Workforce Development Council’s Performance Measures and Accountability Committee
Wednesday, September 23, 2020
2:00 p.m. – 3:00 p.m.

Online via Zoom: https://zoom.us/j/95432602051?pwd=eEswdlpVVWlDSDhScVFxYXJiQktIUT09

Due to the COVID-19 pandemic, protecting the health and welfare of the community is a priority. The meeting will be held remotely, with Board members and staff participating via online meeting venue. Meeting materials are available for public review at https://labor.hawaii.gov/wdc/performance-measures-accountability-committee-meetings-2020/

AGENDA

I. Call to Order.................................................................Committee Chair Brian Lee

II. Oral Comments from Public
   A. Oral public comments will be heard at the start of the agenda and then closed. Each speaker will be limited to a one-minute presentation on each agenda item.

III. Approval of Minutes
   A. January 7, 2020

IV. Brief Overview of Statewide Customer Satisfaction Survey Results………………Edward Uechi, Employment Analyst, Workforce Development Council

V. Review Local Workforce Development Board Expenditures and Participants
   A. Identify areas of improvements and challenges
   B. Discussion to address challenges

VI. Review and Discussion on Committee Budget and Projects
   A. Statewide evaluation of training providers
   B. Statewide evaluation of service providers
   C. Training for training providers

VII. Schedule Meetings
   A. Possible virtual meetings with Neighbor Islands and Oahu Workforce Development Boards and tours of the American Job Centers

VIII. Adjournment.................................................................…..Committee Chair Brian Lee

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