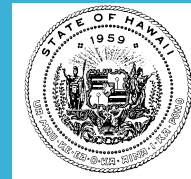


Instructions for Creating an Unemployment Account

State of Hawaii
Department of Labor and Industrial Relations
Unemployment Insurance Division



- How to Create a UI Account


Part 1:

Go online to
HUICLAIMS

Go to:

<http://huiclaims.hawaii.gov>

Click On:
"Get Started."

 State of Hawaii, Department of Labor and Industrial Relations
Unemployment Insurance

English 中文

We are experiencing a high volume of users, attempting to file claims, therefore your response time may be delayed, you may receive error messages and or dropped connections. We apologize for any inconvenience and encourage you to try again later.

For Claimants

For New Claims, Please Complete This Form

- Create Account ([How To](#))
- Apply for Benefits ([How To](#))
- Reactivate an Existing Claim
- File a Claim Certification ([How To](#))
- Check Claim or Payment Status
- File or View Appeals
- Update Personal Information
- Direct Deposit
- [点击此处申请福利](#)

[Get started](#)

For Employers

- Create Online User/Login
- Register a New Business
- Reactivate a UI Account
- View Account Data
- Authorize a Service Company
- File Low Earning Report
- File or View Appeals

[Get started](#)

For Service Company

- Check Tax Rates
- Create Online Profile/Login
- Submit Bulk Contribution and Quarterly Wages report
- Pay Taxes Online

[Get started](#)


Claimant Services


Employer Services

Service Company

Contact

Click on
"Create
Account."





State of Hawaii, Department of Labor and Industrial Relations
Unemployment Insurance

English [中文](#)

CLAIMANT LOGIN - USERNAME

Username

Sign in

[Forgot username?](#) [Cancel](#)

CLAIMANT REGISTRATION

Create your personal account. Before filing online for unemployment benefits or payment history, you must have an account. To create an account, click below.

Create Account

When to file

File online during these times only:

Monday through Friday
6:30 a.m. to 11:00 p.m. HST

Weekends and Holidays
9:00 a.m. to 11:00 p.m. HST

Reactivate or Update Employment:

Monday through Friday
6:30 a.m. to 5:30 p.m. HST

Weekends and Holidays
Unavailable

Appeals:

Monday through Friday
6:30 a.m. to 5:30 p.m. HST

Weekends and Holidays
9:00 a.m. to 5:30 p.m. HST

Announcements

HIGH VOLUME

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1099 Announcement 2019


Form 1099g will be mailed on or about January 24, 2020 to all who received unemployment insurance (UI) benefits in calendar year 2019. The form includes the amount of benefits paid and other information to meet Federal, State, and personal income tax needs for the tax year.

To ensure receipt of Form 1099g, make sure that the Unemployment Insurance Division has your most current mailing address. To update your address, login to your online account and select "Address Change" from the main menu. The 1099 information will also be available for viewing on-line after January 18, 2020. Select "Claim Inquiry" from the main menu and then select "Display 1099 Information."

If you do not receive Form 1099g within a reasonable period of time, contact your local UI claims office to obtain a duplicate. Click [here](#) to obtain local claims office phone numbers and email addresses.


Click the white square next to "I'm not a robot."

 **hawaii.gov**

 **State of Hawaii, Department of Labor and Industrial Relations**
Unemployment Insurance

English [中文](#)

CLAIMANT REGISTRATION - RECAPTCHA

☐ I'm not a robot 
reCAPTCHA
Privacy - Terms

[Cancel](#)

Ilocano Tagalog Chuukese Marshallese Español Việt 中文


한국의 日本人


UNEMPLOYMENT INFORMATION

CLAIMANT
FAQ for Claimants
Claimant Handbook
Benefits Estimator

Equal Opportunity Employer/Program
Auxiliary aids and services are available upon request to individuals with disabilities.

Complete the Claimant Registration – Basic.

 **hawaii.gov**

 **State of Hawaii, Department of Labor and Industrial Relations**
Unemployment Insurance

English [中文](#)

CLAIMANT REGISTRATION - BASIC

* **Social Security Number**

* **Birthdate**

* **Last Name**

* **First Name**

Middle Initial

[Cancel](#)


Ilocano Tagalog Chuukese Marshallese Español Việt 中文

한국의 日本人

Equal Opportunity Employer/Program

UNEMPLOYMENT INFORMATION
CLAIMANT
[FAQ for Claimants](#)
[Claimant Handbook](#)

After
completing the
Claimant
Registration –
Basic, click
“Continue.”

