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February 11, 2022

SN (48)

WIOA BULLETIN NO. 01-22

TO: WIOA Partners

FROM: Maricar Pilotin-Freitas, Administrator
Workforce Development Division

SUBJECT: WIOA Title I and III Performance Indicator Results for Program Year 2020

PURPOSE

This bulletin releases the results of the primary indicators of performance for the WIOA Title I and III programs for Program Year (PY) 2020.

BACKGROUND

Section 116 of the Workforce Innovation and Opportunity Act of 2014 (WIOA) establishes a performance accountability system to assess the effectiveness of the State and local areas in achieving outcomes for individuals served by WIOA core programs. WIOA requires the State and Local Workforce Development Boards (LWDBs) to report primary indicators of performance and to meet specified performance targets as agreed with the U.S. Department of Labor, Employment and Training Administration (ETA). Training and Employment Guidance Letter (TEGL) No. 11-19 provides guidance on calculating the results of the primary indicators of performance.

ACTION REQUESTED

WIOA partners, LWDBs, and Workforce Development Division County Branch Offices should distribute this bulletin to relevant staff for review. Performance scores highlighted in red indicate areas that need to be improved. The bulletin may be used as a part of program planning and implementation to make improvements where needed.

DEFINITIONS

Negotiated Level of Performance is a target goal that is mutually agreed upon before the start of a program year, first by the State and ETA for a Statewide performance indicator and then by the State and an LWDB for a local area performance indicator. The negotiated levels are written in the unified State plan.

Adjusted Level of Performance is an adjustment to a negotiated level of performance that is calculated after the end of a program year. The adjusted level factors in actual participant characteristics and current economic conditions for the program year that is being assessed.

Actual Level of Performance is the actual outcome for a performance indicator reported after the end of a program year in an ETA-9169 annual report.

Individual Indicator Score represents how well a performance indicator has performed based on the adjusted level of performance. It is calculated by dividing the actual level of performance by the adjusted level of performance.

Overall Program Score is the average of individual indicator scores for a single WIOA program. This score indicates how well an entire program has performed in view of all the performance indicators associated with that program.

Overall Indicator Score is the average of the indicator scores for the same performance indicator across the WIOA Adult, Dislocated Worker, and Youth programs (three WIOA Title I programs). This score indicates how well a particular performance indicator has performed across the three WIOA Title I programs.

PERFORMANCE RESULTS

Tables 1 to 5 provide the results for the WIOA Title I Adult program for the State and each local area. Tables 6 to 10 provide the results for the WIOA Title I Dislocated Worker program for the State and each local area. Tables 11 to 15 provide the results for the WIOA Title I Youth program for the State and each local area. Table 16 provides the overall indicator scores across the WIOA Title I programs for the State and each local area. Tables 17 to 21 provide the results for the WIOA Title III Wagner-Peyser program for the State and each local area. All results are for Program Year 2020.

Performance scores highlighted in red indicate areas that need to be improved.

In sum, improvement is mostly needed to achieve credential attainment and measurable skill gains in the County of Kauai and County of Maui. Of all the local areas, the County of Kauai needs the most technical assistance in order to make significant improvements in the WIOA Title I programs. The State of Hawaii performed at a satisfactory level overall in Statewide performance indicators. Statewide improvement should focus on the WIOA Adult and Youth programs. The State and all counties performed well across all performance indicators in the WIOA Wagner-Peyser program.

Table 1. WIOA Title I Adult Program – Statewide Performance

Performance Indicator	Negotiated Level	Adjusted Level	Actual Level	Indicator Score
Employment Rate 2 nd Quarter After Exit	55.0%	54.7%	57.6%	105.3%
Employment Rate 4 th Quarter After Exit	64.0%	75.2%	66.0%	87.7%
Median Earnings 2 nd Quarter After Exit	\$5,450	\$5,856	\$6,574	112.2%
Credential Attainment	65.0%	58.4%	50.0%	85.6%
Measurable Skill Gains	50.0%	75.0%	53.6%	71.4%
Overall Program Score	—	—	—	92.4%

