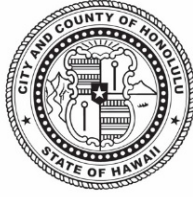


OAHU WORKFORCE DEVELOPMENT BOARD
CITY AND COUNTY OF HONOLULU

715 SOUTH KING STREET, SUITE 211 • HONOLULU, HAWAII 96813

PHONE: (808) 768-7790 • www.OahuWDB.org



RICK BLANGIARDI
MAYOR

JASON C. CHANG
CHAIR

TIM WONG
VICE CHAIR

ALISON P.M. LUM
EXECUTIVE DIRECTOR

Oahu Report
WIOA Title I Programs
Updates and Client Success Stories

**American Job Center Hawaii
Adult & Dislocated Worker Programs
Report to Oahu Workforce Development Board Meeting
January 20, 2022**

Program Enrollment Program Year 2020

Period: October 1, 2021 – December 31, 2021: WIOA Adult: 128, WIOA Dislocated Worker: 118, WIOA DWG – Disaster: 19; WIOA DWG – Employment: 14

Programs Highlights:

- KPT Job Fair 12/02/21
 - AJCH participated to provide information about our services.
 - 3 participants visited the AJCH Resource Center from the event
 - 1 of the participant was referred to the CVS Pharm Tech program
- Hawaii Dental Assisting Academy (HDAA) outreach:
 - HDAA was approved as an ETP in October 2021
AJCH staff provided informational session to potential new students in December 2021
 - Enrolled 5 new WIOA participants into HDAA program
- Unifi Services:
 - Unifi Services reached out to the AJCH in December 2021 to learn about our services. They are looking to hire 30 various airport operations positions and requested AJCH assistance in coordinating an event.
 - Job fair for Unifi to be held at the AJCH on Thursday, January 27, 2022 from 9am-3pm

SUCCESS STORIES

WIOA ADULT

Solosolo Kahili, or Solo, came to our office in March 2021 after being furloughed from United Airlines, where she worked as a Ramp Agent since April 2019. Given this rare opportunity in her life, Solo was very eager to change careers and pursue a Commercial Driver's License Type A (CDL-A) and found that available at Leeward Community College- Office of Continuing Education Workforce Development. She was persistent and in constant contact with us to see if classes were available, but they were all full at the time. She was finally able to attend Leeward Community College on July 8, 2021. Being the only woman in her class did not faze Solo. Even though she faced grimaces from some of her male counterparts, she was a quick learner and excelled in the classroom and practical driving. She obtained her CDL-A License on August 27, 2021.

Mark Menard and Jacque Dacay visited the Hawaii Foodservice Alliance (HFA) to inform them of our services and provide them with resumes of our CDL clients. Shortly after their visit, Solo was selected for an interview and driving skills test and landed a full-time CDL Driving position at Hawaii Foodservice Alliance on October 20, 2021. Her starting pay is \$27 an hour, making \$13 an hour more than her Ramp Agent with United Airlines. Solo has been happily working at HFA ever since, and she continues to hold it down for all women in a male-dominated industry. Way to go, Solo!

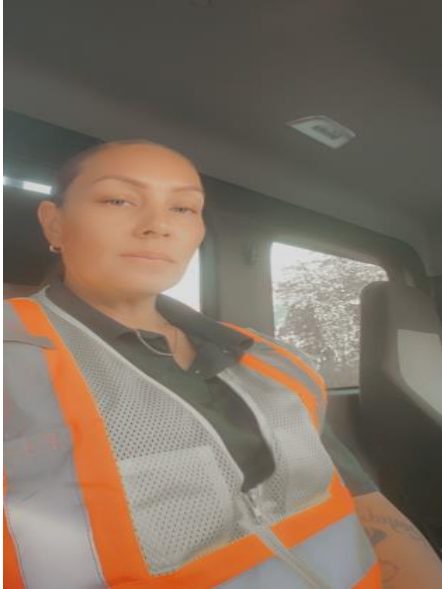


Photo of Solo on the job.

WIOA DISLOCATED WORKER

Sam Sagisi was laid off from Love's Bakery when it closed in April 2021. The AJCH coordinated rapid response sessions for numerous Love's Bakery employees to assist them with their layoff transition.

Because Sam was a Love's employee for over 30 years, his biggest fear was using a computer. He and his coworkers never really utilized computers during their work at the bakery. The AJCH coordinated an assessment for a cohort of 18 Love's employees (including Sam) to determine their immediate skills and needs were. It was apparent that many of them lacked basic computer skills and would benefit from digital literacy lessons as it would be necessary for them to use computers to apply, search, and create a resume for new jobs. They enrolled in the iCAN program with an instructor from Waipahu Community School for Adults (WCSA). In addition to their lessons, the ECs also helped them register on HireNet Hawaii and create their resumes.

Many of the former Love's employees were happy they had a resume, but Sam was very inquisitive and was very communicative with the ECs. He and his coworkers completed the iCAN program in June 2021 and began searching for new jobs. They all expressed their gratitude for everything that AJCH and the ECs did to help them overcome their fears of going out into a whole different world after being in the same company for such a long time. They stated that the iCAN workshops gave them the skills needed to help them in this new chapter in their lives.

