



Huaka'i Workforce Development Program

Workforce Development Council
Employer Engagement Committee
July 29, 2021

Company Overview



History: Pacxa was founded in 2013. The company was formed under the Island Holdings umbrella as a dba of Ho'ike Networks.



Customers: 350+; mixture of small, midmarket, enterprise, commercial, and state and local government



Team: 80+ total employees

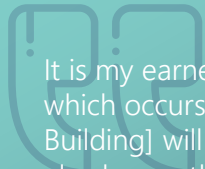


Island Holdings, Inc.



MASAYUKI
TOKIOKA

1960



It is my earnest hope and desire that every transaction which occurs in the new [International Savings Building] will be more than a mere transaction, but will also be another step forward in community growth and well-being. This is basic belief on which our companies have grown over the years, and is the same principle on which our future growth will be based."

- Masayuki Tokioka, 1960



= Pacific + exabyte

Exabyte = a unit of measurement for the computers of the future

One exabyte = a million trillion bytes = 1 billion gigabytes

Mission & Vision



Mission

We are a dedicated, professional team of problem solvers, helping local organizations leverage technology to reach their full potential



Vision

We enable the success of Hawai'i's people and businesses by making technology work.
Mantra: We make technology work for Hawai'i

We are Hawai'i's premier IT provider and systems integrator



Consulting Services



Cloud Services



Managed Services



Value-Added Resell
(VAR)



Huaka'i Program Goals

The goal of the Huaka'i Program is to nurture and develop a resilient local workforce that delivers innovation and excellence to help Hawai'i businesses leverage technology to succeed.

IT Occupations Job Postings in HI: Jun 2020-Jun2021

Occupation	Job Postings
Computer User Support Specialists	600
Network and Computer Systems Administrators	592
Computer Network Support Specialists	399
Information Security Analysts	284
Computer Systems Analysts	238
Computer Systems Engineers/Architects	215
Computer Network Architects	171
Computer and Information Systems Managers	169
Software Developers, Applications	145
Information Technology Project Managers	142
Computer Programmers	136
Software Developers, Systems Software	136
Database Administrators	113
Computer and Information Research Scientists	28
Web Developers	28
Computer Occupations, All Other	23
Computer Operators	18
Web Administrators	10

Source: DLIR hiwi.org. Jobs deduplication Level 2

Huaka'i Program Components

Accelerate training to prepare people for entry into IT careers



On-the-job Training



Mentoring



IT Industry
Certifications



Career Services

Example Timeline



INTRODUCTION

Month 1

To fundamental practice areas of IT



FOCUS AREA

Month 1-6

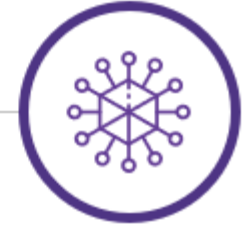
On-the-job training, mentoring, and certification preparation



CERTIFICATION

Month 6

Exams



CAREER SERVICES

Month 6 and beyond

Assistance with career seeking strategies, connections to education and employment opportunities

Training Paths

	Project Management/ Business Analysis	Cloud & Infrastructure	Networking	Cyber-Security
Skills	<ul style="list-style-type: none"> Project Management Methodologies Business Requirements and Process Analysis Managing cross-functional teams 	<ul style="list-style-type: none"> Infrastructure management Cloud Infrastructure-as-a-Service "IT Infrastructure Library" knowledge 	<ul style="list-style-type: none"> Systems Internetworking Wireless Advanced networking applications 	<ul style="list-style-type: none"> Infrastructure, Cloud, and Network Interoperability and Security Cloud Access Security Program Security
Certification Opportunities	<p>PMI Project Management Basics</p> <p>Certified Associate in Project Management - CAPM</p> <p>International Institute of Business Analysis (IIBA) - Entry Certificate in Business Analysis (ECBA)</p> <p>Information Technology Infrastructure Library ITIL 4 Certification</p>	<p>CompTIA A+</p> <p>Oracle Cloud Infrastructure Foundations Associate</p> <p>Oracle Cloud Infrastructure Architect Professional</p> <p>Microsoft Certified: Azure Fundamentals</p> <p>Microsoft Certified: Azure Administrator Associate</p> <p>ServiceNow Certifications</p>	<p>HPE/Aruba Networking</p> <p>Cisco Certifications</p> <p>CompTIA Network+</p>	<p>Microsoft Certified: Azure Security Engineer Associate</p> <p>CompTIA Security+</p> <p>GIAC Security Essentials (GSEC)</p> <p>ISC² Systems Security Certified Practitioner (SSCP)</p> <p>ISC² Certified Information Systems Security Professional (CISSP)</p>
Entry-Level Careers	<ul style="list-style-type: none"> IT Project Coordinator Jr. Business Analyst Associate Consultant 	<ul style="list-style-type: none"> Jr. Systems Administrator Jr. Cloud Administrator 	<ul style="list-style-type: none"> Helpdesk Technician Computer Operator Network Support Technician 	<ul style="list-style-type: none"> Information Security Specialist