

WDC PERFORMANCE MEASURES & ACCOUNTABILITY COMMITTEE REPORT
August 13, 2020

The Performance Measures and Accountability Committee met on January 7, 2020. The March 3, 2020 meeting was cancelled due to COVID-19 pandemic and Governor's stay-at-home order.

The Committee identified these projects:

Training for eligible training providers – Effective July 1, a new eligible training provider module was installed in HireNet Hawaii. The staff is testing the module and will plan to conduct training after the kinks are worked out.

Develop policy on service providers who are unable to meet performance goals – The Committee would like to develop a fair policy to hold providers accountable for their performance. To that end, they decided more research was required before issuing the policy. Committee members agreed to research other State's policies and best practices regarding this issue.

Draft Request for Proposal (RFP) for statewide comprehensive evaluation of qualified service providers – The Committee expressed concern of the limited number of service providers in the State. As a result, the Committee would like to issue an RFP for a vendor to survey and identify all potential qualified service providers in the State. By identifying all potential qualified service providers, the local areas will have a comprehensive list of service providers to choose from. The WDC can also see what potential service providers needs are. This project will be revisited due to current COVID conditions and all counties have service providers contracted.

WDC has completed performance negotiations for 2020 and 2021 with USDOL. Written guidance was issued to the county boards to determine if they are collectively able to achieve the new performance goals and agree to the state negotiated targets. They have until September 30, 2020 to respond.

The Committee had planned to hold meetings on each island but that is on-hold until further notice. They wanted the opportunity to tour the AJCs and meet with the local board members.