 **State of Hawaii, Department of Labor and Industrial Relations**
Unemployment Insurance

English [中文](#)

CLAIMANT REGISTRATION - BASIC

* Social Security Number

* Birthdate
April ▼ 9 ▼ 1970 ▼

* Last Name

* First Name

Middle Initial

[Cancel](#)


Ilocano Tagalog Chuukese Marshallese Español Việt 中文

한국의 日本人


Equal Opportunity Employer/Program

UNEMPLOYMENT INFORMATION
CLAIMANT
[FAQ for Claimants](#)
[Claimant Handbook](#)

Complete the Claimant Registration – Profile.

 State of Hawaii, Department of Labor and Industrial Relations
Unemployment Insurance

English [中文](#)



CLAIMANT REGISTRATION - PROFILE


*** Confirm Social Security Number**

*** Username**


*** Confirm Username**

*** E-mail Address**

*** Confirm E-mail Address**

 [Cancel](#)

After
completing the
Claimant
Registration –
Profile, click
“Continue.”

 State of Hawaii, Department of Labor and Industrial Relations
Unemployment Insurance

English [中文](#)

CLAIMANT REGISTRATION - PROFILE

* **Confirm Social Security Number**

* **Username**


* **Confirm Username**

* **E-mail Address**

* **Confirm E-mail Address**

[← Cancel](#)

Complete the Claimant Registration – Security Questions.

 State of Hawaii, Department of Labor and Industrial Relations
Unemployment Insurance

English 中文

CLAIMANT REGISTRATION - SECURITY QUESTIONS

* Security Question #1

* Answer #1

* Security Question #2

* Answer #2

* Security Question #3

* Answer #3

[Cancel](#)

After
completing the
Claimant
Registration –
Security
Questions,
click
“Continue.”

State of Hawaii, Department of Labor and Industrial Relations
Unemployment Insurance

English 中文

CLAIMANT REGISTRATION - SECURITY QUESTIONS

* Security Question #1
What is your favorite sport? ▼

* Answer #1
▼

* Security Question #2
What is your favorite ethnic/regional food? ▼

* Answer #2
▼


* Security Question #3
What is your favorite ice cream flavor? ▼

* Answer #3
▼

Continue

Cancel

Select a
Security
Image.









State of Hawaii, Department of Labor and Industrial Relations
Unemployment Insurance

English 中文

CLAIMANT REGISTRATION - SECURITY IMAGE

Choose a security image that you will recognize the next time you log in. The security image is used to build your personal profile and will make your account more secure.

*** Select Security Image**




←

→

Register Account

⏮ Cancel


After selecting
a Security
Image, click
"Register
Account."

 State of Hawaii, Department of Labor and Industrial Relations
Unemployment Insurance

English [中文](#)