Table 2. WIOA Title I Adult Program – City and County of Honolulu Performance

Performance Indicator	Negotiated Level	Adjusted Level	Actual Level	Indicator Score
Employment Rate 2 nd Quarter After Exit	55.0%	51.9%	80.0%	154.1%
Employment Rate 4 th Quarter After Exit	64.0%	46.6%	83.3%	178.8%
Median Earnings 2 nd Quarter After Exit	\$5,450	\$6,269	\$7,415	118.2%
Credential Attainment	65.0%	100.9%	79.3%	78.6%
Measurable Skill Gains	50.0%	59.9%	58.1%	97.0%
Overall Program Score	—	—	—	125.3%

Table 3. WIOA Title I Adult Program – County of Hawaii Performance

Performance Indicator	Negotiated Level	Adjusted Level	Actual Level	Indicator Score
Employment Rate 2 nd Quarter After Exit	55.0%	49.7%	49.3%	99.0%
Employment Rate 4 th Quarter After Exit	64.0%	77.0%	54.8%	71.2%
Median Earnings 2 nd Quarter After Exit	\$5,450	\$6,053	\$5,977	98.7%
Credential Attainment	65.0%	36.3%	25.0%	68.8%
Measurable Skill Gains	50.0%	61.4%	59.5%	96.8%
Overall Program Score	—	—	—	86.9%

Table 4. WIOA Title I Adult Program – County of Kauai Performance

Performance Indicator	Negotiated Level	Adjusted Level	Actual Level	Indicator Score
Employment Rate 2 nd Quarter After Exit	55.0%	55.0%	46.2%	83.9%
Employment Rate 4 th Quarter After Exit	64.0%	64.0%	61.1%	95.4%
Median Earnings 2 nd Quarter After Exit	\$5,450	\$7,684	\$5,263	68.4%
Credential Attainment	65.0%	115.0%	9.1%	7.9%
Measurable Skill Gains	50.0%	50.0%	0.0%	0.0%
Overall Program Score	—	—	—	51.1%

Table 5. WIOA Title I Adult Program – County of Maui Performance

Performance Indicator	Negotiated Level	Adjusted Level	Actual Level	Indicator Score
Employment Rate 2 nd Quarter After Exit	55.0%	55.0%	50.0%	90.9%
Employment Rate 4 th Quarter After Exit	64.0%	64.0%	44.4%	69.4%
Median Earnings 2 nd Quarter After Exit	\$5,450	\$5,553	\$2,323	41.8%
Credential Attainment	65.0%	65.0%	0.0%	0.0%
Measurable Skill Gains	50.0%	50.0%	28.6%	57.1%
Overall Program Score	—	—	—	51.8%

Table 6. WIOA Title I Dislocated Worker Program – Statewide Performance

Performance Indicator	Negotiated Level	Adjusted Level	Actual Level	Indicator Score
Employment Rate 2 nd Quarter After Exit	58.0%	61.9%	71.1%	114.7%
Employment Rate 4 th Quarter After Exit	68.0%	81.0%	76.1%	93.9%
Median Earnings 2 nd Quarter After Exit	\$7,400	\$6,510	\$8,171	125.5%
Credential Attainment	68.0%	30.0%	48.7%	162.4%
Measurable Skill Gains	50.0%	12.0%	53.9%	449.1%
Overall Program Score	—	—	—	189.1%

Table 7. WIOA Title I Dislocated Worker Program – City and County of Honolulu Performance

Performance Indicator	Negotiated Level	Adjusted Level	Actual Level	Indicator Score
Employment Rate 2 nd Quarter After Exit	58.0%	58.0%	74.1%	127.7%
Employment Rate 4 th Quarter After Exit	68.0%	60.3%	75.9%	125.8%
Median Earnings 2 nd Quarter After Exit	\$7,400	\$8,273	\$9,514	115.0%
Credential Attainment	68.0%	53.5%	68.2%	127.4%
Measurable Skill Gains	50.0%	14.4%	60.4%	419.3%
Overall Program Score	—	—	—	183.0%

Table 8. WIOA Title I Dislocated Worker Program – County of Hawaii Performance

Performance Indicator	Negotiated Level	Adjusted Level	Actual Level	Indicator Score
Employment Rate 2 nd Quarter After Exit	58.0%	65.3%	83.3%	127.6%
Employment Rate 4 th Quarter After Exit	68.0%	68.0%	83.3%	122.5%
Median Earnings 2 nd Quarter After Exit	\$7,400	\$8,815	\$6,365	72.2%
Credential Attainment	68.0%	47.7%	66.7%	139.7%
Measurable Skill Gains	50.0%	29.7%	62.5%	210.4%
Overall Program Score	—	—	—	134.5%

