

## **Data Management and Technology Committee Update**

**February 5, 2021**

### **HireNet Hawaii**

Geographic Solutions, vendor for HireNet Hawaii, has successfully completed the Sapphire update in the HireNet Hawaii system. The new Sapphire update in HireNet Hawaii features a redesigned interface, new skill matching tools, enhanced Resume Builder functions, and improved security and case management services for staff, job seekers and employers.

A new reCAPTCHA security feature was added into HireNet Hawaii to assist with the recent increase in detected suspicious activity in the system. When logging in, the system will allow for a maximum of (5) failed log-in attempts before the account is placed into lockout. The WDC and WDD received feedback from the American Job Center (AJC) staff about the confusing layout of the reCAPTCHA. As a result, based on the AJC staff recommendations, the reCAPTCHA layout was adjusted to avoid confusion for all system users.

The use of the remote signature functionality feature in HireNet Hawaii has been extended to June 30, 2021. The remote signature functionality allows for the signing of documents by those who are receiving services and job seeking virtually. It is an important tool to help people maintain the recommended social distance.

Lastly, the Social Security number (SSN) requirement as a required field as part of the Virtual One-Stop (VOS) registration is being worked on. Currently, the non-requirement of SSNs had led to a substantial amount of duplicated records in the system. In addition, with this requirement, it will assist with meeting the USDOL performance measures.

WDC staff will do a brief overview of the updated features to the local board executive directors and AJC staff.

### **HireNet Hawaii Training**

Below is the list of HireNet Hawaii Training sessions that have been completed recently:

Hale Opio  
Kauai Youth Provider  
Thursday, June 18, 2020  
Full Staff System Training

Hale Opio  
Kauai Youth Provider  
Thursday, October 15, 2020  
Full Staff System Training

Office of Economic Development  
County of Kauai  
Monday, December 7, 2020  
HireNet Overview Training

Goodwill Hawaii  
County of Hawaii  
TBD  
HireNet Sapphire Updates

*\*The WDC has been providing on-going HireNet Hawaii technical assistance to all AJCs, as requested during 2020 to present.*

### **Hawaii Is Hiring Website**

During June 2020, the Committee assisted Upspring Digital with the development of the Hawaii Is Hiring website. Hawaii Is Hiring is a one-stop online resource that connects local residents to job opportunities, training programs and career navigation in the State. As a result of the partnership, Hawaii Is Hiring provides job seekers with a job search option linked to the HireNet Hawaii job board.

### **Maui County Virtual Job Fair Website**

During July 2020, the Committee assisted the web developer for the Maui County Virtual Job Fair website with similar tasks as the Hawaii Is Hiring website. Job seekers are able to search through HireNet Hawaii Maui County job postings through the site.

### **Collaboration with UH CTE and P-20 Partnership for Education**

The Committee Chair will be meeting with Bernadette Howard from UH CTE and Stephen Schatz from P-20 Partnership for Education on February 9, 2021. They have submitted a proposal to merge the Perkins Act subcommittees into the WDC Data Management and Technology Committee. As the committee has not met for some time, the proposal provides timely discussion on the roles and responsibilities and projects for 2021. The Committee Chair will update the Executive Committee on the progress of the discussion.