Please provide an update on the efforts of the youth service provider to enroll participants and deliver the services they were contracted to do. How many youth participants have been enrolled to date? What are the challenges expressed by the service provider and what has the WDB done to address and resolve their issues.

Hale Opio, Inc. who was the Youth Provider for WIOA services related they had 3 participants. The challenges they experienced during the past year was an unfamiliarity with WIOA and having to get up to speed. HireNet enrolling was difficult. Per the Youth Counselor, the participants lacked the proper paperwork to do a complete enrollment.

As of June 30, 2021, Kauai County’s contract with Hale Opio expired.

What activities are being performed to integrate Rapid Response, TAA and dislocated worker services to ensure participants are being dually enrolled?

State Workforce Development Division/Kauai was responsible for the above initiatives. It is my understanding that a separate report filed by Adele Manera/Kauai Supervisor will be submitted for WDC’s review.

What amount, if any, was returned to the State for unused PY19 WIOA Title 1 funds for adult, dislocated worker and youth programs? Please list amounts for each program.

Unspent PY 19 Funds - as of 06-30-2021

<table>
<thead>
<tr>
<th>Program</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adult</td>
<td>27,258</td>
</tr>
<tr>
<td>DWP</td>
<td>9,353</td>
</tr>
<tr>
<td>Youth</td>
<td>0</td>
</tr>
</tbody>
</table>

Please share accomplishments and success stories of the WDB and American Job Center. The Job Center remains open only by appointment. The County has agreed to continue to provide work space and services including IT for the American Job Center at no cost to WDD and partners. The Workforce Development Board did create updated policies but were unable to meet to confirm them. WDB has been disbanded as of June 30, 2021. County of Kaua‘i managing Director is working with the WDC to support OWDB’s efforts on our behalf. As support for existing services at the American Job Center, County staff created the Hoohana Kaua‘i program for targeted employment connections. (See flyer attached)
Employing Our Island

Ho‘ohana Kaua‘i

The County of Kaua‘i is launching Ho‘ohana Kaua‘i, a job connection service, serving employers and job seekers by providing resources and guidance that bridges the employment gap and connects our workforce and workplaces directly.

How to receive assistance:

**STEP 1- CONTACT**
Contact us to learn more about the program and start the process.

**STEP 2- SET UP AN APPOINTMENT**
Discuss employment needs such as resume building and desired training for job seekers, and candidate requirements and recruitment opportunities for employers.

**STEP 3- RECEIVE RESOURCES**
Receive training materials and/or resources discussed during your appointment.

**STEP 4- LIST OF JOB OPPORTUNITIES OR QUALIFIED CANDIDATES**
If applicable, job seekers will receive job referrals while employers will receive a list of qualified candidates to fill expected role.

We are located in the County of Kaua'i Hale Kokua building, home of the American Job Center. To receive assistance, please contact Michelle Lopes (mlopes@kauai.gov or 241-4192) or Daniel Fort (dfort@kauai.gov or 241-4948).

If you need assistance in order to participate; such as an interpreter, assistive listening device, or an alternate format of materials call Michelle Lopes at (808) 241-4192 at least one week before your intended appointment.
Inquiries about job connection services are common for employers and job seekers alike.

Perhaps you are a job seeker, looking for the perfect position to achieve your employment goals. Maybe you are an employer planning to add new team players to your roster and need some support identifying the qualities of the best kind of candidate. In any case, the who, what, where, and how to accomplish your goals are frequent questions for both sides of the employment equation.

Our staff will work with local businesses, organizations, and non-profits who are seeking qualified candidates to fill their employment needs. We will reach out to prospective employers to request weekly vacancies they wish to fill and build a database of available employment opportunities. We will actively work with job seekers to be able to connect employers to the best available candidate. Additionally, we will work directly with HR personnel to make those connections.

On the other end, our staff will help job seekers to become more viable candidates for the jobs they want. We will help them understand what training they may need, improve their resumes, and inform them of employment opportunities across the island.

Our overall aim is to steadily research what the current trends are in employment and more importantly, what type of training and skillsets are needed across the board, and how we can play a role in connecting employers and job seekers to training opportunities.

Ho'ohana Kaua'i is partnering with University of Hawai'i and the Kaua'i Community College to direct our local workforce and workplaces to training opportunities. Through the CARES Act and County funds, UH Campus will be offering online and direct classroom services to provide Workforce and Professional Development courses to job seekers affected by COVID-19.