Table 9. WIOA Title I Dislocated Worker Program – County of Kauai Performance

Performance Indicator	Negotiated Level	Adjusted Level	Actual Level	Indicator Score
Employment Rate 2 nd Quarter After Exit	58.0%	29.8%	58.3%	195.7%
Employment Rate 4 th Quarter After Exit	68.0%	88.6%	64.3%	72.5%
Median Earnings 2 nd Quarter After Exit	\$7,400	\$5,564	\$6,438	115.7%
Credential Attainment	68.0%	68.0%	0.0%	0.0%
Measurable Skill Gains	50.0%	50.0%	0.0%	0.0%
Overall Program Score	—	—	—	76.8%

Table 10. WIOA Title I Dislocated Worker Program – County of Maui Performance

Performance Indicator	Negotiated Level	Adjusted Level	Actual Level	Indicator Score
Employment Rate 2 nd Quarter After Exit	58.0%	24.2%	63.2%	260.9%
Employment Rate 4 th Quarter After Exit	68.0%	82.0%	81.3%	99.0%
Median Earnings 2 nd Quarter After Exit	\$7,400	\$3,795	\$8,171	215.3%
Credential Attainment	68.0%	29.9%	0.0%	0.0%
Measurable Skill Gains	50.0%	11.9%	62.5%	525.2%
Overall Program Score	—	—	—	220.1%

Table 11. WIOA Title I Youth Program – Statewide Performance

Performance Indicator	Negotiated Level	Adjusted Level	Actual Level	Indicator Score
Employment, Education, or Training Rate 2 nd Quarter After Exit	55.5%	79.6%	61.0%	76.6%
Employment, Education, or Training Rate 4 th Quarter After Exit	54.0%	34.7%	59.4%	171.1%
Median Earnings 2 nd Quarter After Exit	\$3,700	\$2,722	\$4,135	151.8%
Credential Attainment	63.1%	63.1%	41.2%	65.2%
Measurable Skill Gains	50.0%	50.0%	30.8%	61.6%
Overall Program Score	—	—	—	105.3%

Table 12. WIOA Title I Youth Program – City and County of Honolulu Performance

Performance Indicator	Negotiated Level	Adjusted Level	Actual Level	Indicator Score
Employment, Education, or Training Rate 2 nd Quarter After Exit	55.5%	87.1%	59.1%	67.8%
Employment, Education, or Training Rate 4 th Quarter After Exit	54.0%	38.7%	57.6%	148.9%
Median Earnings 2 nd Quarter After Exit	\$3,700	\$2,119	\$3,958	186.7%
Credential Attainment	63.1%	61.5%	40.9%	66.4%
Measurable Skill Gains	50.0%	64.8%	41.8%	64.5%
Overall Program Score	—	—	—	106.9%

Table 13. WIOA Title I Youth Program – County of Hawaii Performance

Performance Indicator	Negotiated Level	Adjusted Level	Actual Level	Indicator Score
Employment, Education, or Training Rate 2 nd Quarter After Exit	55.5%	56.2%	73.3%	130.4%
Employment, Education, or Training Rate 4 th Quarter After Exit	54.0%	30.4%	68.2%	224.2%
Median Earnings 2 nd Quarter After Exit	\$3,700	\$1,960	\$3,163	161.3%
Credential Attainment	63.1%	63.1%	52.6%	83.4%
Measurable Skill Gains	50.0%	50.0%	17.0%	33.9%
Overall Program Score	—	—	—	126.6%

Table 14. WIOA Title I Youth Program – County of Kauai Performance

Performance Indicator	Negotiated Level	Adjusted Level	Actual Level	Indicator Score
Employment, Education, or Training Rate 2 nd Quarter After Exit	55.5%	55.5%	0.0%	0.0%
Employment, Education, or Training Rate 4 th Quarter After Exit	54.0%	54.0%	0.0%	0.0%
Median Earnings 2 nd Quarter After Exit	\$3,700	\$3,700	\$0	0.0%
Credential Attainment	63.1%	63.1%	0.0%	0.0%
Measurable Skill Gains	50.0%	50.0%	0.0%	0.0%
Overall Program Score	—	—	—	0.0%

Note: No data were reported for the Kauai Youth program.