CLAIMANT REGISTRATION - SECURITY IMAGE

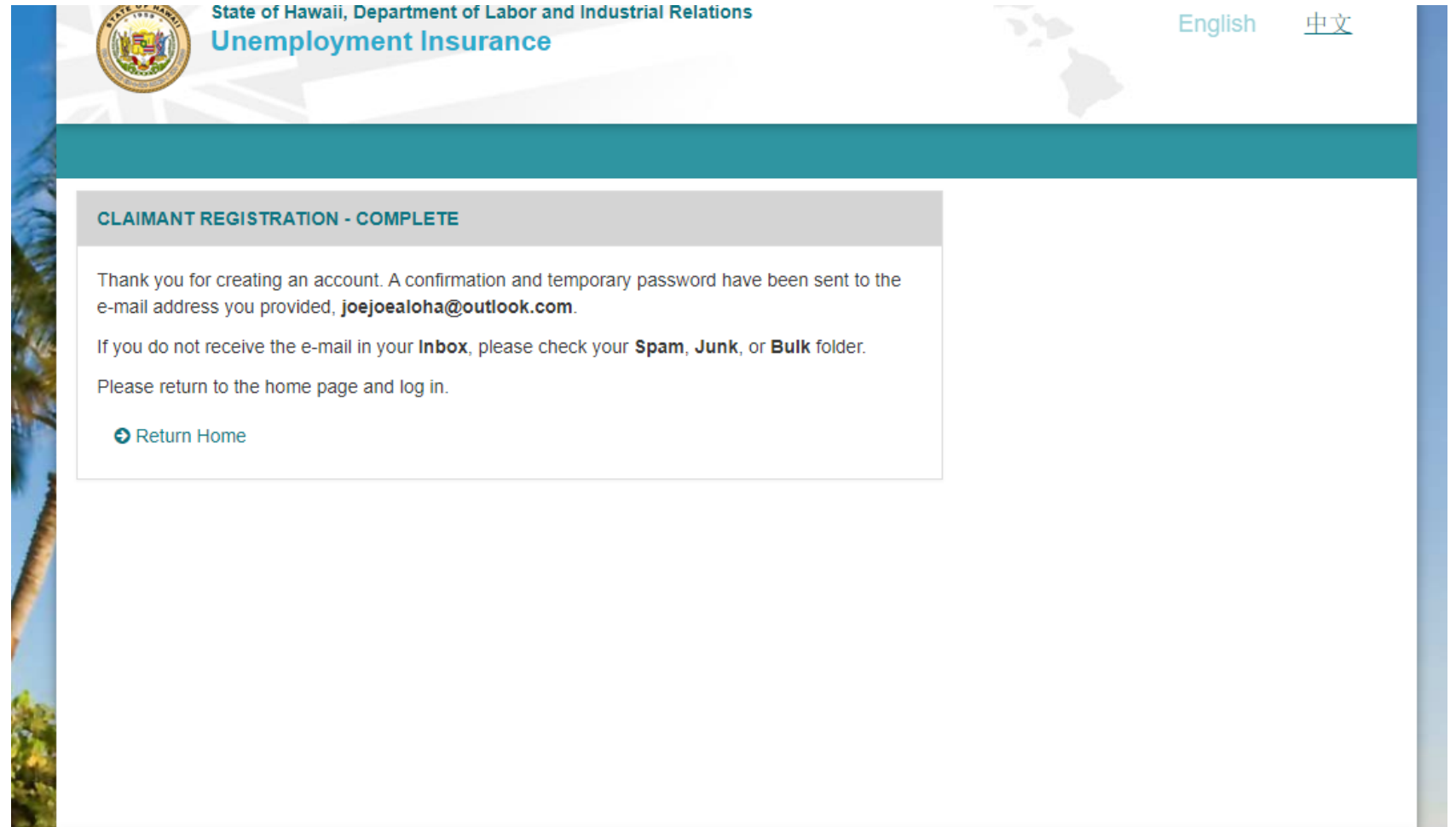
* My security image:



(Click on image to change)

[Cancel](#)

After clicking
“Register
Account,” this
message will
appear.



Check your
email for the
temporary
password.

The temporary
password is
only good for
24 hours.

Hawaii UI New Account Created



do_not_reply@ui.hawaii.gov

Thu 4/9/2020 11:55 AM

You

Joe Aloha,

Thank you for creating an account.

Your temporary password is:

rcm72vnj

and will expire on **Fri Apr 10 2020 11:54:53 GMT-1000 (HST)**.

Passwords are **case-sensitive**. If you experience problems, check your CAPS Lock button.

Please return to the Hawaii UI Website at

<http://uiclaims.hawaii.gov>

to log into your account. If you log on after the expiration date you will need to click on '**forgot password**' to regenerate your password.

Please do not reply to this email. This mailbox is not monitored and you will not receive a response.

Email ID: 9620124

Go back to
HUICLAIMS.

Go to:

<http://huiclaims.hawaii.gov>

Click On:
"Get Started."

hawaii.gov

State of Hawaii, Department of Labor and Industrial Relations
Unemployment Insurance

English 中文

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- Direct Deposit
- [点击此处申请福利](#)

[Get started](#)

For Employers

- Create Online User/Login
- Register a New Business
- Reactivate a UI Account
- View Account Data
- Authorize a Service Company
- File Low Earning Report
- File or View Appeals

[Get started](#)

For Service Company

- Check Tax Rates
- Create Online Profile/Login
- Submit Bulk Contribution and Quarterly Wages report
- Pay Taxes Online

[Get started](#)


[Claimant Services](#)


[Employer Services](#)

[Service Company](#)

[Contact](#)

Under
Claimant Login
– Username,
type your
username.

 **hawaii.gov**

 **State of Hawaii, Department of Labor and Industrial Relations**
Unemployment Insurance

English [中文](#)

CLAIMANT LOGIN - USERNAME

Username

[Forgot username?](#) [Cancel](#)

CLAIMANT REGISTRATION

Create your personal account. Before filing online for unemployment benefits or payment history, you must have an account. To create an account, click below.

When to file

File online during these times only:

Monday through Friday
6:30 a.m. to 11:00 p.m. HST

Weekends and Holidays
9:00 a.m. to 11:00 p.m. HST

Reactivate or Update Employment:

Monday through Friday
6:30 a.m. to 5:30 p.m. HST

Weekends and Holidays
Unavailable

Appeals:

Monday through Friday
6:30 a.m. to 5:30 p.m. HST

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Announcements


HIGH VOLUME


We are experiencing a high volume of users, attempting to file claims, therefore your response time may be delayed, you may receive error messages and or dropped connections. We apologize for any inconvenience and encourage you to try again later.

