

JOSH GREEN, M.D.  
GOVERNOR

SYLVIA LUKE  
LIEUTENANT GOVERNOR



JADE T. BUTAY  
DIRECTOR

WILLIAM G. KUNSTMAN  
DEPUTY DIRECTOR

MARICAR PILOTIN-FREITAS  
ADMINISTRATOR

STATE OF HAWAII  
KA MOKU'ĀINA O HAWAII  
DEPARTMENT OF LABOR AND INDUSTRIAL RELATIONS  
KA 'OIHANA PONO LIMAHANA  
WORKFORCE DEVELOPMENT DIVISION

830 PUNCHBOWL STREET, ROOM 329  
HONOLULU, HAWAII 96813  
<http://labor.hawaii.gov/wdd/>  
Phone: (808) 586-8877 / Fax: (808) 586-8822  
Email: [dlir\\_workforce\\_develop@hawaii.gov](mailto:dlir_workforce_develop@hawaii.gov)

February 9, 2024

SN (7)

**QUEST BULLETIN NO. 01-24**

**TO:** QUEST Partners

**FROM:** Maricar Pilotin-Freitas, Administrator  
Workforce Development Division

**SUBJECT:** Applicability of WIOA Bulletins, Joint WIOA Bulletins, Nondiscrimination Documents, and HireNet Hawaii Bulletins to QUEST Program

**PURPOSE**

The purpose of this Bulletin is to establish the applicability of WIOA Bulletins, Joint WIOA Bulletins, Nondiscrimination Documents, and HireNet Hawaii Bulletins to the QUEST Program.

**BACKGROUND**

QUEST is a WIOA National Dislocated Worker Grant (NDWG) that follows regulations, policies, and other requirements for administering and operating WIOA programs, with a few exceptions unique to QUEST and NDWGs. QUEST also operates in the context of employment and training programs of the American Job Center to maximize benefits to jobseekers and businesses through coordination of services.

QUEST participant data and record of services provided are captured in HireNet Hawaii, which is Hawaii's database for WIOA programs, Wagner-Peyser, Trade Adjustment Act, Jobs for Veterans State Grants, and other programs.

Over the years, various state policies have been issued as bulletins for WIOA, HireNet Hawaii, and nondiscrimination. These policies and programs form a foundation for QUEST.

This bulletin clarifies that this foundation applies to QUEST.

## **POLICY**

The following Bulletins and DLIR policy documents apply to QUEST:

- WIOA Bulletins,
- Joint WIOA Bulletins,
- Nondiscrimination Documents, and
- HireNet Hawaii Bulletins.

These documents can be found at: <https://labor.hawaii.gov/wdc/wia-docs/>

*Exceptions* are QUEST policies that –

- Deviate from existing policies, in which case the QUEST policy supersedes existing policies, and/or
- Add to existing policies.

These exceptions are necessary to fully comply with all federal requirements for QUEST.

## **PROCEDURES**

QUEST subrecipients and operators should become familiar with the WIOA Bulletins and other policy documents posted on the Workforce Development Division website and ensure that their QUEST program aligns with all requirements.

If training is needed for any item, please let us know.

## **INQUIRIES**

If you have any questions, please contact Leila Shar at [Leila.N.Shar@hawaii.gov](mailto:Leila.N.Shar@hawaii.gov) or Carol Kanayama at [carol.h.kanayama@hawaii.gov](mailto:carol.h.kanayama@hawaii.gov).