Although Sam collected UI, his wife wanted him to find employment as soon as possible because they were concerned about their income and medical insurance. He diligently searched for a job and kept in touch with Esther, his EC. In November 2021, Sam began work as a packager at Pacific Rim Packaging. He is grateful to have found employment with a great company, and his wife is relieved that he can provide for their family again. Sam thanked Esther for all her help and told her a "Happy wife is a happy life!"

DWG-DISASTER GRANT

Angie Bugarin was the HR Manager at Bobby Benson Center when financial concerns stemming from Covid-19 led to her lay off. She heard about the Dislocated Worker Disaster Grant program while collecting unemployment and applied through HiEmployment.

Angie was eligible as a Dislocated Worker and interviewed at DWG work site, Goodwill Industries Hawaii. She now works at Goodwill Industries Hawaii as an Outreach Worker and creates the Telehealth Curriculum for clients who cannot attend the in-person day program. Angie gets creative with her work to keep her Zoom sessions fresh, and she does yoga and other activities to keep her clients engaged and involved.

Although her current work is a change from her previous job, Angie enjoys connecting with participants in new ways and is happy to provide online social interaction to others.



Photo of Angie working with clients during the holidays.

**City & County of Honolulu
Department of Community Services, WorkHawaii Division
Youth Services Center—WorkHawaii Youth Program**

Submitted By: WHYP Supervisors

WorkHawaii Youth Program focuses on preparing young people between the ages of 16 to 24 for careers through employment and educational opportunities. The program's 14 Elements are reflected in the weekly report.

I. ENROLLMENT:

PROGRAM GOALS	GOAL	Total	Active	Exited (Follow-up)
WIOA-Youth	225	153	70	83
YouthBuild17	65	99	0	44
YouthBuild19	80	61	55	10

II. SERVICE ACTIVITIES: (During this reporting period)

SERVICES:	WIOA Total #	YB
WHYP Referrals	38	
Info Session Completed	0	
FST Completed	0	
Currently Enrolled in Essential Ed –WDD/HiSET/GED	41	33
Currently Enrolled in Integrated Education	-	-
Currently Enrolled in Occupational Skills Training	-	-
Currently Enrolled in a WEX site	P&E – 4 RTW – 2 ReUse - 4 Habitat – 13	P&E - 3 RTW - 2 ReUse - 3 Habitat – 12

Scheduled Friday Activities	
Date	Last Friday Activity for 2021 was 12/17/21 @the Fishpond with Uncle Bruce. Participants were on winter break 12/18/21-1/09/22 Next Friday Activity scheduled 1/14/22
# Attended	
Brief Description of Activities scheduled for the Month	

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III. WHYP PERFORMANCE OUTCOMES *Updated 45 Days at the end of a Quarter

Program	CASAS EFL Gains	Total Received Diploma	Total Received IE/OT Certificate	Total Completed WEX	2 nd Qtr Placement	4 th Qtr Placement	Employment Retention
WIOA Current PY July 1, 2021-June 30, 2022 Total *Vel updated 10/18/21	46	10	24	11	5	7	-
YB17 Total (Cumulative) *Bri updated 8/30/21	56 out of 99	56 out of 99	61 out of 99	53 out of 99	33 out of 65	27 out of 55	21 out of 55
YB19 Total (Cumulative) *Bri updated 8/30/21	12	15	31	3	-	-	-

IV. PROGRAM PARTNERS:

- AJCH Adult Program – Dual Enrollment
- Waipahu CSA
 - o Participants started winter break and will have access to EE during break
 - o Scheduled sessions for 2022
 - 1/10 – 6/8/2022 and 7/11 – 12/14/2022
- McKinley CSA
 - o Participants started winter break and will have access to EE until 12/31/2021 only
 - o Scheduled sessions for 2022
 - 1/10 – 6/8/2022 and 7/11 – 12/14/2022
 - o Participants will need to take CASAS progress test in order to register with MCSA
 - On or before 1/10/2022 to start new session
 - No unvaccinated participants are one is scheduled after hours Unvaccinated will test on 1/10 after hours (4:45p)
- BIA
 - o Working with Barbara for next cohort in April 2022
 - o Looking into offering OSHA-30 for next YB grant
 - o Interested in being a WEX site
- LCC:
 - o Planning next OAT & MRPSR for February 2022

City & County of Honolulu
Department of Community Services, WorkHawaii Division
Youth Services Center—WorkHawaii Youth Program

Submitted By: WHYP Supervisors

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- Active Work Experience Sites
 - Habitat for Humanity Leeward
 - HBM Acquisitions, LLC
 - Re-Use Hawaii
 - Waikiki Health
 - C&C Dept of Enterprise Services
 - Bowles Burritos

