Opportunity Populations
Sub-Committee Update

February 11, 2021
Sub-Committee Purpose (draft)

Ensure opportunity populations have optimal access to AJCH education and workforce services by:

- Tracking performance measures, identifying opportunities for improvement and supporting efforts to affect positive change.

- Supporting AJCH operations by serving as a conduit between AJCH Program Managers and WDC committees.

- Being internal advocate for opportunity populations with WDC committees.

*Opportunity Populations is a sub-committee of the Performance Measures, Career Pathways & Sector Strategies, and Employer Engagement Committees.*
Update on Sub-Committee Efforts

- Recruited AJCH County Program Managers and other members to sub-committee
  - Evan Nakatsuka, Lanakila Pacific (Co-Chair)
  - Keala Peters, Chamber of Commerce Hawaii (Co-Chair)
  - Alan Hayashi, WDC Board Vice Chair, Owner, Consult 808 (formerly with BAE Systems)
  - Brian Tatsumura, WDC Board Member, Briant808, LLC (formerly with Nordstrom)
  - Allison Lee, Division of Vocational Rehabilitation
  - Erin Yagi, Hawaii P-20
  - Erick Pascua, O'ahu AJC-Department of Community Services
  - Nisa Tokunanga, O'ahu AJC
  - Karen Arakawa, Maui AJC
  - Adele Manera, Kauai AJC
  - Dr. Christine Park, Waipahu Community School for Adults
  - Sandra Goodale, Hawaii AJC
Update on Sub-Committee Efforts

- Held initial committee meeting December 3
  - Orientation to each AJCH by Program Managers (strengths, opportunities)
  - Determine subcommittee purpose
  - Begin to identify areas of focus and workstreams
## Dec 3 Discovery Presentations

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| Hawaii Island  | Cohesive team cross-trained on partner programs                           | ● Function as a true One-Stop (jobseeker only needs to share their story once between partners)  
|                |                                                                           | ● Partner co-location                                                      |
|                |                                                                           | ● Jobseeker awareness of AJC services                                      |
| Maui           | Existing partner services                                                 | Recruit additional partners                                               |
| O’ahu Adult    | Co-location and partners                                                  | Limited number of Eligible Training Providers (ETP)                        |
| O’ahu Youth    | Direct services provided for youth jobseekers                             | Youth engagement                                                          |
| Kauai          | Impact on clients                                                         | Increasing number of jobseekers served                                    |
Emerging Themes from AJC Discovery Process

1. Need for more onsite partners
2. Streamline operations so jobseekers don’t have to tell story repeatedly (operate as One-Stop)
3. Awareness of services among jobseekers
4. Need common elevator speech/value proposition re AJCs
Next Steps

1. Review AJC best practice resources

2. Revisit Hawaii’s Statewide Business Services Framework Plan (Dr. Kim Payton) for guidance

3. Develop Dual-Path AJC Action Plan
Next Step: Develop Dual-Path AJC Action Plan

Path 1: Optimize Operations
1) Review AJC best practices
2) Increase partner presence
3) Implement operational improvements to streamline services

Path 2: Increase Awareness
1) Review Statewide Performance Report
2) Enhance jobseeker awareness and perceived value of AJC services