



DEPARTMENT OF LABOR AND INDUSTRIAL RELATIONS

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FOR IMMEDIATE RELEASE

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Public-Private Partnership Improves State Workers' Compensation Program

HONOLULU — The Hawaii State Department of Labor & Industrial Relations (DLIR) today announced the implementation of an automated, electronic system to help ensure compliance with workers' compensation law. The DLIR developed the system in partnership with the National Council on Compensation Insurance (NCCI).

"We are grateful that NCCI stepped forward to offer help in developing a database management system that will provide compliance information through daily electronic transmittals into our workers' compensation database," said DLIR Director Dwight Takamine. "The improvement will enhance enforcement of workers' compensation law and the health and economic protections intended by that law, as well as ensure employers are timely credited with carrying workers' compensation insurance."

NCCI offered to help the department develop the system that replaces the labor-intensive manual process of inputting insurance information into the compliance database.

"Electronic proof of coverage provides timely and accurate coverage information in support of stronger compliance programs that ultimately help to protect workers," said NCCI's Hawaii-based State Relations Executive Carolyn Pearl. "NCCI is pleased to be working with the DLIR to implement a streamlined and efficient proof of coverage service on behalf of employers and employees across the state."

The DLIR enforces the procurement and maintenance of workers' compensation insurance by the 30,000 plus employers in the state. This required staff to input over 30,000 certificates of insurance into the database during the year.

In recent years, it was a challenge for the department to keep up to date with the insurance certificates, especially after two positions were lost during the fiscal crisis. In addition to providing current information, this solution developed jointly with NCCI will enable the DLIR to reassign the two remaining employees to other duties.

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About NCCI's Proof of Coverage Services

NCCI administers Proof of Coverage (POC) services in 38 states across the country, providing access to policy data provided by insurers to verify that employers have the required workers' compensation coverage for their employees.