830
Esthetician	1069 Spencer Street 801	Honolulu, HI 96822
Esthetician	3350 Wauke St Apt A	Honolulu, HI 96815
Esthetician	47-232F Hui Akikiki Pl	Kaneohe, HI 96744
Esthetician	965 Prospect Apt. 504	Honolulu, HI 96822
Hair Stylist	1009 Kapiolani Blvd 1810	Honolulu, HI 96818
Lead Concierge	1848 Kahakai Drive #1202	Honolulu, HI 96814
Massage Therapist	1137 Wilder Avenue Apt 502	Honolulu, HI 96822
Massage Therapist	1436 Ainakoa Ave	Honolulu, HI 96821
Massage Therapist	1708 A Nakiu Place	Honolulu, HI 96822
Massage Therapist	1909 Kilohi Street	Honolulu, HI 96819
Massage Therapist	2355 Ala Wai Blvd Apt. 905	Honolulu, HI 96815
Massage Therapist	2572 Lemon Rd Apt 604	Honolulu, HI 96815
Massage Therapist	2812-Al Kalihi St.	Honolulu, HI 96819
Massage Therapist	3111 Pualei Circle Apt 105	Honolulu, HI 96815
Massage Therapist	41-052 Hihimanu St	Waimanalo, HI 96795
Massage Therapist	430 Keoniana St. 1114	Honolulu, HI 96815
Massage Therapist	4300 Waiialae Avenue A1502	Honolulu, HI 96816
Massage Therapist	66-303 Haleiwa Rd Apt #306	Honolulu, HI 96712
Massage Therapist	888 Kapiolani Blvd. #3002	Honolulu, HI 96813
Massage Therapist	91-1008 Kaikane Street	Ewa Beach, HI 96706
Massage Therapist	94-329 Hene Street	Waipahu, HI 96797
Massage Therapist	98-1821 Mikinolia Pl	Aiea, HI 96701
Massage Therapist	988 Halekauwila St. 1909	Honolulu, HI 96814
Massage Therapist	P.O. Box 1684	Pearl City, HI 96782
Massage Therapist	PO Box 11636	Honolulu, HI 96828
Nail Technician	626 Coral Street Room 1510	Honolulu, HI 96831
Nail Technician	94-459 Kahualena Street	Waipahu, HI 96797
Operations Manager (Spa)	655 Ulumalu St.	Kailua, HI 96734
Sales & Marketing Manager	1600 Ala Moana Blvd. Unit 1800	Honolulu, HI 96815
Senior Concierge	1941 B Kahakai Drive	Honolulu, HI 96814
Senior Concierge	2120 Fern Street Apt. 105	Honolulu, HI 96826
Senior Concierge	3444 Salt Lake Blvd Apt A	Honolulu, HI 96818
Senior Concierge	92-952 Makakilo Drive 75	Kapolei, HI 96707
Spa Attendant	1049 Kopke Street	Honolulu, HI 96819
Spa Attendant	127 S. Kuakini Street Apt. 6	Honolulu, HI 96813
Spa Attendant	1406 Peter Buck Street	Honolulu, HI 96817
Spa Attendant	1511 Punahou Street Apt. 305	Honolulu, HI 96822
Spa Attendant	1541 Kalakaua Ave Apt 1012	Honolulu, HI 96826
Spa Attendant	2015 Ala Wai Blvd Apt. PH	Honolulu, HI 96815
Spa Attendant	2231 Kalihi St	Honolulu, HI 96819
Spa Attendant	2348 Kuahea Street	Honolulu, HI 96816
Spa Attendant	241 Kaiulani Ave 101	Honolulu, HI 96815
Spa Attendant	311 Ohua Ave Apt. 504D	Honolulu, HI 96815
Spa Attendant	3359 Keahi Street	Honolulu, HI 96822
Spa Attendant	419 North King Street Apt3	Honolulu, HI 96817

Spa Attendant	445 Kaiolu Stree 301	Honolulu, HI 96815
Spa Attendant	445 Kaiolu Street Apt. 713	Waikiki, HI 96815
Spa Attendant	860 Halekauwila Street Apt 705	Honolulu, HI 96813
Spa Attendant	91-426 Papipi Drive	Ewa Beach, HI 96706
Spa Attendant	98-495 Maki Street	Aiea, HI 96701
Spa Concierge	1141 16th Avenue	Honolulu, HI 96816
Spa Concierge	1702 Gulick Avenue	Honolulu, HI 96819
Spa Concierge	1928 Young Street L	Honolulu, HI 96828
Spa Concierge	2107 Lime Street Apt. A	Honolulu, HI 96826
Spa Concierge	2222 Mahalo Sreet Unit A	Honolulu, HI 96817
Spa Concierge	2333 Kapiolani Blvd Apt 3315	Honolulu, HI 96826
Spa Concierge	4118 Likini Street	Honolulu, HI 96818
Spa Concierge	4725 Bougainville Dr. Apt. 183	Honolulu, HI 96818
Trainer	1105 20th Ave.	Honolulu, HI 96816