1099 Announcement 2019

Form 1099a will be mailed on or about January 24, 2020 to all who received unemployment insurance.

After typing in
your username,
click "Sign in."

 **hawaii.gov**

 **State of Hawaii, Department of Labor and Industrial Relations**
Unemployment Insurance

English [中文](#)

CLAIMANT LOGIN - USERNAME

Username

Sign in

[Forgot username?](#) [Cancel](#)

CLAIMANT REGISTRATION

Create your personal account. Before filing online for unemployment benefits or payment history, you must have an account. To create an account, click below.

Create Account

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Announcements


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1099 Announcement 2019

Form 1099a will be mailed on or about January 24, 2020 to all who received unemployment insurance.

Type in the
temporary
password.

 **hawaii.gov**



State of Hawaii, Department of Labor and Industrial Relations
Unemployment Insurance


English [中文](#)

CLAIMANT LOGIN - jaloha

If you do not recognize your security image, click on 'Cancel' below.

Temporary Password (received in e-mail)

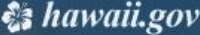
Login


Security Image


[Forgot password?](#) [← Cancel](#)

Announcements**HIGH VOLUME**
We are experiencing a high volume of users, attempting to file claims, therefore your response time may be delayed, you may receive error messages and or dropped connections. We apologize for any inconvenience and encourage you to try again later.**When to file****File online during these times only:**
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Unavailable**Appeals:**
Monday through Friday
6:30 a.m. to 5:30 p.m. HST
Weekends and Holidays
9:00 a.m. to 5:30 p.m. HST

After typing
the temporary
password, click
“Login.”





State of Hawaii, Department of Labor and Industrial Relations
Unemployment Insurance

English [中文](#)

CLAIMANT LOGIN - jaloha


If you do not recognize your security image, click on 'Cancel' below.

Temporary Password (received in e-mail)
.....|

Login

[Forgot password?](#) [Cancel](#)

Security Image



Announcements

HIGH VOLUME

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Weekends and Holidays
Unavailable

Appeals:

Monday through Friday
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Weekends and Holidays
9:00 a.m. to 5:30 p.m. HST

Create a new password.

**State of Hawaii, Department of Labor and Industrial Relations**
Unemployment Insurance

English [中文](#)

CLAIMANT LOGIN

You are using a **temporary password**. Please create a new password.

Please note the password must contain the following:

- 8-32 characters that you can remember
- at least 1 non-alpha character
- a combination of upper and lowercase letters
- no leading or ending spaces

* New Password

* Confirm New Password

Continue

[Cancel](#)

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Announcements

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After creating a new password, click "Continue."

**State of Hawaii, Department of Labor and Industrial Relations**
Unemployment Insurance

English 中文

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* New Password

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Continue

[Cancel](#)

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This screen will appear.

You have successfully created your account.



State of Hawaii, Department of Labor and Industrial Relations
Unemployment Insurance



English 中文

Joe

UI Claims ▾ My Account ▾ Logout

Dashboard

Welcome, Joe!

To apply for Unemployment Benefits, select "File an Initial Claim" from the task list. Your claim begins the week that you submit your initial claim.

Information You Need to Apply

- Employment information within the past 18 months including employer name, address, dates of employment and reason for separation.
- Direct Deposit Information - bank routing number and account number.
- **Ex-Military members** ▲
- **Federal employees** ▲
- **Non-US Citizen** ▲

Estimate Your Weekly Benefit Amount

For Unemployment Benefit Forms
➔ [Click here](#)

For Additional Filing Information
➔ [Click here](#)

Task List

File an Initial Claim
➔ [Click here](#)

Reactivate a Claim
➔ [Click here](#)

File a Claim Certification
➔ [Click here](#)

File an Appeal
➔ [Click here](#)

My Account

? [Claim Inquiry](#)

Thank you for your
attention!

If you have additional
questions about the
claims filing process,
please contact your
local office.

Local Claims Office Contact Information:

Oahu Claims Office

Phone: (808) 586-8970

Email: dlir.ui.oahu@Hawaii.gov

Maui Claims Office

Phone: (808) 984-8400

Email: dlir.ui.maui@Hawaii.gov

Kauai Claims Office

Phone: (808) 274-3043

Email: dlir.ui.kauai@Hawaii.gov

Hilo Claims Office

Phone: (808) 974-4086

Email: dlir.ui.hilo@Hawaii.gov

Kona Claims Office

Phone: (808) 322-4822

Email: dlir.ui.kona@Hawaii.gov