



# AmericanJobCenter<sup>®</sup> HAWAII

April 2024

EXECUTIVE DIRECTOR CHENTELLE ROWLAND | MAUI AMERICAN JOB CENTER MANAGER KAMALU CARROLL



## OVERVIEW:

The Maui American Job Center is located on the 2nd floor of the County of Maui Service Center in Kahului, located at 110 Ala'ihi St, Suite 209. It is a one-stop center that provides free employment training services to job seekers and assists employers who are looking to hire or train employees. The Maui American Job Center is operated by the County of Maui and overseen by Maui County Workforce Development Board.

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As a tri-isle County, a high priority is to prioritize services to provide individualized career- and training related services to the vulnerable populations with barriers to employment as described under WIOA including:

- Veterans/Veteran Spouses
- Individuals with limited language proficiency
- Unemployed and underemployed workers
- At-risk youth
- Individuals with disabilities
- Homeless individuals
- Native Hawaiians (which are currently of critical concern in the State of Hawai'i)

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Our mission is to connect businesses and community members to support individual and organizational growth and capacity, improve career and employment opportunities, and to provide high-quality services that promote economic prosperity and stability within the County of Maui. Services at no cost to program participants include:

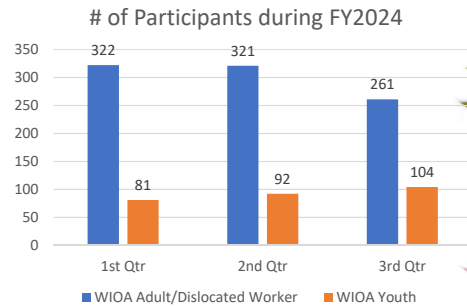
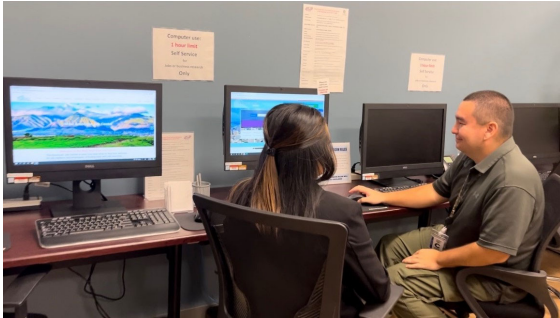
- On-site Career Specialists/Navigators to assist with computer access for HireNet registration and resume construction
- Support services and training available for qualified participants
- One-Stop for a wide variety of services
- Job Fairs & support services for businesses

Resource Links: <https://mauicountyvirtualjobfair.com/>  
<https://mauicountyvirtualjobfair.com/majc-home-2/>  
[DLIR American Jobs Center Hawaii Sheriff.mp4 - APPROVED FINALS - Frame.io](#)

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The Workforce Programs are able to assist in tuition assistance as well as support services towards those job training opportunities found on the Eligible Training Provider (ETP) list - <https://labor.hawaii.gov/wdc/eligible-training-provider-list/>.

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## Core Partners

WIOA Title	Federal Legislation/Act	Administering Agency
I	Adult, Dislocated Worker, Youth	U.S. Department of Labor
II	Adult Education & Family Literacy	U.S. Department of Education
III	Wagner Peyser Act	U.S. Department of Labor
IV	Rehabilitation Act of 1973	U.S. Department of Education

Core partners include:

- **Goodwill Industries of HI** - WIOA Adult, Dislocated Worker, and Youth Programs,
- **McKinley Community School for Adults** - Adult Education
- **Department of Labor and Industrial Relations Workforce Development Division** - Wagner Peyser
- **Department of Human Services' Division of Vocational Rehabilitation (DVR)**

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# Other Workforce System Partners

- DLIR WDD - Jobs for Veterans State Grants
- University of Hawai'i – Career and Technical Programs at post-secondary level
- MEO – Community Service Block Grant Employment & Training Programs, National Farmworker Jobs Program, Senior Community Services Employment Program
- Alu Like, Inc. – Native American Program
- Hawai'i Job Corps – Maui Corps Center
- DLIR UI Division – State Unemployment Compensation Programs
- Department of Human Services – Temporary Assistance for Needy Families (TANF)



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# Maui's Workforce Development Hero



10/30/23 - Maui's Workforce Development Hero, Sonjia Spring pictured with AJC Manager, Kamalu Carroll, and Executive Director, Chentelle Rowland, at the Future of Work 2024 inaugural conference on O'ahu.