<b>Job</b>	<b>Street Address</b>	<b>City, State Zip</b>
Lead Massage Therapist	P.O. Box 383882	Waikoloa, HI 96738
Massage Therapist	14-4833 Sadilek Road	Pahoa, HI 96778
Massage Therapist	46-4061 Old Mamalahoa Hwy	Honokaa, HI 96727
Massage Therapist	P.O. Box 1123	Honoka'a, HI 96727
Massage Therapist	P.O. Box 909	Honaunau, HI 96726
Massage Therapist	PO Box 1018	Kamuela, HI 96743
Massage Therapist	PO Box 1424	Honoka'a, HI 96727
Massage Therapist	PO Box 750	Honokaa, HI 96727
Spa Concierge	68-3629 Lahilahi Street	Waikoloa, HI 96738
Spa Concierge	P.O. Box 1175	Kamuela, HI 96743

<b>Job</b>	<b>Street Address</b>	<b>City, State Zip</b>
Cosmetologist	54-2411 Kynnersley Road	Kapauu, HI 96755
Esthetician	P.O. Box 773	Kealahou, HI 96750
Massage Therapist	407 Hilinai Street	Hilo, HI 96720
Massage Therapist	64-5257 Kipahale Street	Kamuela, HI 96743
Massage Therapist	68-1722 Laie Street	Waikoloa, HI 96738
Massage Therapist	734428 Mamalahoa Hwy Apt. B	Kailua Kona, HI 96740
Massage Therapist	P.O. Box 266	Mountain View, HI 96771
Massage Therapist	PO Box 38-4511	Waikoloa, HI 96738
Principle Massage Therapist	68-3776 Mahina St	Waikoloa, HI 96738
Senior Concierge	P.O. Box 385784	Waikoloa, HI 96738
Spa Concierge	68-1716 Makuakane Street	Waikoloa, HI 96738
Spa Supervisor	64-5315 Nuuanu Street	Kamuela, HI 96743

Job	Street Address	City, State Zip
Esthetician	2653 South Kihei Road Apt. 106	Kihei, HI 96753
Esthetician	478 Kaiola Place	Kihei, HI 96753
Lead Concierge	397 Kea Street	Kahului, HI 96732
Lead Esthetician	827 Kili Place	Haiku, HI 96708
Lead Massage Therapist	33 Maka Hou Loop	Wailuku, HI 96793
Massage Therapist	10A Pukea Place	Kula, HI 96790
Massage Therapist	1268 Pohuli Way	Makawao, HI 96768
Massage Therapist	150 Keala Place	Kihei, HI 96753
Massage Therapist	1647 S. Alaniu Place	Kihei, HI 96753
Massage Therapist	2747 S Kihei Rd #B002	Kihei, HI 96753
Massage Therapist	284 Eilani Street	Pukalani, HI 96768
Massage Therapist	4271 Hana Hwy	Hana, HI 96713
Massage Therapist	441 Makawao Ave	Makawao, HI 96768
Massage Therapist	504 Kaiolokia Street Apt. C	Kihei, HI 96753
Massage Therapist	705 Alulike Street	Kihei, HI 96753
Massage Therapist	829 Mahealani Street	Kihei, HI 96753
Massage Therapist	855 West Kuiaha Road	Haiku, HI 96708
Massage Therapist	886 Mahealani	Kihei, HI 96753
Massage Therapist	P.O. Box 1624	Wailuku, HI 96793
Nail Technician	1016 Kupulau Drive	Kihei, HI 96753
Nail Technician	20 Walaka St Unit 2	Kihei, HI 96753
Nail Technician	257 West Lanai Street	Kahului, HI 96732
Nail Technician	60 Walaka Street Unit 1	Kihei, HI 96753
Spa Concierge	2441 S. Kihei Road #E205	Kihei, HI 96753
Spa Concierge	P.O. Box 1433	Kihei, HI 96753
Spa Concierge	P.O. Box 2189	Kihei, HI 96753
Spa Concierge	PO BOX 610	Kihei, HI 96753