

Revised WDC Data Management and Technology Committee Update
For Executive Committee Meeting: October 19, 2020

HireNet Hawaii (Sapphire Update)

Geographic Solutions, vendor for HireNet Hawaii, is working to launch its new Virtual One-Stop (VOS) Sapphire update for the HireNet Hawaii system. The Sapphire update will feature a redesigned interface, new skill matching tools, enhanced Resume Builder functions, and improved case management services for staff and job seekers.

In an effort to ensure a safe and efficient work environment, Geographic Solutions is providing the use of its contactless signature functionality at no cost to States until the end of the year. This updated functionality allows for the signing of documents by those who are receiving services and job seeking virtually. An important tool to help people assure a contactless experience, it provides multiple access methods for signing documents, which can be signed remotely from any device including smartphones and tablets. Currently, the contactless signature functionality is live within the system and ready to be used by staff. Instructions outlining the use of the contactless signature functionality have been sent out to the American Job Center staff statewide.