Sonjia Spring, Employment Specialist, with the Workforce Development Division is Maui's Workforce Development Hero! She is one of our partners co-located at the Maui American Job Center (AJC).

Sonjia was instrumental in the successful re-opening of the AJC during the pandemic. Sonjia always went beyond the call to assist her participants with any UI questions and HireNet registration. Sonjia has a special way of connecting with her clients where they feel valued after every appointment.

She's motivated to work towards workforce resiliency and has helped carry the Maui AJC through some challenging days. It's because of strong partners like WDD and Sonjia that we are confident that we'll get through Maui's August wildfire disasters. Devastation only unites, and we always come back stronger.



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# Career & Resource Fairs

- Both virtual and in-person Career & Resource Fairs are created to increase program awareness and assists with identifying barriers to employment
- Past fairs include:

**Free MARITIME FOUNDATION MARITIME CAREER EXPO & JOB FAIR**

Come explore career opportunities in the maritime industry from land to sea.

**TUESDAY, MARCH 14, 2023  
10AM TO 2PM**  
UH MAUI COLLEGE - PAINA DINING HALL  
REAR PARKING LOT, ENTER ACROSS FROM MAUI ARTS & CULTURAL CENTER

Booths to include:  
20+ Maritime Industry Representatives  
Maritime Vocational & Training Programs  
USCC Regional Exam Center  
Land & Sea Based Careers

Brought to you in partnership with:

**Maui County Career & Resource Fair**

**Saturday, Nov. 18, 2023  
10:00 am - 2:00 pm**  
Contact: 808-270-5777 or Go to: MauiAJC.com

80 Booths

Maui County Career and Resource Fair includes a wide range of local employers and non-profits offering diverse career opportunities for various skill sets.

- Maui County Jobs
- Maui AJC Resource Partners
- Diverse Career Opportunities
- 50 Employer & Non-Profit Booths
- Community Resources
- Statewide Resources
- Door Prizes every 1/2 hour

Whether you're aiming for your dream job or seeking a stepping stone towards future success, exploring these options can open doors to exciting possibilities.

Community Resources: Administrative • Non-Profit • Health Care • Accounting • Hospitality • Business • Warehouse • Sales/Marketing

State Wide Resources: DLIR, Maui College, Maui County, Maui County Career Center, Maui County Career Resource Fair, Maui County Career Resource Fair, Maui County Career Resource Fair

Scan QR Code for details or, Call 808-270-5777 or Visit www.MauiAJC.com

**Lahaina Career Fair & Pop-Up Makeke**

**Thursday, April 4th**

**YOU'RE INVITED!**  
Join us for an exciting event!

**Lahaina Career Fair & Pop-Up Makeke**

- 40 Lahaina & Maui Employers + Resources
- 10 Lahaina & Maui Pop-Up Businesses

**THURSDAY, APRIL 4TH  
10:00 A.M. - 2:00 P.M.**  
**LAHAINA CIVIC CENTER**

Who Should Attend:

- Job Seekers
- Internships for Students & Adults
- Professionals looking for a career change
- Students exploring opportunities
- Local shoppers and supporters of Lahaina small businesses

Webinars:

- Childcare Training & Resources in 2024 - PATCH Hawaii 3/27 @11:00 a.m.
- Maritime Education & Job Opportunities - StarMed.org 3/28 @11:00 a.m.