- Pending Work Experience Sites – Status
 - C&C Dept of Community Services – Turned in to Lei Y on 11/16
 - Lanakila Pacific – sent email
 - MKB Enterprises LLC – sent email
 - YMCA – sent email
 - WHS WEX Agreement pending (LN)
 - Living Life Source Foundation – Pending approvals from DCS
 - State WDD (Lorna) Agreement pending
 - RTEA Corporation DBA: Mutual Underwriters
 - Oahu Workforce Development Board – NT checking if Alison would like to renew
 - Ke Ola Mamo – Turned in to Lei Y on 1/10/22
 - CVS (MM)

V. ACTIONS REQUIRING FOLLOW-UP + ACTION STEPS/RESOLUTIONS:

- Update WEX Agreement re: liability for volunteering while not doing WEX
- WHYP Waianae classroom scheduled to open 1/19/2022
 - Waianae Classroom: (M) Gloria / (W) Brian
- Complete and turn-in no-cost 12 month extension and modifications to the YB19 grant to include Habitat for Humanity as a Construction Worksite for the next BIA cohort
 - YB 19 Monitoring Nov 1-5, 2021
 - Written exit interview outcomes
 - BIA & LCC
 - YB logo on WHYP brochures

VI. UPCOMING EVENTS (MEETINGS/TRAININGS)

- Turn in YB2021 Grant Application - (YB Application submitted on Jan. 21, 2022)
- 1/2022- YB 17 Audit – pending date
- YB19 Monitor Finding response: (Submitted Jan. 21, 2022)

VII. ONGOING PRIORITIES/TO-DO LIST:

Reports:

- WIOA In & Out of School Participant Report Log into HireNet → Summary Reports → Executive → WIOA Participant Summary → Select pertinent info from drop boxes
- WIOA Other Federal Funds Quarterly Report
 - Due 20 days after the end of the Quarter send to YB Fiscal Sheirmae

**City & County of Honolulu
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- WIOA YSC Board Report Due 15 Days after the end of each Quarter
 - YB Quarterly Narrative Report + 2 spreadsheets (YB Fiscal Report)
 - Due Every Quarter 45 days after the end of the Quarter upload MIS

YB 2017 Grant	YB 2019 Grant
○ JFM 2022	○ JFM 2022
○ AMJ 2022*	○ AMJ 2022
○ JAS 2021	○ JAS 2021, 2022
○ OND 2021	○ OND 2021, 2022*
- DYB Data Verification Dates:
 - Q1 :: Jan - Mar :: No later than April 30th
 - Q2 :: Apr - Jun :: No later than July 31st
 - Q3 :: Jul - Sep :: No later than October 31st
 - **Q4 :: Oct - Dec :: No later than January 31st**
- Housing Census Report-Send report to jones.michelle@dol.gov *Brienne
 - YB 2017 Grant *Completed No More Census Reports for the YB 2017 Grant.
 - YB 2019 Grant Jan 2021-Dec 2021 & Jan 2022-Dec 2022

Juvenile Justice Counseling (JJC)

JJC program provides counseling services for first-time minor law violators to prevent them from further involvement with the Juvenile Justice System.

Program Outcomes for October, November and December 2021

36 youth referred to JJC program.

20 youth passed the JJC counseling session.

7 youth disqualified, primarily due to insufficient contact information or youth and/or their parent/guardian(s) refused services.

0 youth disqualified due to re-offense prior to their JJC counseling session.

1 youth did not meet the requirements of the JJC counseling program due to the following:

1 youth failed to attend their counseling session.

0 youth attended but failed during their counseling session (i.e. did not accept responsibility for his/her action, displayed no remorse, negative attitude, etc.).

Follow-up Services

36 Participants were eligible for follow up services. 21 participants and /or guardians received their 1st follow up call. 10 participants and/or guardians received their 2nd follow up call and 11 participants and/or guardians received their 3rd follow up phone call.

Total completed Follow up calls: 42 Total Unsuccessful follow up calls: 8

AGE& GENDER

Out of 36 referral cases, 26 were males and 10 were females.

6 of the cases were between the ages of 11-13 years old. 19 of the cases were between the ages of 14-16 years old and 9 cases were 17 years old.

ETHNICITY

Of the 36 referred youth, 14 were Native Hawaiian.

PROGRAM CHALLENGES/ ACHIEVEMENTS DURING COVID 19

Overall, during the Covid-19 pandemic the Juvenile Justice Center has seen a decrease in referrals. October and November did show a significant increase in the number of referrals in relation to the rest of the year. Juvenile Justice Center counselor has continued providing services to the community during pandemic and practicing social distance guidelines as well as offering virtual meetings to clients and families via WebEx.

ANTHONY JAVIER (YouthBuild/DEI)

Written By: Gloria Spondike, Case Manager

Anthony started the program in August 2020 as a shy young man. As he progressed in his journey with the Youth Program, he gained the skills needed to be a confident and outgoing individual by joining the Leadership Council, attending Friday activities, and participating in several training programs. Anthony completed the Customer Service Training Program and Medical Billing Training Program and received both certificates from Leeward Community College. He also completed his educational component and received his GED Diploma in June 2021. Anthony is currently doing Work Experience and uses the skills gained from his training programs daily. Although he advanced in his pathway to success, Anthony still actively participates in Friday activities and supports his fellow cohort members by making himself available if they need help with math.

