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STATE OF HAWAII
WORKFORCE DEVELOPMENT COUNCIL
830 Punchbowl Street, Suite 417, Honolulu, Hawaii 96813
Phone: (808) 586-8630 Web: <http://labor.hawaii.gov/wdc/>

Workforce Development Council's Performance Measures and Accountability Committee
Wednesday, September 23, 2020
2:00 p.m. – 3:00 p.m.

Online via Zoom: <https://zoom.us/j/95432602051?pwd=eEswdlpVWlDSDhScVFxYXJiQktlUT09>

Due to the COVID-19 pandemic, protecting the health and welfare of the community is a priority. The meeting will be held remotely, with Board members and staff participating via online meeting venue. Meeting materials are available for public review at <https://labor.hawaii.gov/wdc/performance-measures-accountability-committee-meetings-2020/>

AGENDA

- I.** Call to Order *Committee Chair Brian Lee*
- II.** Oral Comments from Public
 - A. Oral public comments will be heard at the start of the agenda and then closed. Each speaker will be limited to a one-minute presentation on each agenda item.
- III.** Approval of Minutes
 - A. January 7, 2020
- IV.** Brief Overview of Statewide Customer Satisfaction Survey Results.....*Edward Uechi, Employment Analyst, Workforce Development Council*
- V.** Review Local Workforce Development Board Expenditures and Participants
 - A. Identify areas of improvements and challenges
 - B. Discussion to address challenges
- VI.** Review and Discussion on Committee Budget and Projects
 - A. Statewide evaluation of training providers
 - B. Statewide evaluation of service providers
 - C. Training for training providers
- VII.** Schedule Meetings
 - A. Possible virtual meetings with Neighbor Islands and Oahu Workforce Development Boards and tours of the American Job Centers
- VIII.** Adjournment.....*Committee Chair Brian Lee*

Equal Opportunity Employer/Program

If you need an auxiliary aid/service or other accommodation due to a disability, please contact the WDC at (808) 586-8866 (for TTY/TTD Dial 711 then ask for (808) 586-8866) as soon as possible. Requests made as early as possible will allow adequate time to fulfill your request. Upon request, this notice is available in alternative formats such as large print, Braille, or electronic copy.