Find more information at [WWW.MCVJF.COM](http://WWW.MCVJF.COM)

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## Lahaina Career Fair & Pop-Up Makeke, Lahaina Civic Center, 4/4/24

- Priority given to West side employers



- 31 Employers
- 16 Resources
- 9 Small Businesses
- 2 Food Trucks



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# Career & Resource Fairs cont.

- Upcoming hiring fair:

American Job Center HAWAII  
*Let us guide you to Your Career*  
**HIRING EVENT**  
 Hosting Maui's Graduating High School Seniors  
**FRIDAY APRIL 19TH, 2024**  
**9AM-1PM**  
**MAUI HIGH SCHOOL GYMNASIUM**

Schools interested in participating please contact:  
**Leka Anitema**  
[click here](#)  
 Register by 3/11/24  
[View businesses here](#)

Businesses interested in participating, scan QR Code or Click link below  
[click here](#)  
 Register by 4/1/24

**SCAN ME!**

The County of Maui Department of Job Training and Career Services is proud to partner with the U.S. Department of Labor through a grant awarded to the U.S. DOL. MAUI COUNTY OFFICE: 200 W. MAUI AVENUE, SUITE 200, MAUI COUNTY OFFICE, MAUI, HI 96753. MAUI COUNTY OFFICE: 200 W. MAUI AVENUE, SUITE 200, MAUI COUNTY OFFICE, MAUI, HI 96753.

- In partnership with the DOE, we're hosting the first ever hiring fair where all the Maui County schools have been invited. The DOE is able to cover the cost of ground transportation and Moloka'i/Lana'i airfare as appropriate for all event-registered public schools.
- The intent is to secure gainful employment that will provide an income to support a single-person household above the ALICE threshold at a minimum starting wage of \$18.00/hour.
- If employers are offering positions that pay less than that, we ask that employers explain to the applicants what the opportunities for advancement to that wage are and how long that may take. If additional training and/or education is needed, we connect them to our workforce development programs for supports and services.

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# Success Story

In the heart of our community, where ambition meets opportunity, Client Patricia stands as a beacon of determination and success. Through her engagement with Goodwill Hawaii's Career Services, Patricia has embarked on a journey towards fulfilling her dreams in the medical field. This story not only showcases her dedication, but also illustrates the transformative impact of the programs offered by Goodwill.

Before joining the Goodwill program, Patricia faced several challenges that made her career aspirations seem distant. However, her passion for healthcare and desire to make a meaningful difference in people's lives led her to seek support from our Career Services department. It was here that Patricia found more than just resources; she found a community committed to her success.

Goodwill's tailored approach focused on enhancing Patricia's skills, aligning with the high demand within the medical sector. Through workshops, one-on-one counseling, and personalized career planning, Patricia gained not only the technical skills required but also the confidence to pursue her ambitions relentlessly. The turning point in Patricia's journey was her enrollment in classes at MedCerts for the Medical Assistant certification. This opportunity, made possible through Goodwill's program, has been instrumental in her growth and development. MedCerts, known for its comprehensive online training programs in healthcare and IT, provided Patricia with the knowledge and hands-on experience essential for her chosen career path.

Today, Patricia stands on the path to success, equipped with the skills, certification, and unwavering determination to make her mark in the medical field. Her story is a testament to the power of perseverance, support, and the right opportunities at the right time. Goodwill Hawaii takes immense pride in being a part of Patricia's journey and looks forward to the positive impact she will undoubtedly have on the healthcare community. Patricia's success is a shining example of how targeted support and education can transform lives. It highlights our commitment to empowering individuals to achieve their career goals and underscores the importance of accessible education and training programs in high demand fields.

As Patricia continues to advance in her career, her story will undoubtedly inspire many others to pursue their dreams with courage and determination. Goodwill Hawaii remains dedicated to providing individuals with the tools and support they need to succeed, just as we did for Patricia. Her journey from aspiration to achievement is a powerful reminder of the limitless possibilities that await those who dare to dream and work hard to turn those dreams into reality.

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# *Mahalo*

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