Table 15. WIOA Title I Youth Program – County of Maui Performance

Performance Indicator	Negotiated Level	Adjusted Level	Actual Level	Indicator Score
Employment, Education, or Training Rate 2 nd Quarter After Exit	55.5%	39.3%	58.5%	148.9%
Employment, Education, or Training Rate 4 th Quarter After Exit	54.0%	45.5%	60.8%	133.5%
Median Earnings 2 nd Quarter After Exit	\$3,700	\$6,179	\$6,262	101.3%
Credential Attainment	63.1%	63.1%	14.3%	22.6%
Measurable Skill Gains	50.0%	50.0%	14.0%	27.9%
Overall Program Score	—	—	—	86.8%

Table 16. Overall Indicator Score Across the WIOA Title I Programs

Performance Indicator	Statewide	City and County of Honolulu	County of Hawaii	County of Kauai	County of Maui
Employment Rate 2 nd Quarter After Exit	98.9%	116.5%	119.0%	93.2%	166.9%
Employment Rate 4 th Quarter After Exit	117.5%	151.1%	139.3%	56.0%	100.7%
Median Earnings 2 nd Quarter After Exit	129.8%	140.0%	110.7%	61.4%	119.4%
Credential Attainment	104.4%	90.8%	97.3%	2.6%	7.5%
Measurable Skill Gains	194.0%	193.6%	113.7%	0.0%	203.4%

Table 17. WIOA Title III Wagner-Peyser Program – Statewide Performance

Performance Indicator	Negotiated Level	Adjusted Level	Actual Level	Indicator Score
Employment Rate 2 nd Quarter After Exit	54.0%	38.9%	49.7%	127.6%
Employment Rate 4 th Quarter After Exit	52.0%	33.6%	51.5%	153.2%
Median Earnings 2 nd Quarter After Exit	\$5,500	\$4,858	\$7,294	150.1%
Overall Program Score	—	—	—	143.6%

Table 18. WIOA Title III Wagner-Peyser Program – City and County of Honolulu Performance

Performance Indicator	Negotiated Level	Adjusted Level	Actual Level	Indicator Score
Employment Rate 2 nd Quarter After Exit	54.0%	41.0%	50.6%	123.5%
Employment Rate 4 th Quarter After Exit	52.0%	43.6%	52.0%	119.1%
Median Earnings 2 nd Quarter After Exit	\$5,500	\$5,846	\$9,462	161.8%
Overall Program Score	—	—	—	134.8%

Table 19. WIOA Title III Wagner-Peyser Program – County of Hawaii Performance

Performance Indicator	Negotiated Level	Adjusted Level	Actual Level	Indicator Score
Employment Rate 2 nd Quarter After Exit	54.0%	45.5%	45.5%	100.0%
Employment Rate 4 th Quarter After Exit	52.0%	33.3%	48.8%	146.4%
Median Earnings 2 nd Quarter After Exit	\$5,500	\$5,079	\$5,626	110.7%
Overall Program Score	—	—	—	119.0%

Table 20. WIOA Title III Wagner-Peyser Program – County of Kauai Performance

Performance Indicator	Negotiated Level	Adjusted Level	Actual Level	Indicator Score
Employment Rate 2 nd Quarter After Exit	54.0%	57.2%	56.6%	98.8%
Employment Rate 4 th Quarter After Exit	52.0%	43.3%	53.8%	124.1%
Median Earnings 2 nd Quarter After Exit	\$5,500	\$5,809	\$6,556	112.8%
Overall Program Score	—	—	—	111.9%

Table 21. WIOA Title III Wagner-Peyser Program – County of Maui Performance

Performance Indicator	Negotiated Level	Adjusted Level	Actual Level	Indicator Score
Employment Rate 2 nd Quarter After Exit	54.0%	31.8%	47.5%	149.4%
Employment Rate 4 th Quarter After Exit	52.0%	33.1%	51.2%	154.5%
Median Earnings 2 nd Quarter After Exit	\$5,500	\$3,481	\$5,943	170.7%
Overall Program Score	—	—	—	158.2%

REFERENCES

- Workforce Innovation and Opportunity Act of 2014, Public Law 113-128
- Training and Employment Guidance Letter No. 11-19, *Negotiations and Sanctions Guidance for the Workforce Innovation and Opportunity Act (WIOA) Core Programs*, February 6, 2020

INQUIRIES

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