

**RECEIVED**

By Jan Kusakabe at 9:51 am, Sep 04, 2020

TO: David Morihara  
WIOA Specialist / Statewide Rapid Response Coordinator  
Workforce Development Council  
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Honolulu, HI 96813  
[David.M.Morihara@hawaii.gov](mailto:David.M.Morihara@hawaii.gov)

Alice L. Lee, Council Chair  
Council of the County of Maui  
Kalana O Maui Building  
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Wailuku, Hawaii 96793  
Email: [alice.lee@mauicounty.us](mailto:alice.lee@mauicounty.us)

Leslie Wilkins, Chair  
Maui County Workforce Development Board  
County of Maui  
200 South High Street  
Kalana O Maui Building  
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Michael P. Victorino, Mayor  
Office of the Mayor  
County of Maui  
200 S. High Street  
Kalana O Maui Building, 9th Floor  
Wailuku, HI 96793  
Email: [mayors.office@mauicounty.gov](mailto:mayors.office@mauicounty.gov)

FROM: Jon Benson, General Manager

DATE: September 1, 2020

VIA: Electronic Mail

SUBJECT: WARN Act Notice

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Aloha,

I am writing on behalf of Hyatt Corporation ("Hyatt") with respect to the Travaasa Hana Resort located at 5031 Hana Hwy, Hana, HI 96713. Please be advised that Hyatt is acquiring the

Travaasa Hana Resort, which is being re-named as the Hana-Maui Resort (“Resort”). Hyatt will begin managing the Resort and employing individuals at the Resort, effective September 1, 2020.

As you may know, the COVID-19 pandemic has impacted our industry immensely due to travel restrictions, “mass gathering” restrictions and other government mandates, social distancing, cancellation of conferences and events, and a decline in domestic and international travel and tourism.

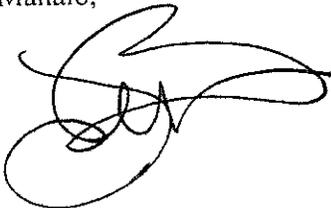
Employees at the Resort were furloughed by Travaasa due to these unfortunate and unexpected impacts of the COVID-19 pandemic. Their furloughs will continue after Hyatt assumes management of the Resort, though the furloughs are expected to be temporary. We hope to return the affected employees to work as soon as possible, but there is the possibility that the furloughs will extend six months or more from the date of the initial furloughs by Travaasa. As the staffing needs are uncertain and still evolving due the pandemic, we unfortunately at this time do not have return to work dates set, but will provide the affected employees with updates as the business needs are determined.

This is a partial closure; not all employees at the Resort will be impacted. According to the information currently available to Hyatt, there are 149 employees at the Resort; 26 employees of those employees are actively working and 123 of those employees are currently on furlough. The affected employees at the Resort are not represented by any union and do not have any bumping rights. Enclosed is a listing of the job titles of the positions affected and the number of affected employees in each job classification.

We regret that we were not able to provide advance notice of this action. Due to the impacts of COVID-19 and the anticipated acquisition, we are providing this information at the earliest practicable time based on current business information.

Please contact me at 808-270-3250 or [jon.benson@hyatt.com](mailto:jon.benson@hyatt.com) if you have any questions about this notice.

Mahalo,

A handwritten signature in black ink, appearing to be 'Jon Benson', written in a cursive style.

Jon Benson

*General Manager*

**Attachment A – Employees Affected by Furloughs**

JOB TITLE	NUMBER OF EMPLOYEES AFFECTED
Operations Manager	1
Front Office Host	4
Front Office Supervisor	1
Concierge	2
Housekeeping Driver	1
Room Attendant	10
Housekeeping Lead	3
Bell Attendant	5
Operator	1
Reservationist	3
F&B Manager	1
Restaurant SP Manager	1
Bartender	7
Greeter	5
Runner - F&B	3
Server	20
F&B Supervisor	2
Steward	5
Steward -- Lead	2
Sous Chef	2
Executive Sous Chef	2
Cook 1	2
Cook 2	4
Cook 3	8

Spa Director	1
Massage Therapist	6
Massage Supervisor	1
Spa Host	3
Clerk - Retail	2
Beach Attendant	1
Activities Supervisor	1
Activities Specialist	3
Yoga Instructor	4
Aquatics Instructor	1
Administrative Assistant	1
Project Technician II	1
Engineering General Maintenance	3